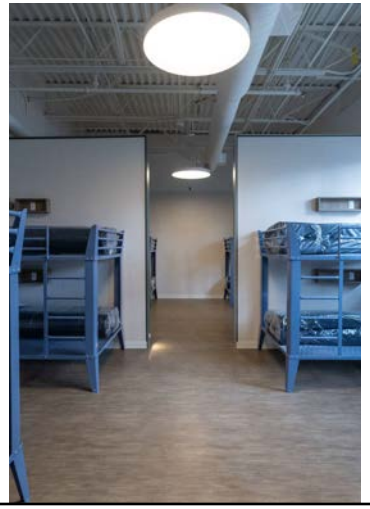










Homeless Services Department

Homeless Services Department

Community Budget Advisory Committee

September 29, 2026 Meeting

Learn More
hsd.multco.us

Zoom - Webinar

Today's CBAC Meeting is using Zoom Webinar. This allows the public to watch the meeting as attendees, while CBAC members and HSD staff/invited guests are participants.

Non-CBAC members are allowed to observe. We do not take public comments during CBAC meetings. Members of the public are welcome to enter questions using the Q&A feature. CBAC members and HSD staff may not be able to respond, but HSD staff will attempt to follow up if you include your email/contact info with your question.

Homeless Services Department

Agenda

Please note: listed times are estimations

5:05 pm	Welcome and Introductions
	New member introductions
5:15 pm	August 25, 2026 minutes
5:20 pm	Overview of Homeless Services Department
5:50 pm	Break
6:00 pm	CBAC Discussion: budget priorities
6:35 pm	Open Discussion
6:45 pm	Upcoming Trainings, Policy Guide, Next Steps and closing

Homeless Services Department

Meeting Guidelines

We make ourselves comfortable

We respect and listen to each other

We make space for different participation levels and styles

We move up, and we move back

We recognize our own social positionality

We differentiate between opinion and informed knowledge

We speak from our own experience

We differentiate between safety and comfort

We choose to respectfully interrupt oppression

Homeless Services Department

Welcome and Introductions

1. Name
2. Pronouns
3. Any connections or affiliations you wish to share (brief)

[optional] Check in question:

What's been the biggest surprise for you around the HSD Budget since the last time we met?

Homeless Services Department

Minutes Approval

Using the “Fist to 5” Consensus Decision Making process, the CBAC can approve or change the minutes from the September 25, 2026 Meeting



Homeless Services Department

Homeless Services Department

Overview

Overview

- ★ Homeless Systems of Care
- ★ Services Funded
- ★ Homeless Services Department Divisions
- ★ Homeless Services Data



Homeless Services Department

What We Do

We contract with direct service organizations for shelter, outreach and supportive housing, we monitor funds shared by the HUD Continuum of Care Program, we build and maintain reporting and evaluation systems and we manage systems of care.

What We Don't Do

- Build or fund housing
- Enforce municipal codes
- Manage public spaces
- Provide direct service



Homeless Services Department

Domestic and Sexual Violence System of Care

For anyone actively fleeing or attempting to flee domestic violence, regardless of where you're currently staying

Homeless Services Department

Core Service Delivery Models

- Survivor-Centered
- Survivor-Lead Services
- Trauma Informed Care
- Housing First, with an emphasis on safety

DSV Across Systems of Care

Domestic and sexual violence is a leading cause of homelessness for women and children in the US and occurs in all of our systems of care

