

Welcome

Please make yourself comfortable.
We will get started in a few minutes.



Homeless Services
Department

**SHS Advisory Committee
Meeting**

May 14, 2026

3:00 PM - 4:30 PM



**Homeless Services
Department**

Introductions

- Name
- Pronouns (if comfortable sharing)
- Organization/community you represent

Agenda

Time	Agenda Item	Facilitator	Action
3:00	Welcome & Introductions Land and Labor Acknowledgement Community Agreements	Mack Vohs	Inform
3:10	Budget Update Q&A Follow-up from April Meeting	Mack Vohs	Inform
3:15	Refresher on Homeless Services Department Teams & Current Projects Spotlight: SHS Team Selected Projects <i>Annual Work Plan, Annual Report, and Admin Rules Project</i>	Mack Vohs, Breanna Flores, Lawashia Mowe	Inform, Discuss
4:00	Recommendations Priorities Brainstorm: <i>Topics the committee would like to make recommendations about</i>	Mack Vohs	Discuss
4:30	Close	–	

Land & Labor Acknowledgement

Multnomah County rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River. This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

This historical foundation of stolen land and forced labor led to decades of intentionally prejudicial policies and practices that have created racial disparities in every area of society. These practices include, but are not limited to, forced cultural assimilation, Black Exclusion Laws, redlining of BIPOC neighborhoods, "urban renewal" projects that displaced BIPOC homes and businesses, policing and justice system practices that unfairly target communities of color, and chronic underinvestment in essential resources. Furthermore, interpersonal racism and bias compound these systemic challenges for people of color as they navigate social services. These factors create barriers to housing that disproportionately affect communities of color and make it more difficult for people of color to exit homelessness.

We honor the people from these communities who came before us who dedicated their lives to advancing racial equity and resisting oppression despite intentional and ongoing attempts to destroy them. The SHS Advisory Committee is committed to confronting the systemic racial disparities that disproportionately impact communities of color. We commit to centering racial equity in every decision, using an anti-racism lens to recommend investments that reduce racial disparities in chronic and short-term homelessness and make a place to call home accessible to all.

Community Agreements

Self-Awareness and Presence

- Take care of yourself
- **Be aware of your own space and positionality**
- Be authentic and speak your truth
- Stay focused/stay present
- Be aware of time

Respectful Communication & Engagement

- Make the best effort to be engaged and ready to support one another
- Share the air and give everyone a chance to speak
- Respect and listen to each other, honor each other's perspectives and story
- Respect confidentiality and don't share other's stories without their permission
- **Differentiate between opinion and informed knowledge**

Community Agreements

Inclusivity, Equity, and Cultural Humility

- **Practice cultural humility. Respect the validity of other's perspectives, experiences and cultures**
- Interrupt oppression
- Correct with care—assume good intentions
- Respect names and pronouns (help others when they may make mistakes)

Learning, Feedback, and Embracing Growth

- Give feedback and be open to feedback
- Differentiate between safety and comfort
- Be curious and ask questions. Be patient.
- Expect and accept discomfort and ambiguity
- Be open to trying something different
- **Be open to hearing something different**
- Share gratitude for feedback
- Understand we are all collectively learning and growing

Budget Update



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Framing the Conversation: Budget Update

What are we talking about?

Each year the Board of County Commissioners approve and adopt an annual budget. The budget is the roadmap for County spending for the fiscal year and lays out the services and programming that will be funded.

Why is it important?

At the request of the committee we are incorporating a regular budget update in our meetings as an opportunity for folks to stay updated on what is happening with the County budget process and identify avenues for participation.

Budget Timeline

November

Central Budget Office releases the General Fund forecast

December/January

Department budget planning

February 13

Departments submit budgets to Chair for consideration

March/April

Chair develops and releases her proposed budget on the [Budget Office website](#) on **April 16**.

