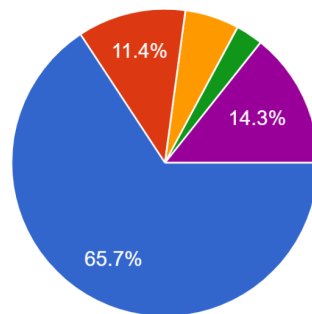


HSD Provider Conference June 16, 2026 Overall Conference Evaluation

Approximately 232 attendees
35 Evaluations

Please share your connection to the Provider community:

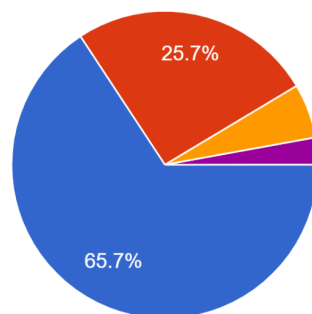
35 responses



- I work for a service provider that contracts with HSD
- I work for a service provider that is qualified, but doesn't contract with HSD
- I work for a service provider that is neither qualified nor contracts with HSD
- I work for Multnomah County/HSD
- Other/Don't Know
- Prefer not to answer

Please share your role at your organization

35 responses

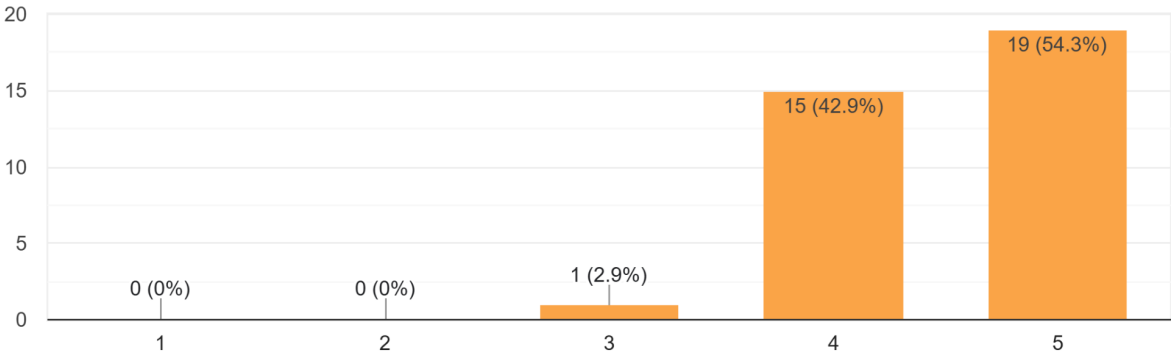


- Direct Service or Client-Facing
- Administrative, Management or Technical Support
- Executive Team or Leadership
- Board of Directors
- Other
- Prefer not to answer

Please let us know how you would rate the following statements about the Provider Conference overall, from 1 (Fully Disagree) to 5 (Fully Agree). Please leave the response blank if it doesn't apply to you.

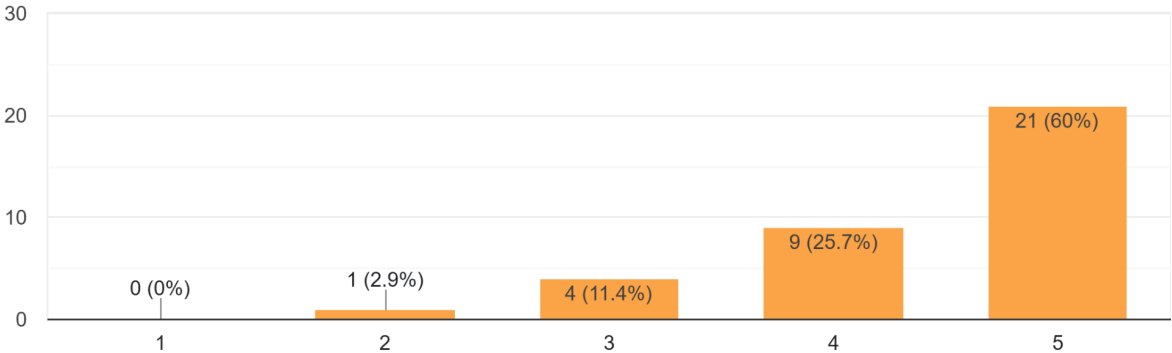
The Provider Conference was well organized

