



Planned closure of North Portland Drop-in Center

During the Fiscal Year 2027 budget process, the Board of County Commissioners [adopted several amendments and a budget note](https://multco.us/info/fy-2027-adopted-budget) (<https://multco.us/info/fy-2027-adopted-budget>) pertaining to the North Portland Drop-in Center. In an effort to restore funding for employment services delivered throughout Multnomah County, the Board withdrew operational funding for the Drop-in Center. As a result, the Drop-in Center is planning to close operations by the end of Summer 2026.

What services does the Drop-in Center provide?

Since the program opened in July 2025, the Drop-in Center has provided a wide range of services in support of adults experiencing, or at risk of, homelessness transition to permanent housing. Services include:

- Case management;
- Housing navigation assistance;
- Referrals to substance use treatment and mental health support;
- Eviction prevention;
- Hygiene services, including restrooms, showers, and laundry facilities; and
- Mailing address for many unsheltered and sheltered community members across North Portland.

The Drop-in Center has also served as a safe environment for homeless individuals to get out of the weather and connect with peers, friends and family.

How many people accessed services at the Drop-in Center?

While documentation of the number of individuals who have benefitted from the Drop-in Center can be difficult to quantify, over 333 unique individuals in the Homeless Management Information System (HMIS) were recorded as visiting the Center over the past year. During the last quarter of Fiscal Year 2026 (April through June 2026) the Drop-in Center served 104 unique participants. An estimated 75 individuals visited the facility each day.

Among the people receiving services at the Drop-in Center last year, 48 were referred to emergency shelters and 18 received housing related coordinated entry services. 21% of households were assessed for housing.

Why is the Drop-in Center closing?

Demand for services at the Drop-in Center outstripped initial estimates. At just 800 square feet, the existing facility has several limitations in creating a safe environment for participants and staff. The Drop-in Center lacks a private outdoor space and multiple emergency exits, features that other day centers have across our system. In spite of those limitations, Do Good Multnomah staff created a program that was profoundly beneficial to participants accessing much needed services in their community. However, the Board of County Commissioners, tasked with making significant budget reductions in Fiscal Year 27, voted to reallocate operational funding for this program in order to preserve other vital services.

What will services look like for the rampdown?

The Drop-in Center is still taking new participants at this time; however, they are no longer offering new sign-ups for mail service. The last day the Drop-in Center will be in operation is August 31. Do Good Multnomah staff are assisting participants in connecting with other organizations and establishing new routines with other service providers. Abbreviated services are possible, meaning fewer participants may be allowed inside the facility to ensure everyone's safety.

How is this information being shared with participants?

Do Good Multnomah has socialized the eventual closure of the Drop-in Center, and is meeting with participants individually to support them in planning for continuation of services elsewhere across the system of care. The Drop-in Center is hosting a participant meeting on Friday, July 31 at 11:00am to discuss the closure and answer any questions folks might have about the changes.

Do Good Multnomah has also created resources for individuals to locate and use other services, such as those shared below. These resources are being shared with key community partners, such as the St. Johns Library and North Portland Health Clinic.

Where will participants access services once the Center is closed?

Do Good Multnomah has compiled the following resources for participants:

- [Map of Day Centers](https://hsd.multco.us/wp-content/uploads/2026/08/Map-of-Day-Centers.pdf)
(<https://hsd.multco.us/wp-content/uploads/2026/08/Map-of-Day-Centers.pdf>)
- [Map of Mail and ID Services](https://hsd.multco.us/wp-content/uploads/2026/07/Map-of-Mail-and-ID-Services.pdf)
(<https://hsd.multco.us/wp-content/uploads/2026/07/Map-of-Mail-and-ID-Services.pdf>)
- [Map of Hygiene, Health, and Shower Services](https://hsd.multco.us/wp-content/uploads/2026/08/Hygiene-Health-and-Shower-Services-Portland.pdf)
(<https://hsd.multco.us/wp-content/uploads/2026/08/Hygiene-Health-and-Shower-Services-Portland.pdf>)

For information about locating and accessing overnight shelter for adults (18+ only), see the [City of Portland's Shelter Pamphlet](https://hsd.multco.us/wp-content/uploads/2026/08/City-of-Portland-Shelter-Pamphlet.pdf)

(<https://hsd.multco.us/wp-content/uploads/2026/08/City-of-Portland-Shelter-Pamphlet.pdf>).

For more information about accessing 24/7 shelter, see HSD's [List of Emergency Shelters](https://hsd.multco.us/emergency-shelters/list-of-shelters/) (<https://hsd.multco.us/emergency-shelters/list-of-shelters/>).

What is the future of the facility?

There are no current plans for the ground-level space being vacated by the Drop-in Center. The building will continue to house the North Portland Health Clinic, which provides medical and dental care during the weekdays to anyone living in Multnomah County.

Will there be a new location for the North Portland Drop-in Center?

The Board requested \$1 million of HSD Capital Funds be set aside to support the creation of a new space for a day center in North Portland. A new program would open no sooner than July 1, 2027, at the beginning of next fiscal year. In the coming months, HSD will work with the Department of County Assets (DCA) to assess possible new facilities contingent upon available ongoing funding for operations next fiscal year.

How can I get involved in the new location for the North Portland Drop-in Center?

There will be an intentional process to identify a new location; however, meetings to discuss the future of the North Portland Drop-in Center have not begun at this time. For questions, to provide feedback, or be added to a mailing list about this project, contact hsd@multco.us.