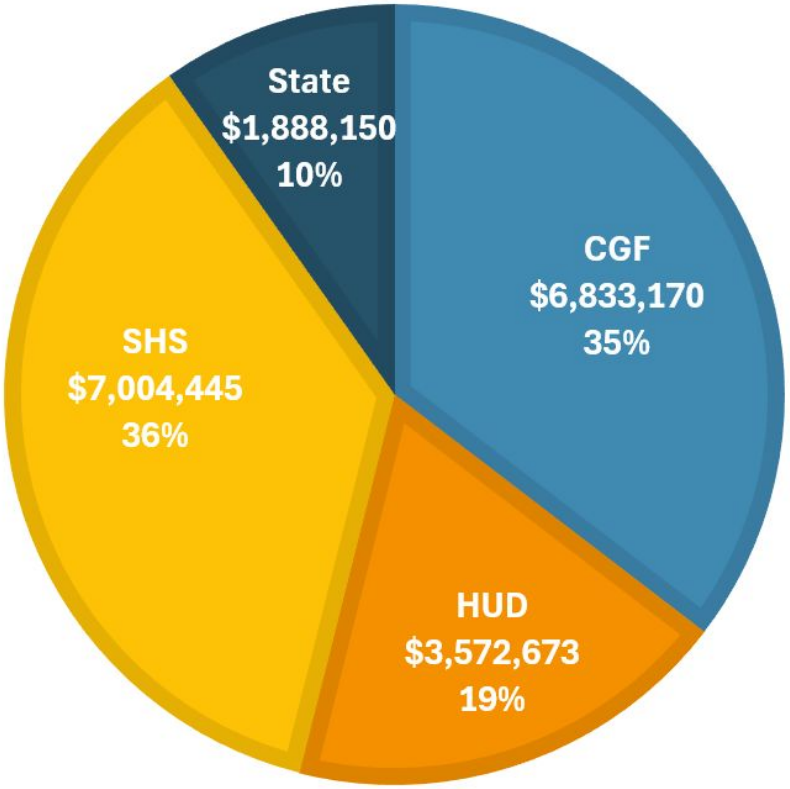
- 53.3% of people who have completed the MSST identified as having experienced DSV
- 27.9 % identified as fleeing abuse at time of assessment
- 31 Requests for Emergency Transfers in Adult and Family CA

DSV Technical Assistance The HSD DSV Team supports contracted DSV providers, as well as those supporting survivors across our Continuum of Care

- Weekly virtual, drop in office hours
- Ability to schedule directly with DSV TA PS
- HSD team support
- Agency or team based DSV training

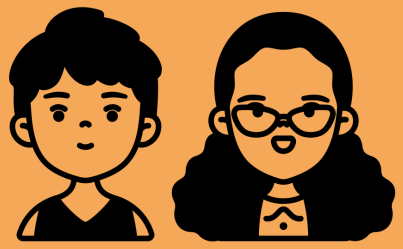
Homeless Services Department

DSV System Budget FY 27



Homeless Services Department

Total Budget - $19,298,438



Homeless Youth Continuum

For youth under 25 years old who are experiencing homelessness, in transitional housing, or doubled up

NAYA Family Center

NEW AVENUES for Youth

rco

Outside In

Janus youth programs

System Values

- Assertive Engagement
- Positive Youth Development
- Harm Reduction
- Culturally Responsive and Culturally Specific Services

Homeless Services Department

HYC FY 26

Annual Outcomes

Homeless Services Department

PROGRAM PARTICIPATION & DEMOGRAPHICS

1,455
Total Youth Served

545 Housing
Served in Housing Programs

261 Parenting
Pregnant & Parenting Programs

205 Employment
Employment Programs

103 Education
Education Programs

68% BIPOC Identified · **53%** LGBTQIA2S+ / Trans or Non-Binary

2026 YOUTH SURVEY HIGHLIGHTS

86%
Established caring relationship with AE member or Continuum staff

79%
Reported services & supports were responsive to cultural identities

82%
Services responsive to gender identity and sexual orientation

85%
Reported multiple opportunities to participate in meaningful activities



Homeless Family System of Care

For adults accompanied by children under 18, who are experiencing homelessness, in transitional housing, or doubled up

Homeless Services Department

System Values

- Housing First
- Racial and Social Justice
- Assertive Engagement
- Culturally Responsive and Culturally Specific Services

LatinoNetwork

EPHC
El Programa Hispano Católico
Cultura · Comunidad · Oportunidad

irco

JOIN
Connecting the street to a home.

NARA
Native American Rehabilitation Association of the Northwest, Inc.

homeforward

211info
Connecting
Informing
Empowering

path home

40 YEARS
SELF ENHANCEMENT, INC.
Est. 1981

NAYA Family Center

OUR JUST FUTURE

Just Compassion
BE SEEN. BE HEARD. BE KNOWN.
est. 2009

Northeast Family Shelter



This new shelter will offer:

- 24/7 On-site staffing
- Rooms for 50+ families
- Private Rooms for families & On-site facilities
- Navigation to Housing
- Access to TriMet
- Job Placement Assistance
- School District Support

Visit the shelter project site:
hsd.multco.us/nefs



Homeless Services Department



Adult System of Care

For unaccompanied adults, adults in couples and households with dependents 18+.

