



SHS Advisory Committee Meeting

August 13, 2026 | 3:00-4:30 pm

Attendance: Cheryl, Eboni, Ed, Jamar, Lauren, Patrick, Rachel, Ruby, Ty, Ria, Yvette, Theo, Xenia

STAFF: Breanna Flores, Anna Johnson

Agenda Item	Discussion Points	Decision/ Action
Welcome & Introductions Land and Labor Community Agreements	Question: Could we get some more information about the pause on coordinated access assessments? Answer: An email to providers went out this week and our office will be sending a communication with more information to all committees soon.	
Rapid Rehousing Evaluation <i>Upcoming opportunity for the committee to provide input on an HSD project.</i>	<i>See slides for full information</i> Question for the committee: Would you be interested in having HSD staff attend the September meeting to get your advice on how to get feedback from participants in rapid rehousing projects? Discussion: • I think it would be great and would like to know what participants are saying about their experiences. • Would this meeting be on Zoom? ◦ Yes, we would use part of our next meeting agenda for this topic. • Could we get some information about the project and participant feedback (if ready) ahead of time? It would be nice to see what participants have shared so we know where questions should be asked in a different way or need to be clearer. Just having more	Decision: The committee voted yes to bringing HSD staff to our September meeting to get input on the rapid rehousing evaluation.

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	information to respond to would be helpful. • Is there any involvement of the JOHS in rapid rehousing anymore? Or just county HSD? ○ Background: The Joint Office of Homeless Services (JOHS) changed its name to the Homeless Services Department (HSD) in 2025. While we were formed to help improve coordination of homeless services between the City of Portland and Multnomah County, we have always been under the jurisdiction of Multnomah County. ○ HSD does have SHS-funded rapid rehousing programs. ○ The City of Portland receives SHS funding from Multnomah County for overnight only shelters. The City does not have SHS-funded rapid rehousing or other housing programs. • I would like to hear about wraparound services for RRH and how people are supported once they're placed. ○ This is a big deal because 24 months comes quickly and if folks have barriers it can cause retraumatization. • Will the rapid rehousing evaluation questions be added to the new HMIS platform? ○ The rapid rehousing study is separate from the launch of our new HMIS platform and the rapid rehousing participant engagement questions will not be integrated into HMIS. • Are there specific questions they're trying to evaluate? Would it be how many participants complete the program, how satisfied they are, how many people transition to permanent housing? ○ The committee may be able to weigh in	
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	on the questions for participants if the project timeline aligns. • If you vote yes, HSD evaluation staff could come share the metrics they're thinking of and the goals of the qualitative research. And the committee could weigh in on what would be most important for our dept to know. The other option would be if the research team already has questions. Then the committee could weigh in on anything that is missing or should be different. • Feedback: People in the programs might define success in different ways than the survey does. • We aren't voting on the evaluation itself, just whether to have evaluation staff come. • How will the eval staff be engaging with the committee? ◦ Staff would come to next month's meeting and lead an agenda item on this. We can have a discussion about what type of communication and interaction the committee would like to have beyond that. The goal would be to have them bring something tangible for the committee to weigh in on. • Will other programs be evaluated as well? Will there be opportunities to discuss other SHS-funded programs? • We are currently working with Metro on "admin rules"—documents that describe how homeless services will be administered across the tri-county region. As Metro finalizes the framework there could be an opportunity for the committee to weigh in on how the rules are implemented.	
Vote on Priorities Revisit safety and other topics of interest	See slides for full information Followup on questions the committee asked in the July	Action: SHS team will share Lived

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<i>the committee has identified this year. Take a vote & begin initial brainstorming.</i>	meeting regarding safety in the Domestic and Sexual Violence (DSV) system: • (Responding to the idea that DSV shelters are trauma-informed): The term trauma-informed is used so much now that it sometimes doesn't mean anything. One of the things we talked about was a policy against arbitrary rules that only exist for the benefit of the organization. That context often gets erased or missed if not called out specifically. • +1 to this from another member. And we also need better trauma-informed training. I'm frustrated because organizations use this terminology and I don't see how. I am often experiencing more trauma just from navigating the systems. • We could certainly explore the training and technical assistance angle more if the committee would like to go deeper on this. Is there anything missing from the list of priorities? • Breaking down power dynamics in the shelter system. More feedback from shelter participants so they are safe. ◦ HSD's Lived Experience Advisory Committee has extensive recommendations about participant experience in shelter so there is some existing work here that we can share. • Is there any way to give a couple examples for each topic? What kind of things do we have range on? What would that look like for us to be involved in these things? ◦ Yes, when we send out the voting form we can include examples/context for each topic. • We will send the priorities poll via email instead of voting during this meeting (we had technical difficulties).	Experience Advisory Committee recommendations about participant experience in shelter Action: The SHS team will send out a priorities voting form as a followup email. The form will include examples for each topic.
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	- Feedback: Can we bring slides down during discussions in our next meeting? That would be helpful in terms of engagement. - Yes, we can definitely do that!	
Closing and Next Steps	Action: The committee will receive a document with the DSV team's full responses to your questions in a followup email.	

Zoom Chat:

2026-08-13 15:02:39 From ASL/Jai to Anna J, she/her, SHS team (direct message):

Hi do you have a Deaf consumer?