35 responses



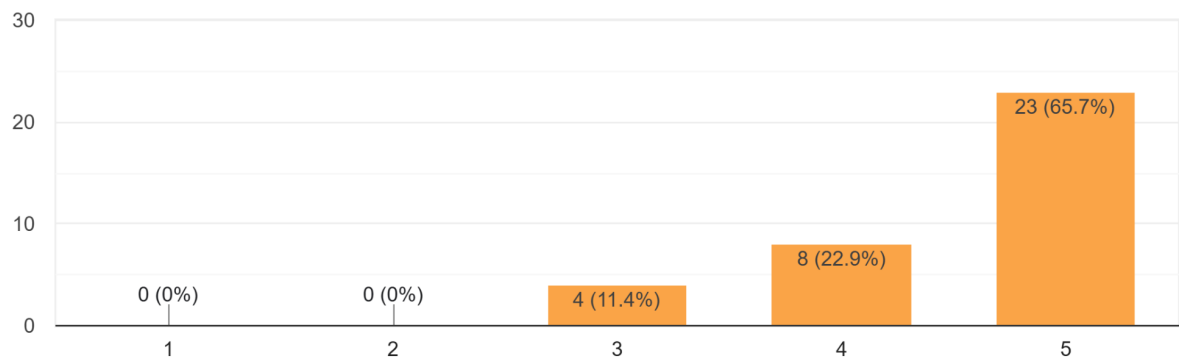
The conference sessions allowed for meaningful engagement

35 responses



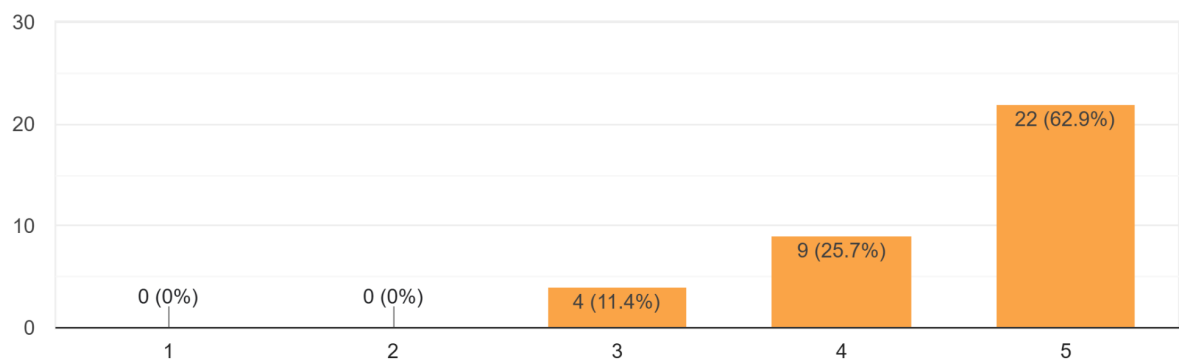
I learned new information at the Provider Conference

35 responses



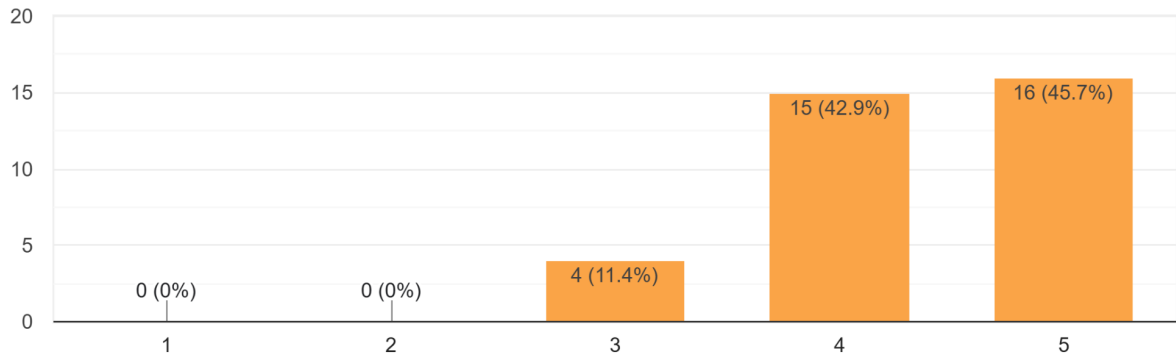
The event location (Portland State University - Smith Memorial Student Union) was accessible and met my needs

35 responses



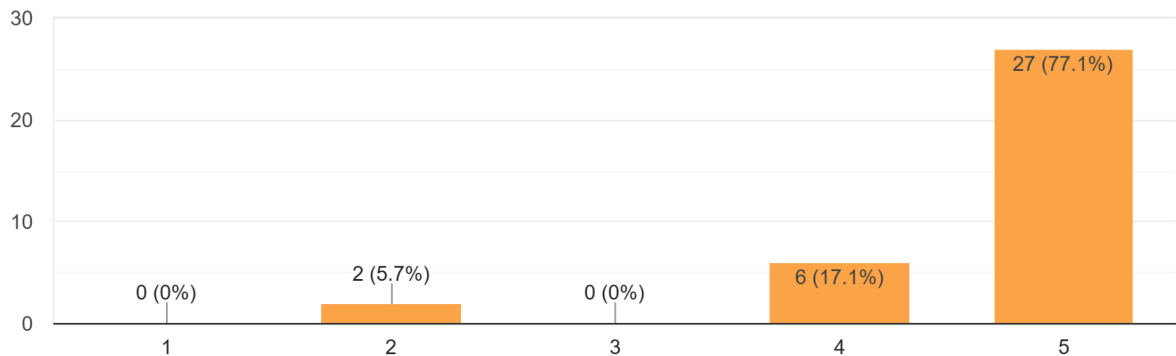
The event accommodations (rooms, refreshments) were accessible, and met my needs