System Values

- ❖ Housing First and Low Barrier
- ❖ Racial and Social Justice
- ❖ Assertive Engagement
- ❖ Culturally Responsive and Culturally Specific Services

Services Include

- Congregate, Motel & Alternative Shelter
- Day Shelter
- Transitional Housing
- Permanent Housing (short/medium term)
- Permanent Supportive Housing
- Street Outreach & Navigation
- Employment & Wraparound Services

Homeless Services Department

Placement Out of Shelter

The HSD has prioritized a range of highly effective strategies to transition people from shelter into housing and to ensure retention of that housing. Funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program funds adult-only households to exit shelter using limited duration rental assistance, innovative multi-agency mobile housing placement and retention support staffing, as well as culturally specific services.

Metrics for these types of programs include:

- **# of households newly placed in housing;**
- **# of households receiving ongoing retention support (sustained participants);**
- **% of households assessed using the Coordinated Assessment Tool;**
- **% of people retained in permanent housing 6 months post rental subsidy;**
- **% of people retained in permanent housing 12 months post rental subsidy;**
- **# of BIPOC groups equally or over-represented among those with the intended program output compared to the external comparison population**



Veterans

Anyone who's ever served in the U.S. Armed Forces or been called into active duty by the National Guard or as a reservist, regardless of discharge status. Must be literally homeless or in transitional housing.

Homeless Services Department

Veteran Services Hotline
855.425.5544

Transition Projects Resource Center
650 NW Irving St | 503.280.4700

VA Community Resource
& Referral Center
308 SW 1st Ave | 503.808.1256

Services We Fund

We serve adults, families, youth, survivors of domestic violence and veterans

- Rapid Rehousing
- Permanent Supportive Housing
- Outreach & Navigation
- Shelter & Transitional Housing
- System Access Support
- Employment
- Eviction Prevention & Rent Assistance

Homeless Services Department

HSD Divisions

There are 5 divisions in the department



Admin & Operations

- Executive Leadership
- Strategic Direction
- Regional Coordination
- Policy Development
- Communications, Business Services and Human Resources



System Support, Access & Coordination

- Data Analysis and Reporting
- Community and Equity Engagement
- Evaluation & Planning
- Training & Technical Assistance
- Coordinated Access

Homeless Services Department

HSD Divisions

There are 5 divisions in the department



Safety Off & On the Streets

- Emergency and Alternative Shelter
- Day Services
- Outreach & Engagement



Housing Placement & Retention

- Housing Case Management
- Rent Assistance
- Income & Benefits Acquisition



Supportive Housing

- Long-term Rent Assistance
- Wrap-around Services

Homeless Services Department

Homeless Services Data

The Homeless Services Department Stores All Service Data in **HMIS**

Homeless Management Information System

How do we get this data?

