



SHS Advisory Committee Meeting

April 9, 2026 | 3:00-4:30 pm

Attendance: Dwight Minnieweather, Ed Johnson, Jamar Summerfield, Patrick Alexander, Crystal Magaña, Daniel Carrillo, Lauren Link, Ty Schwoeffermann, Yvette Hernandez, Cheryl Carter, Ria Tsinas, Sandra Comstock, Theo Hathaway Saner

STAFF: Mack Vohs, Anna Johnson, Claudia Sharygin, Doc Ramblings

Agenda Item	Discussion Points	Decision/Action
Welcome Introductions Land and Labor Update Community Agreements	<p>In this meeting we shared the new version of the Land and Labor statement with the committee's previous feedback incorporated.</p> <p>Optional action: If committee members would like to propose edits to the new Land and Labor acknowledgement (see slides for full text), please feel free to reach out to SHS staff Anna (anna.johnson@multco.us) or Mack (mack.vohs@multco.us) over email. We are open to receiving and incorporating additional feedback.</p>	
Budget Update	<p>Here is the link to the budget training interest form:</p> <ul style="list-style-type: none"> https://docs.google.com/forms/d/e/IFAlpQLSc8dskSvYKJwxHcohLI7uNnwjsoyRy2JT-eRkrDOMSaaLTjjQ/viewform <p>Here is a link to the website where the Multnomah County Chair's proposed budget will be posted on April 16: https://multco.us/info/fy-2026-budget</p> <p>Learn more about getting involved with the budget at: https://multco.us/info/get-involved-countys-fy-2027-budget</p> <p>Can you send us a reminder of the public budget engagement meetings a few days before?</p> <ul style="list-style-type: none"> Yes. The SHS team will send out reminders. 	

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Homeless Services Department

<p>Q&A Followup from March Meeting</p>	<p>Screening to housing doesn't mean screening to actually in housing correct?</p> <ul style="list-style-type: none"> • Yes, that is correct. <p>Can we get more info about referral to housed timeline?</p> <ul style="list-style-type: none"> • Yes, the SHS team will follow up on this. <p>Home Forward affordable housing units link: https://www.homeforward.org/community-home-listings/</p> <p>You can find the HSD Adult Shelter Review at https://hsd.multco.us/wp-content/uploads/2026/01/Adult-Shelter-Review-FY25.pdf</p> <p>You can find the Street Roots shelter equity article at https://www.streetroots.org/news-stories/2026/02/25/portland-shelters-continue-to-have-a-racism-problem/</p> <p>HMIS replacement project context:</p> <ul style="list-style-type: none"> • We presented about this to the Metro council today. The project team is expecting a launch date of spring 2027. Staff have access to a test version of the platform right now and are building it out. 	<p>Action: SHS team to follow up on wait times between referral and housing move-in.</p>
<p>Presentation from Planning & Evaluation Staff Doc Ramblings and Claudia Sharygin</p>	<p><i>See slides for presentation content</i></p> <p>Project Links:</p> <ul style="list-style-type: none"> • 2025 PIT Count • Resource Repository • Landlord Engagement Survey • Adult Shelter Review • Emergency Shelter Report • Pathways to Housing Project • Shelter Referral/Geography Briefing • Rapid Shelter Assessment (26-40) 	

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



	<p>HRS system modeling project</p> <ul style="list-style-type: none"> • The goal is to understand the overall cost of providing services in our system, and the impacts of moving funding from one type of service to another—looking at both cost and outcomes. Starting that project this summer. <p>Shelter participant survey</p> <ul style="list-style-type: none"> • Starting a pilot in July. Then we will roll out to all funded shelters. <p>Pathways project</p> <ul style="list-style-type: none"> • First part of the report was released today: https://www.pdx.edu/news/psu-study-unhoused-individuals-want-permanent-housing-face-steepest-financial-barriers • Findings confirm that most folks experiencing homelessness want permanent housing and need financial assistance. • Impacts of involuntary displacements are a major challenge for most participants. • The report helps identify the most helpful supports for people and our major gaps in being able to offer those. • Also makes comparisons between different demographic groups. <p>Adult shelter review</p> <ul style="list-style-type: none"> • Cost and performance of 24/7 adult shelters operated by the city and county—outcomes and barriers <p>Emergency shelter report</p> <ul style="list-style-type: none"> • Best practices for emergency shelter and how our HSD shelters align with those • Referral processes for different types of shelter (systems of care, jurisdictions) 	
--	--	--

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Homeless Services Department

