

HSD Provider Conference

June 16, 2026

Notes from Session: Cross Sector Case Conferencing

Presenters: Jenny Greenberg (they/she) – Homeless Services Department, Adam Peterson (he/him) – HealthShare, Yoni Kahn – Northwest Pilot Project

Moderators: n/a

Notetaker: Molly Woon

-Main Points from Session Overview/Presentation (high level):

- Cross Sector Case Conferencing is a collaborative, multidisciplinary initiative in Multnomah County designed to bridge the gap between housing services and healthcare. It serves as a central resource for homeless service providers to secure real-time support and navigate resources for individuals with complex, unmet medical needs.

-Questions/Answers (summarization):

- Question: Can we refer a current PSH resident?
 - Yes. It doesn't matter if they are in shelter or PSH.
- Question: What about culturally specific health care support? Like NARA?
 - We recognize the space is currently pretty white on screen.
- Question: What about if someone in the household is medically challenged but not necessarily HIV, etc. It can be very difficult to coordinate care.
 - If they sign the contract, we wouldn't limit their participation.
- Question: Shared experience – absolutely amazing working with these guys. For example, behavioral health services for an adult son and help with physical therapy for a daughter with physical challenges. The mother didn't know where to start.

-Main Discussion Points not captured above:

- System Integration: Instead of providers working in silos, this tool brings healthcare professionals, social service systems, and housing providers together at a single virtual or physical "table."

- Real-Time Coordination: Facilitates immediate care coordination and health navigation, streamlining the process for getting vulnerable participants the medical attention they need.

-Takeaways or Follow-Ups for HSD

(expectations/priorities/recommendations/etc):

- Note: Jillian with HRS was very excited to hear this topic was covered at the conference and expressed enthusiasm for promoting this work in other avenues.