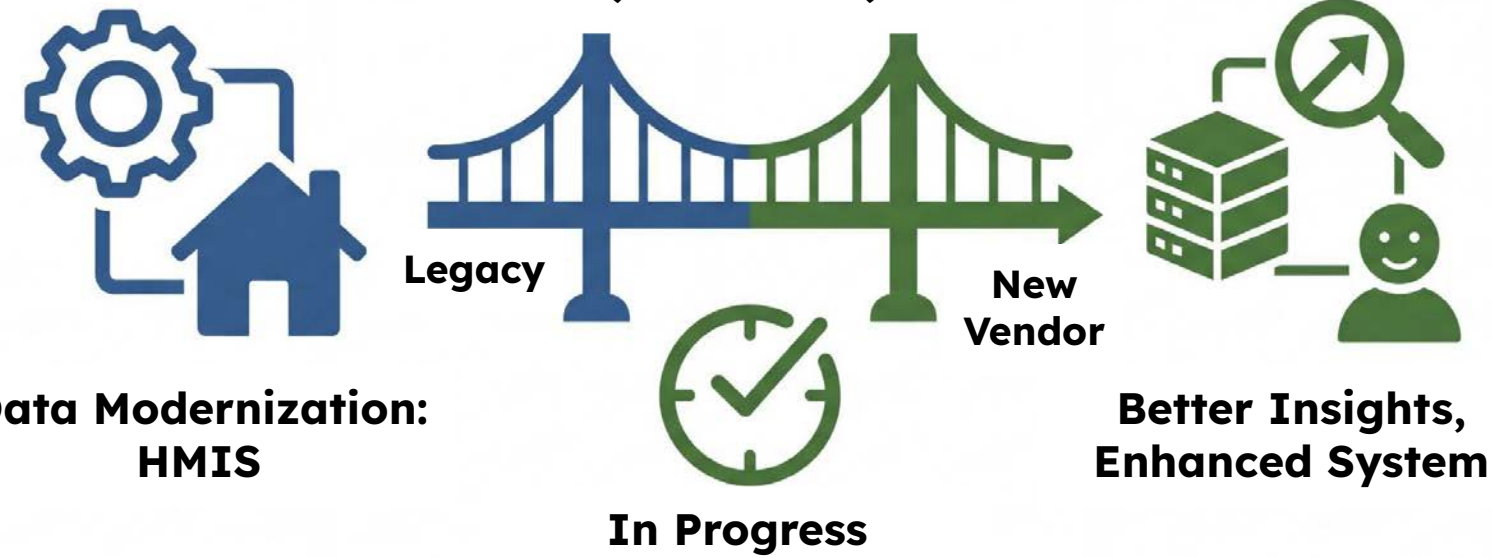
All funded services (and some that are not!) report into HMIS

- Shelters
- Coordinated Access

How do we use data from HMIS?

- Quarterly, Monthly And Annual Reports
- Data Dashboards
- Internal Analysis to inform Programming Decisions
- Population Data, including Inflow and Outflow
- To inform in depth evaluation of programming

New HMIS Platform



break.

CBAC Discussion

"... collecting thoughts from committee members on the priority topics you would like to be included in the [CBAC Recommendations] letter... "

TENTATIVE FY2028 CBAC Workflow

Month	Anticipated CBAC Activity
September	Review of HSD; programs, data, outcomes
October	New members! Equity work & HSD review (continued)
November	Select new chair & CCBAC rep. Budget forecast & priority recommendations for budget planning
December	Recommendations for budget planning
January	Receive CBAC guidance from County Chair
February	HSD proposed budget published; CBAC letter
March	Initial CBAC letter due
April	County Chair's Executive proposed budget
May	CBAC Presentation
June	Review and close out year

Homeless Services Department

Policy Guide

- CBAC Policy Guide updated recently
- CBACs are supposed to review the key points in upcoming meetings
- Please review before next meeting
- https://drive.google.com/file/d/1b_qEAcdul-YKnt7JyLVPEb1Rn9gz0QAa/view?usp=sharing

Homeless Services Department

CBAC Continuing Education Series

Multnomah County's New Strategic Plan 101 and Internal Services Rates 101
9/30/2026 | 5:30pm - 7:30pm
Google Meet Link: https://meet.google.com/ckn-tzkf-uhy

New CBAC Member Orientation & Onboarding #1
10/3/2026 | 10:00am - 12:00pm
Midland Library Room 1B (805 SE 122nd Ave)

New CBAC Member Orientation & Onboarding #2
10/7/2026 | 6:00pm - 8:00pm [virtual... link available on request]

New CBAC Member Orientation & Onboarding #3
10/12/2026 | 6:00pm - 8:00pm [virtual... link available on request]

Budget Big Picture - Bonds and Budget Forecast
11/18/2026 | 5:30pm - 7:00pm
Google Meet Link: https://meet.google.com/kgt-gfmt-fma

Homeless Services Department

Open Discussion

Learn More

Read about our new initiatives - from data improvement to new models for outreach, shelter, and housing.

Visit **hsd.multco.us** for more information!

Homeless Services Department

Support Our Unhoused Neighbors

- Call 211 or visit 211info.org. 211 for shelter, hygiene, eviction prevention, and housing services and resources.
- Share a Rose City Resource Guide!
  - HSD-funded, Street Roots Produced
  - A guide to all resources within Multnomah County.
- Volunteer in a shelter or day center nearest you!

Homeless Services Department

Visit Us At
hsd.multco.us

General Inquiries
hsd@multco.us
503-988-2525

Media Inquiries
pressoffice@multco.us

Social Media | @multco_hsd