	<p>Landlord engagement survey</p> <ul style="list-style-type: none"> ● If you didn't quite get the number of responses you were hoping for, were you doing extra outreach or was it more one request and done. I'd imagine a lot of people may not respond at first. <ul style="list-style-type: none"> ○ We reached out through our housing programs and used our partners to distribute the survey among landlord groups. There were a few different attempts. We did expand the group of landlords we were considering including to get a bigger response. ● The landlord project and the shelter participant survey are the only two in the list where we (HSD) collected the data. For program experience surveys we feel comfortable collecting data because we know the participants can come to us with more feedback. Vs. more technical research where you're only doing it once and then it goes straight into the report. Generally we want there to be distance between the folks collecting the info and those who are analyzing it so folks feel more comfortable sharing freely. The bulk of the data we use is HMIS—it's collected by our providers rather than us directly. ● How many landlords completed the survey? <ul style="list-style-type: none"> ○ 52 total responses ● What was the goal? <ul style="list-style-type: none"> ○ 100 was the goal. ● Will we try to get more responses? <ul style="list-style-type: none"> ○ They might still do some engagement, but they may not use the same survey. We'd like them to but this was a collab with another team so they will decide. <p>Homelessness Response System Key Performance Indicator (KPI) Project</p>	
--	---	--

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Homeless Services Department

	<ul style="list-style-type: none"> ● Current Homelessness Response System KPIs: https://multnomah.granicus.com/MetaViewer.php?view_id=3&clip_id=3349&meta_id=185644 ● Are there opportunities to provide feedback on these? From us or other groups like Welcome Home? <ul style="list-style-type: none"> ○ I think that is possible. The basic set of KPIS were agreed upon back in December but there may be opportunities to weigh in on the "sub-indicators," which are centered on racial and ethnic disparities. ○ If there was something that was relevant it could potentially be added as a sub-indicator. ● We haven't finalized how the KPIs are going to be measured—could also accept feedback on that. ● There are public meetings (Homelessness Response System (HRS) steering and oversight committee meetings) that might be a good route to give that feedback. Not sure they have public comment so may need to reach out to Ryan Diebert and Jillian Schoene (hrapfeedback@multco.us). They are the leads of the HRS team. ● There is a Community Advisory Committee that supports the HRS that is weighing in on all this. ● How are plans for remediation going to be handled for the KPIs? <ul style="list-style-type: none"> ○ Those are outcomes for the system as a whole. It's not specific to programs. The # of people experiencing homelessness, unsheltered homelessness, # of units that are available to people earning less than 30% AMI, etc ● The SHS committee spent a lot of time last year talking about accountability and remediation. That does require program specific data. It 	
--	---	--

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Homeless Services Department

	<p>would be nice to know how those recs can make their way to whoever is in charge of doing that work.</p> <ul style="list-style-type: none"> ○ HSD has developed a new tool for contract monitoring that is data driven and allows providers to look at how their outputs (such as people served etc) and outcomes (such as retention) are stacking up with what they were contracted to provide. However, that is something we're directly working with providers on. I don't think it would be a research project for the public. ● The Homelessness Response System is part of the chair of county commissioners' office. It is separate from HSD but we collaborate with them a lot. We're not leading the work fully, we're supporting them. ● What about KPIs related to accessibility and services for services related to disability and houselessness? Or people experiencing homelessness who are also disabled physically or otherwise. <ul style="list-style-type: none"> ○ I don't think there was a KPI about accessibility/disability related accessibility or services related to disability, which is a bit of an oversight. ○ The closest (see HRS December update) would be housing outcomes for folks who have HABH (high-acuity behavioral health needs). In the "new strategy" category of that document there is behavioral health access. <p>Additional discussion:</p> <ul style="list-style-type: none"> ● Your team is doing the research and analysis and documenting best practices but not necessarily putting forth policy recs? Is the 	
--	---	--

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Homeless Services Department

	<p>research more objective and decision makers propose the policy changes?</p> <ul style="list-style-type: none"> ○ We do try to take a neutral approach but we also will identify opportunities for improvement in some reports. Balancing the neutral approach but also calling out where things should improve because that's important. ○ Some projects lend themselves more to policy recs than others. (PIT isn't a great one for example—but the Rapid Rehousing evaluation will likely include recommendations). ○ When we fund outside entities if they make policy recs we make it clear it's from them and not us (HSD). <p>Reflections after the presenters hopped off:</p> <ul style="list-style-type: none"> ● It does strike me as an oversight about disability. It's so common for that to happen which is strange considering 95% of people experiencing homelessness are disabled but it's not talked about in the data. I'm excited to dig more into it. 	<p>Optional action for the committee: Feel free to follow up in writing with any questions we weren't able to respond to today.</p> <p>Doc Ramblings (doc.ramblings@multco.us) and Claudia Sharygin (claudia.sharygin@multco.us)</p>
<p>Past Committee Recommendations Refresher</p>	<p>Grievances</p> <ul style="list-style-type: none"> ● Is there a place people can lodge a grievance? Or do you know who to call or who to talk to? <ul style="list-style-type: none"> ○ There is a phone number and an email on our website: https://hsd.multco.us/hsd-reasonable-accommodations/ ○ Email: HSD@multco.us ○ Phone: 503-988-2525 ○ Our admin team monitors the email and phone and does the legwork to get the grievance to the right person in our office. ● Are you tracking grievances? 	