April/May

Board deliberation, work sessions, community engagement

May/June

Board amends and adopts the budget by **June 4**. Fiscal year begins July 1, 2026.

Upcoming Engagement Opportunities

There is one final **public budget hearing** that community members are welcome to attend.

This is currently scheduled for:

Wednesday, May 20, 6-8 p.m. (virtual)

Learn more at

<https://multco.us/info/get-involved-countys-fy-2027-budget>

Q&A Follow-up from April Meeting



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April Meeting Follow-up

Q: What is the average time from screening to housing for the family and adult systems?

A: In the adult system, the average time it takes from entry into the system to housing referral is 138 days. In the family system it takes about 86 days.

Q: Can we get more info about referral to housed timeline?

A: "Housing referral" is a bit of a misnomer. The housing referral date is actually the date of referral result, not the initial referral. This is when the case manager has confirmed that the individual or household has moved in and it is considered a successful result. That means the timelines to referral above are a little longer than the date someone receives their keys.

April Meeting Follow-up

Q: Could we find out how many or what percentage of HSD contracted organizations have only County funding? Or if there are multi-funding sources, is there a second most common source?

A: We don't ask for that information from providers, but we can share the funding sources for our Department. We are obtaining an updated breakdown to share with the committee in June.

Refresher on Homeless Services Department Teams & Current Projects



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Framing the Conversation: HSD Teams & Projects

What are we talking about?

An overview of HSD teams and work projects to give the committee a clearer understanding of the department's organizational structure, scope and current initiatives.

Why is it important?

The committee is authorized to guide HSD commitments, plans, and investment priorities. The SHS Team wants to create more opportunities for the committee to focus on and respond to specific, current initiatives.

HSD Organization

Programs Teams
(Adult, Family, Youth, DV
Systems of Care)

**Data, Planning &
Evaluation Teams**

Equity Team

SHS Team

Other Teams:
Admin, Business Services,
Communications, Executive
Leadership

Program Team

Scope of Work:

- Housing placement & retention (short to medium term rent assistance)
- Supportive housing (long-term rent assistance, wraparound services, Coordinated Access)
- Safety off & on the streets (shelter, outreach)

Current Projects:

- Outreach Strategy
- Contract Monitoring Dashboard
- Cross-sector case conferencing
- Culturally specific PSH NOFA
- Landlord recruitment & retention

Data, Planning & Evaluation

Scope of Work:

- Data analysis for internal and external reporting
- Planning, evaluation, and research

Current Projects:

- HMIS Replacement Project
- Outcomes/Performance
 - HRAP 2.0 Key Performance Indicators
 - SHS Equity Analysis
- Housing
 - Rapid Rehousing Evaluation
 - Pathways to Housing Study
 - Landlord Engagement Survey
- System Improvement
 - Inflow to Homelessness Analysis
 - Coordinated Entry/MSST evaluation
 - HRS System Modeling
- Shelter
 - Shelter Participant Survey
 - Adult Shelter Review
 - Emergency Shelter Report

Project Links

Reports, Presentations, and Resources from the HSD Evaluation Team

- [2025 PIT Count](#)
- [Resource Repository](#)
- [Landlord Engagement Survey](#)
- [Adult Shelter Review](#)
- [Emergency Shelter Report](#)
- [Pathways to Housing Project](#)
- [Shelter Referral/Geography Briefing](#)
- [Rapid Shelter Assessment \(26-40\)](#)

Equity, Admin, Operations

Scope of Work

- Internal equity initiatives
- Training & Technical Assistance for providers
- Provider engagement
- Budgeting/finance
- Executive Leadership

Current Projects

- Culturally specific grants
- Equity Advisory Committee
- FY 27 Budget

SHS Team

SHS Annual Work Plan

- Setting outcome and output goals for SHS investments

SHS Reporting

- Quarter 3 report submission this week
- FY 2026 Annual Report starting now

Cross-Department Coordination

- Interdepartmental Agreement improvements

Metro Regional Work

- Regional SHS Goals and Workgroups
- Administrative Rules

SHS Team Spotlight: Annual Work Plan

- Every year, the three counties that receive SHS funding are required to submit SHS goals to Metro.
- These goals help us carry out the priorities in our SHS Local Implementation Plan.
- We submitted our draft goals on April 1.

