

You've completed your MSST assessment!

Friendly Reminder: Providers do not decide who is and isn't prioritized, this is set by community prioritization and funding decisions. Multnomah County staff maintain the list and share this information with service providers. Providers are not able to add or remove people from the priority pool. Providers are not able to make changes to your assessment unless someone has joined or left your household. Limited housing resources are available.



How does the Housing Priority Pool work?

- Completed MSSTs are prioritized according to highest barriers to housing. Households are added to the Housing Priority Pool based on their assessment and available housing inventory.
- **In approximately 2-3 weeks** if you are placed in the Priority Pool, a Case Manager will reach out to complete a Housing Preferences & Matching Questionnaire to find the most suitable housing match for your needs.
- Next, you will receive support in gathering necessary documents as you wait for a housing program referral.

Housing Problem-Solving

If you aren't informed that you are in the Priority Pool within 2-3 weeks, it may mean you haven't been prioritized to receive a housing resource through Coordinated Access at this time. In that case, you can connect with your original assessor (adults) or 211 (families) to identify other solutions and alternative resources to resolve your housing crisis as quickly as possible.

Contact Info