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



	<ul style="list-style-type: none"> ○ Yes I believe our admin team is tracking that <p>Contract monitoring dashboard</p> <ul style="list-style-type: none"> ● https://hsd.multco.us/data-dashboard/contract-monitoring-dashboard/ ● Handbook and video are accessible but access to the tool itself is for contracted providers. ● Can contracted providers compare their outcomes to other orgs that deliver similar services? Is there any plan to have an anonymized understanding of how folks are doing so the public has some knowledge without calling people out? One of the values of a tool like that is to be paired up with an org that is doing well and understand what they are doing—opportunities to learn and be mentored by successful orgs. <ul style="list-style-type: none"> ○ Currently there isn't a way to compare. It's a permissions issue with HMIS. The dashboard just launched recently so it's in its infancy. We can share that question with the folks who are working on it—could be something they explore a bit more. ○ This is part of some of the work HSD has been leading in improving monitoring work. Starting with how clear we're being about the expectations and requirements. The dashboard does allow the comparison for programs within an org but it doesn't account for things like turnover so that is why we are being sensitive with the data. ○ There will be additional supports when a provider is falling short—not just info but something that can be acted on. This ties into our larger contract improvement work. 	
--	---	--

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Homeless Services Department

	<ul style="list-style-type: none"> ● Committee feedback: It is important that funding decisions get made based on this information. vs political winds. ● Could we find out how many or what percentage of HSD contracted organizations have only county funding? Or if there are multi-funding sources, is there a second most common source? <ul style="list-style-type: none"> ○ Might depend on the type of service—could be variation based on this 	
<p>Closing and Next Steps</p>	<p>If folks are interested in learning more about how we're evaluating our programs we may have HSD staff at an upcoming meeting to talk about that.</p> <p>Learn what the strengths and weaknesses are in the system to get everyone on the same page in terms of what's happening and what needs to change</p>	<p>Homework for committee: What topics would you like the committee to focus on in 2026?</p> <p>Optional: Let us know if you have additions to the resource list on the slides</p>

Zoom Chat:

15:02:52 From Straightway Services to Hosts and panelists:
Hello everyone. Pastor Minnieweather

15:04:20 From Ed Johnson to Hosts and panelists:
Ed Johnson
Community volunteer

15:05:13 From Ty Schwoeffermann to Hosts and panelists:
Ty Schwoeffermann he/him, volunteer with St Anthony church

15:05:24 From Jamar Summerfield to Hosts and panelists:

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



Jamar, representing black, and elderly and formally incarcerated

15:05:43 From Breanna Flores to Hosts and panelists:

Hi folks, Breanna Flores (she/they), HSD, here helping monitor the chat today. Good to see y'all

15:07:06 From Daniel Carrillo to Hosts and panelists:

Good afternoon, my name is Daniel Carrillo, he him, I'm a solar installer for Neil Kelly and I have experience in case managing, I represent the Latino community, thank you

15:16:58 From Breanna Flores to Hosts and panelists:

<https://docs.google.com/forms/d/e/1FAIpQLSc8dskSvYKJwxHcohLI7uNnwjsoyRy2JT-eRkrDOMSaL7TjjQ/viewform>

15:17:08 From Breanna Flores to Hosts and panelists:

Here is the link to the training interest form

15:17:32 From HSD Community Advisory to Hosts and panelists:

I am happy to do that

15:19:23 From HSD Community Advisory to Hosts and panelists:

Yes

15:22:53 From Breanna Flores to Hosts and panelists:

<https://www.homeforward.org/community-home-listings/>

15:23:28 From Breanna Flores to Hosts and panelists:

^ Affordable Housing Unit link

15:23:37 From Breanna Flores to Hosts and panelists:

<https://hsd.multco.us/wp-content/uploads/2026/01/Adult-Shelter-Review-FY25.pdf>

15:23:42 From Sandra Comstock to Hosts and panelists:

Could you share the report links please ?

15:23:59 From Breanna Flores to Hosts and panelists:

Yep! Link above is to the HSD adult shelter review

15:24:19 From Breanna Flores to Hosts and panelists:

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



<https://www.streetroots.org/news-stories/2026/02/25/portland-shelters-continue-to-have-a-raci-sm-problem/> - here is the link to the Street Roots shelter equity article

15:29:48 From Breanna Flores to Hosts and panelists:
I can add it

15:30:07 From HSD Community Advisory to Hosts and panelists:
They are all clickable in the meeting packet and I can add them in the minutes as well

15:35:52 From Sandra Comstock to Hosts and panelists:
Doc can you share the link for these reports ?