Committee involvement:

- The SHS team looks for opportunities to incorporate the committee's recs during the drafting process. Your recs are one of the factors that influence our SHS goals for the fiscal year.

Annual Work Plan – Goal Categories Recap

The annual work plan is split into two distinct categories

- Quantitative Goals (Category 1)
- Qualitative Goals (Categories 2-5)

Quantitative Goals: Numeric outcomes (e.g., # of people placed in PSH) projected based on funding level, service type, etc.

Qualitative Goals: Can represent a project or process related to racial equity, capacity building, or other focus areas of Multnomah County's LIP

While not guaranteed, the qualitative goal section provides an opportunity to incorporate approved SHS Advisory Committee recommendations.

Multnomah County: Draft FY 27 Quantitative Goals

Supportive housing units coming into operation this year	247 PSH units
Households receiving ongoing housing stability support	4,500 households will be sustained in housing
Housing placements (PSH, RRH, Housing with Services, Housing Only)	575 households will be placed
Homelessness preventions	295 households will be prevented from homelessness
Retention Rates (PSH and RRH)	85%
Emergency Shelter	959 total SHS-funded shelter units
Outreach	750 people engaged

Multnomah County: Draft FY 27 Qualitative Goals

Category	Objective	Committee Connection
Racial Equity	Expand culturally specific PSH opportunities for adults and families.	FY 25 Equity Recommendations
Capacity Building Lead Agency/System Infrastructure	Implement trainings focused on program monitoring expectations for HSD staff working in contract administration	FY 2024 Capacity Building Recommendations
Capacity Building Lead Agency/System Infrastructure	Complete configuration and migration phases of HMIS Replacement Project.	No direct tie to recommendations

Multnomah County: Draft FY 27 Qualitative Goals

Category	Objective	Committee Connection
Capacity Building Provider Capacity	Standardize training and providing training resource navigation for outreach providers	FY 26 Accessibility Recommendations
Other Annual Goal(s) Based on LIP	Engage landlords utilizing Multnomah County's newly established landlord recruitment and retention strategy	FY 26 Accessibility Recommendations

Multnomah County: FY 26-27 Emerging Themes

Overarching HSD Policy Goals:

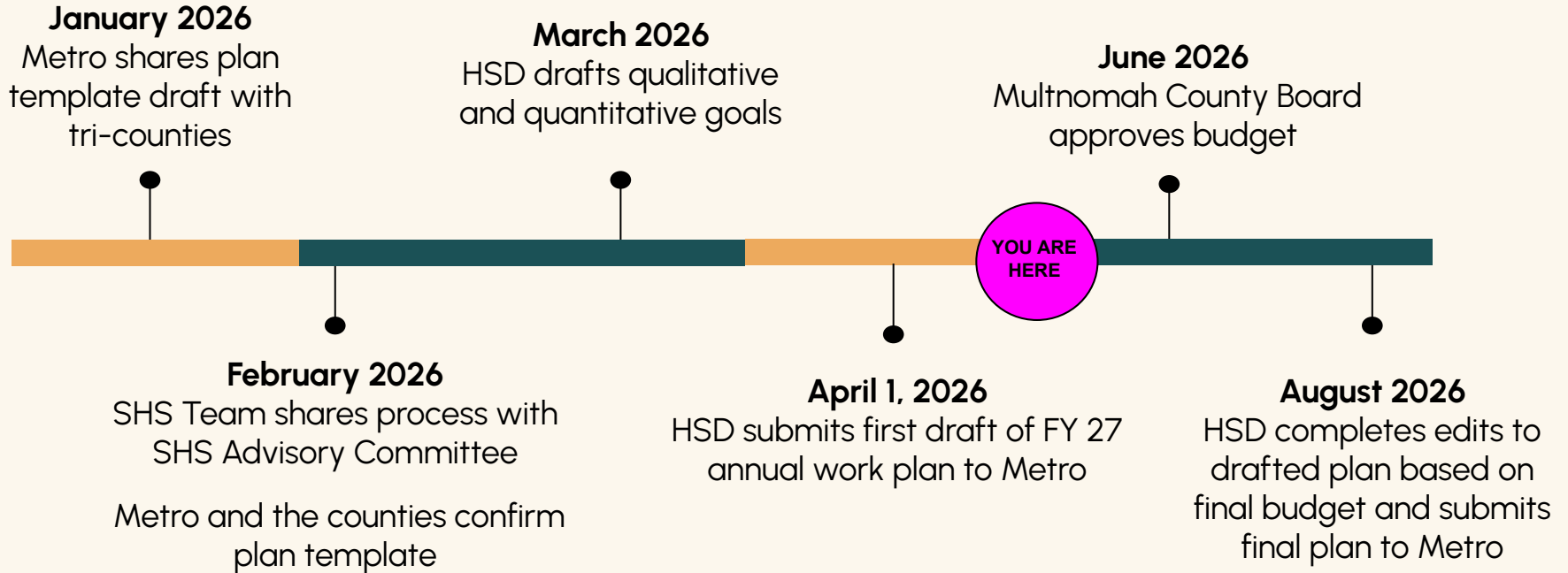
- Keep people housed
- Prioritize housing placements
- Maximize shelter effectiveness

Continued focus on priority populations and reducing racial and other disparities throughout each goal.

Work Plan Emerging Themes:

- Keeping people housed and emphasizing culturally specific housing opportunities.
- Strengthening training and expectations for HSD and providers.

