

Coordinated Access for Adults & Families

Multnomah Services and Screening Tool (MSST)

Coordinated Access in Multnomah County uses the MSST, which is an assessment tool that helps identify adults and families with the most immediate need and highest housing barriers and connects them with permanent and supportive housing.

Eligibility Criteria & Contact Information

Adults

- Must be experiencing homelessness
- In need of housing
- Household members are 18+ years old

Call CHAT line (844-765-9384)

Call BIPOC Chat line (503-280-2600 option 3)

Families

- Must be experiencing homelessness OR doubled up / couch surfing AND at imminent risk of homelessness
- In need of housing
- Minors under 18 years old in household

Call 2-1-1

Email help@211info.org

Visit 211info.org/contact-us

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