15:36:21 From Doc Ramblings to Hosts and panelists:
You can also find many of reports on the HSD website, under the "Data" and "Reports" tabs. <https://hsd.multco.us/reports/>

15:38:14 From Sandra Comstock to Hosts and panelists:
Could you kindly share the link where the other org reports live ?

15:39:17 From Doc Ramblings to Hosts and panelists:
PSU/HRAC's can be found here: <https://www.pdx.edu/homelessness/research-1>

15:43:04 From Doc Ramblings to Hosts and panelists:

<https://www.pdx.edu/news/psu-study-unhoused-individuals-want-permanent-housing-face-steeep-financial-barriers>

15:46:30 From Breanna Flores to Hosts and panelists:
All of these links are in the meeting packet and can be sent again in the follow-up

15:48:10 From Cheryl's iPad to Hosts and panelists:
Same here about the landlord project thx for asking Lauren 🙏

15:50:13 From Lauren Link to Hosts and panelists:
that makes sense, thank you!

15:50:59 From Sandra Comstock to Hosts and panelists:
Anna - you will be sending the research links on this slide correct? I didn't see it in the slides sent ahead of itime I don't think :-)

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



15:51:07 From Cheryl's iPad to Hosts and panelists:

Good work and keep it going 😊

15:53:00 From Cheryl's iPad to Hosts and panelists:

I don't think if more surveys go out that it will generate more interest or funds

15:57:07 From Breanna Flores to Hosts and panelists:

<https://multco.us/info/steering-and-oversight-committee>

15:58:16 From Glyceria Tsinas to Hosts and panelists:

What about KPIs related to accessibility and services for services related to disability and houselessness

15:59:27 From Doc Ramblings to Hosts and panelists:

You can view the previous KPIs here, and the new one will likely be updated soon:

<https://multco.us/info/about-homelessness-response-action-plan>

15:59:29 From Glyceria Tsinas to Hosts and panelists:

Or people experiencing homelessness who are also disabled physically or otherwise

16:04:44 From Claudia Sharygin (she/her) to Hosts and panelists:

Claudia.sharygin@multco.us

16:04:50 From Doc Ramblings to Hosts and panelists:

doc.ramblings@multco.us

16:04:57 From Claudia Sharygin (she/her) to Hosts and panelists:

Thanks for having us! ❤️

16:05:32 From Doc Ramblings to Hosts and panelists:

Yes, thank you very much! We are grateful for the recommendations that this committee provides.

16:07:19 From Sandra Comstock to Hosts and panelists:

Yes! Thanks for saying so REA!

16:07:20 From Lauren Link to Hosts and panelists:

I found it useful--the data is so helpful in developing recommendations and advocating for funding

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.



16:07:51 From HSD Community Advisory to Hosts and panelists:
It's valid!

16:12:50 From Glyceria Tsinas to Hosts and panelists:
Unfortunately, I have to go to my daughter's audiologist appointment (speaking of accessibility!:) thanks so much! See you next time... xox

16:13:00 From Breanna Flores to Hosts and panelists:
thanks for joining, Ria! Take care

16:13:15 From Breanna Flores to Hosts and panelists:
<https://hsd.multco.us/hsd-reasonable-accommodations/>

16:15:48 From HSD Community Advisory to Hosts and panelists:
Yes I believe there is a spreadsheet for tracking

16:18:18 From Breanna Flores to Hosts and panelists:
<https://hsd.multco.us/data-dashboard/contract-monitoring-dashboard/>

16:23:50 From Lauren Link to Hosts and panelists:
yes, I would be interested as well

16:27:16 From Ty Schwoeffermann to Hosts and panelists:
Could we find out how many or what percentage of the HSD contracted organizations have sole funding county or no other funding sources? or if there are multi-funding sources is there a second most common source that contracted HSD orgs?

16:28:03 From Sandra Comstock to Hosts and panelists:
FOR NEXT TIME - WHAT QUESTIONS DO PEOPLE IN THIS GROUP HAVE ABOUT WHAT WE'VE DONE AND LEARNED SO FAR ABOUT MEASURES TO RESPOND - DO PEOPLE NEED ANSWERED TO DEVELOP FOCUS FOR NEXT YEAR

16:29:18 From Ty Schwoeffermann to Hosts and panelists:
Thanks! Could be that secondary funders could convene learning collaboration as well if they have similar services or service delivery.

16:29:25 From Lauren Link to Hosts and panelists:
Thank you!

Accessibility: To help ensure equal access to services and activities, the Joint Office of Homeless Services will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Reach out 3 days in advance to request ADA assistance and 2 days in advance for translation services. Reimbursement for travel and childcare costs are available. Please contact SHS Admin Analyst Anna Johnson by email at anna.johnson@multco.us.