FY 27 SHS Annual Work Plan Timeline



SHS Team

SHS Annual Work Plan

- Setting outcome and output goals for SHS investments

SHS Reporting

- Quarter 3 report submission this week
- FY 2026 Annual Report starting now

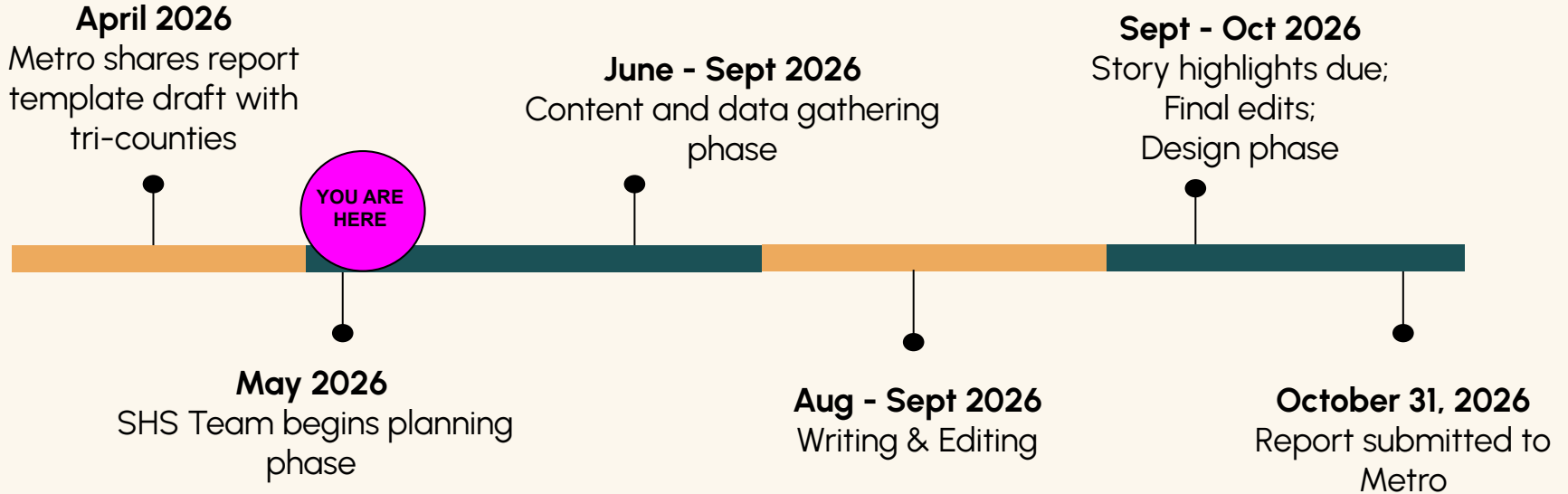
Cross-Department Coordination

- Interdepartmental Agreement improvements

Metro Regional Work

- Regional SHS Goals and Workgroups
- Administrative Rules

FY 26 SHS Annual Report Timeline



SHS Team Spotlight: Annual Report

The SHS annual report tells the story of SHS efforts in Multnomah County in the fifth year of implementation, both for our funder and for the public.

What's in the report?

- Data on housing and services, populations served, racial equity
- SHS Advisory Committee highlight
- Provider or participant stories & features
- Other Sections:
 - Provider Partnerships & Capacity Building
 - County Infrastructure & Financial Review
 - Regional Coordination & Cross-Sector Coordination
 - Advancing Racial Equity
 - Work Plan & LIP Performance

SHS Team Spotlight: Annual Report

What would you like us to share about the committee?

What messages about SHS programs and investments would you want the public to know?

SHS Team

SHS Annual Work Plan

- Setting outcome and output goals for SHS investments

SHS Reporting

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- FY 2026 Annual Report starting now

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SHS Team Spotlight: Administrative Rules

Paving the way for Regional consistency

Formalizing regions; best practices for service delivery, ensuring all participants access the same structure of programming across the entire region.

Rules Under Development FY26/27:

- Permanent Supportive Housing (PSH)
- Rapid Rehousing (RRH)
- Outreach
- Shelter
- Transitional Housing
- Housing Only
- Housing w/Services

Areas of alignment:

- Core program components
- Program models and variations
- Definitions
- Data reporting
- Program expenses

Recommendations Priorities Brainstorm



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Framing the Conversation: Priorities Brainstorm

What are we talking about?

We've just reviewed HSD teams and projects that could potentially turn into focus areas for recommendations. This committee also has a handful of recommendation topics that were put in the parking lot last year.

Why is it important?

We can now brainstorm initiatives you want to learn more about or explore as a potential subject for recommendations. Your interest areas can help us determine the best opportunities to give HSD meaningful feedback.

Priorities Brainstorming

2025 Parking Lot:

- Collaboration (a focus area from last year we put on hold)
- Access (topics that weren't selected in top 5)

Discussion:

What would you want to learn more about?

What topics would you like the committee to focus on in 2026?

What other ideas or priorities do you have?

Resource List



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Resource List

Land and Labor resources:

- [The Racist History of Portland, the Whitest City in America](#)- Article from The Atlantic about Portland's history of racist housing policy
- [Native Governance Center Guide to Land Acknowledgements](#)- A guide to creating a more in-depth land acknowledgement.
- [Native Land Digital Map](#)- An app to help map Indigenous territories, treaties, and languages.
- [Ecotrust Alternatives to Land Acknowledgements](#)- Actions to take in allyship with Native communities as an alternative to land acknowledgements.

SHS Measure resources:

- [Multnomah County SHS Local Implementation Plan](#)
- [SHS Quarterly and Annual Reports](#) (scroll to the bottom of the page)

SHS Advisory Committee resources:

- [SHS Advisory Committee page](#) on the HSD website (all the committee's recommendations are linked here)

Close