35 responses



Based on my experience(s) at the Provider Conference, I will likely participate in future Provider Conferences

35 responses



(optional) Please share your additional comments about what you appreciated or found valuable in the Provider Conference (9 responses)

- i found the information and sessions to be useful and engaging, they addressed several of the concerns we have at my org
- I appreciated the opportunity that these types of conferences exist and that so many programs are able to attend in one area to exchange information and network together. The more you know and learn is always a good sign, and I think that conference was impactful for the communities we serve.
- I enjoyed the opportunity to connect with people in other organizations and learn how our practices and experiences compare and contrast.
- It is helpful to learn about HSD priorities, preferences, expectations, and what is being measured.

- It would be greatly appreciated if the sign up process for future conferences was more streamlined and more notice was given for the conference date and times of sessions. The current process always feels very hurried and chaotic with a lack of info being provided until almost last minute.
- The fiscal session at the start of the conference seemed tailored to finance staff specifically but the others were incredibly interesting and helpful!
- None
- I would love a space that had rooms with adequate heating and cooling. Also accurately marking what lunches folks had would be helpful. The water station was taken away before the end of the day as well, which would've been helpful to keep around. Better signage or people directing people up to where to go would've been helpful too as even someone who wrote down specific directions I got a bit mixed up and wasn't sure where to go.
- I love meeting new people and the networking it is so refreshing to be amongst like minded people.

(optional) Please let us know any topics or issues you want presented at future Provider Conferences. Make sure to include sufficient detail about your idea(s). (8 responses)

- Coordinated access and how referrals are made/distributed. I work in a HUD program at OJF and I often receive referrals from housing navigators that are incorrect or incomplete. Some of the housing navigators and other direct service staff don't seem to always understand HUD program requirements so perhaps sessions that include information about HUD compliance and the differences between HUD-funded programs and non-HUD programs.
- I would like more sessions concerning volunteers and working with them, ideas and support and such. I would also like a session or two on building community buy-in with those not actively in our field.
- I think the same type of topics would be good continually. I think the housing topic is always going to be an important aspect to be a part of for these conferences. The structures and information for giving out or receiving aid for housing are very important topics.
 - 2026 NOFO (or by then, maybe 2027 NOFO) and the impacts to programs such as PSH, best practices to retain funding and keep people housed moving forward
 - -Income development advice/resources for people with disabilities, both SS and employment
 - Motivational interviewing
 - How to access resources for people who cannot live independently and need either in-home care or to move to something such as a residential care facility
- It would be good to have information about how families can keep their housing once rent assistance ends as far as matching truly effective services in obtaining jobs, childcare and reliable transportation.
- None

- More emphasis on front line worker resources and less about administrative topics. Or make two separate events for that so frontline/client facing workers can find the topics valuable.
- I would love to see more outreach providers and making connections to bridge the gap for the BIPOC community with some of these organizations.

(optional) Please share any other recommendations to improve future Provider Conferences (9 responses)

- it would be nice if there was a quiet space for participants who need a minute or to take a break from the mass of humanity.
- Sending out follow-up emails about deadlines for registering for the next conferences would be a big help! We certainly want to be a part of these conferences going forward.
- Budget cuts and federal issues were alluded to a lot in really vague terms, I would have appreciated it if there had been a more thorough explanation of what's going on or expected to happen (with the opportunity for attendees to afterwards talk freely about their questions/concerns/etc.). I understand that especially on the federal side there's a lot that hasn't been set in stone, but I think it would have been really valuable to get staff across organizations and programs to all get on the same page about what might or likely will happen in the next year and what the expecting impact will be. This would have been a great opportunity to encourage different organizations to connect and collaborate in the moment to prepare for possible changes.
- This was great. I loved the venue. Thank you for lunch.
- Overall this is a great conference to interact with other agencies and learn their challenges, hear their questions, and see the intersections of all of each others work. Overall I do learn a few new things conference and appreciate the refreshers on old things too.
- Better food please if we gonna be there all day.
- Maybe you could offer to validate parking since everywhere around PSU you need to pay for parking.
- None
- I love these conferences and I really look forward to them!