2026-08-13 15:04:50 From Eboni Samuels to Hosts and panelists:

I will return in 5 min. PT is at my door

2026-08-13 15:06:35 From Ed to Hosts and panelists:

Ed Johnson

Community volunteer

2026-08-13 15:06:52 From Cheryl's iPad to Hosts and panelists:

Mz Cheryl she/her rep : SHS& OHA

2026-08-13 15:11:37 From Ria Tsinas (she/her) to Hosts and panelists:

Patrick!!!

2026-08-13 15:19:28 From Anna J, she/her, SHS team to Hosts and panelists:

FYI: The MSST is our screening tool for coordinated access.

2026-08-13 15:30:25 From Ty Schwoeffermann to Hosts and panelists:

Is there any involvement of the JOHS in the Rapid Rehousing anymore? Or just county HSD?

2026-08-13 15:30:47 From Ria Tsinas (she/her) to Hosts and panelists:

This is something that we have elevated for a long time, so I think its a great idea!

2026-08-13 15:31:56 From Anna J, she/her, SHS team to Hosts and panelists:

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JOHS= the old name of our department. We are now the Homeless Services Department, or HSD.
A little acronym explainer :)

2026-08-13 15:40:16 From Theo Hathaway Saner to Hosts and panelists:
5 is yes? 0 is no?

2026-08-13 15:40:32 From Anna J, she/her, SHS team to Hosts and panelists:
That is correct Theo

2026-08-13 15:41:23 From Ed to Hosts and panelists:
What difference would they make?

2026-08-13 15:47:37 From Ria Tsinas (she/her) to Hosts and panelists:
4

2026-08-13 15:47:39 From Ed to Hosts and panelists:
4

2026-08-13 15:47:41 From Ty Schwoeffermann to Hosts and panelists:
4

2026-08-13 15:47:44 From Lauren Link to Hosts and panelists:
4

2026-08-13 15:47:51 From Rachel Patten, she/her to Hosts and panelists:
4

2026-08-13 15:47:53 From xenia to Hosts and panelists:
3

2026-08-13 15:47:53 From Theo Hathaway Saner to Hosts and panelists:
5

2026-08-13 15:47:55 From Cheryl's iPad to Hosts and panelists:
4

2026-08-13 15:47:57 From Ruby Durr (She/Her) to Hosts and panelists:
4

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2026-08-13 15:47:58 From Eboni Samuels to Hosts and panelists:

5

2026-08-13 15:47:58 From Jamar Summerfield to Hosts and panelists:

4

2026-08-13 15:48:12 From Yvette to Hosts and panelists:

5

2026-08-13 15:49:10 From Patrick Alexander to Hosts and panelists:

3

2026-08-13 16:08:22 From Ria Tsinas (she/her) to Hosts and panelists:

ugh. i hate having to pick priorities. I am terrible at it! I end up choosing all of them! lol

2026-08-13 16:08:56 From Ria Tsinas (she/her) to Hosts and panelists:

totally

2026-08-13 16:10:56 From Theo Hathaway Saner to Hosts and panelists:

I can't vote =(

2026-08-13 16:15:37 From Ed to Hosts and panelists:

Maybe could send in email to vote

2026-08-13 16:16:14 From Ruby Durr (She/Her) to Hosts and panelists:

Sounds good

2026-08-13 16:16:39 From xenia to Hosts and panelists:

Breaking down hierarchical's in the shelter system because of my experience, there's a lot of Power dynamics that play and it's really frustrating trying to navigate that because I feel like people lord their power over me. this something that i would like to discuss or add too are poll maybe

2026-08-13 16:16:47 From Lauren Link to Hosts and panelists:

Could we start have a conversation about what folks are leaning towards or are we aiming for it to be anonymous?

2026-08-13 16:17:23 From Ed to Hosts and panelists:

Coordinated access and participant/staff safety

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2026-08-13 16:20:25 From Cheryl's iPad to Hosts and panelists:
City/County Coordination and participant/Staff safety

2026-08-13 16:20:52 From Ed to Hosts and panelists:
Oops

2026-08-13 16:22:09 From xenia to Hosts and panelists:
disability justice and accessibility

2026-08-13 16:23:50 From Ria Tsinas (she/her) to Hosts and panelists:
my top are coordinated access and DJ& accessibility

2026-08-13 16:25:47 From Ty Schwoeffermann to Hosts and panelists:
fSafety generally is an interesting topic to continue

2026-08-13 16:26:20 From Theo Hathaway Saner to Hosts and panelists:
Quick plug for a fun WeShine event coming up! 🎬 We're showing But I'm a Cheerleader at the Hollywood Theatre on Saturday, August 29 as a benefit for WeShine. After the movie, we're planning to head across the street to the Hollywood Q to hang out and keep the conversation going. Would love to see some SHS folks there!

2026-08-13 16:27:16 From Ria Tsinas (she/her) to Hosts and panelists:
i love that movie!

2026-08-13 16:27:19 From Ria Tsinas (she/her) to Hosts and panelists:
its a classic

2026-08-13 16:28:55 From Anna J, she/her, SHS team to Hosts and panelists:
Thank you for that feedback, it's really helpful.

2026-08-13 16:29:07 From Theo Hathaway Saner to Hosts and panelists:
great idea

2026-08-13 16:29:34 From Ed to Hosts and panelists:
Thank you!

2026-08-13 16:29:41 From Lauren Link to Hosts and panelists:
thank you!

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