



### SHS Advisory Committee Meeting

January 8, 2025 | 3:00-4:30 pm

**Attendance:** Ed, Ria, Patrick, Sandra, Ty, Jamar, Theo, Lauren, Yvette, Sheryl, Daniel, Crystal (had to step away in the first 30 min)

**STAFF:** Mack Vohs, Anna Johnson

Agenda Item	Discussion Points	Decision/Action
Welcome Land and Labor Introductions		
Budget Process Refresher	See slides for details. No comments or questions from the committee.	
Review Top 5 Access Recommendations	<p>Equity lens—anything that needs clarifying? Any major concerns?</p> <p>RT: Positive feedback on language. Potential red flag is that it doesn't address giving people the ability to address grievances. Making sure there is a channel for people to communicate their experience. That would be my only critique in reading over the whole document and going over everything before the meeting.</p> <p>YH: It's a lot of words and I don't know who will read all of these things. If there is consensus I'm okay with it—wanting to make sure it's not overwhelming for the reader.</p> <p>Facilitator: Do others feel similarly? Or do you have ideas about where we could cut language?</p>	<p><b>Action:</b> SHS team can look to integrate something about grievances in the equity lens framing. Folks will have an opportunity during final review to suggest trims to this section.</p>

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	<p>YH: Listening to it, it seemed long. I don't necessarily have anything to share right now because I'd need more time with it.</p> <p>Some agreement in the chat for simplifying. Invitation for folks to add any specific feedback on areas to trim on the google doc that we will share.</p> <p>CM: I have to hop off to take care of a friend but I would be interested in a phone call to catch up on what I missed and give my feedback on anything we don't get through.</p>	
<p>Discuss Final Language for Top 5 Access Recommendations</p>	<p><b>Recommendation 1: Coordinated Access &amp; Intake</b></p> <p>SC: Can we say through "uniform coordinated access, intake, and waitlist policies"</p> <p>There are disparities in intake policies that create situations where people have to fill out forms multiple times and there isn't a lot of accountability.</p> <p>LL: That makes sense—standardization.</p> <p>Agreement in chat for the standardization piece.</p> <p>JS: Does HSD have a centralized database where folks can fill out forms just one time? That is what we need—information in one location where providers can access it and prevent extra work for participants.</p> <p>SC: This may be happening to some degree through coordinated access but should be more widespread.</p> <p>Suggestion for rewording of the short version of #1: Create a centralized, easy-to-navigate intake system with clear, streamlined processes that reduce barriers and standardize waitlist management, especially for people with disabilities or mental health/substance use challenges.</p> <p>RT: For each recommendation are we linking each one to more specific examples of how to enact them?</p> <p>Facilitator: Yes, we have short text and a fuller version.</p>	<p><b>Action:</b> SHS team add language about standardized/uniform practices to rec #1</p>

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	<p>JS: I think we need to get some focus on housing since there has been a lot of investment in shelter that hasn't really worked.</p> <p>THS: I'm saying the homeless community is at different points and we may have different entry points.</p> <p>JS :I didn't think we were talking about shelter.</p> <p>SC:Two big studies have shown that folks overwhelmingly are wanting housing.</p> <p>Facilitator: We can clarify that we mean PSH when we're talking about diverse housing options. Is there any other language that would make it clearer?</p> <p>SC: Expand housing options period.</p> <p>Facilitator: For context, originally this recommendation was combined with alternative shelter and the committee decided to separate them out into two recommendations. The shelter one didn't make it to the top 5 when we did our prioritization activity.</p> <p>YH: Diverse housing options is defined online as "providing a wide variety of housing solutions beyond traditional emergency shelters to address homelessness comprehensively. The term emphasizes a spectrum of choices tailored to individual needs and circumstances."</p> <p><b>Recommendation 4: Contracted provider requirements</b></p> <p>LL: Recs on eligibility and flexibility. Can we add something about staff safety in the staff wellbeing and capacity section?</p> <p>SC: The big thing is there's a lot of inconsistency in why people are excluded. That's the main point of this rec. Consistency across providers, preventing bias. At city run SRVs—if you're not engaging in services you will be asked to leave, no matter the situation. Only 16% get into housing from SRVs. Most people need about 160 days to get into housing, but the stay limit is</p>	<p><b>Action:</b> SHS team will clarify language about "diverse housing options" to have a clearer housing focus.</p>
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	<p>120 days. There's no consistency across villages, shelters, etc at all right now.</p> <p>RT: Can we add something about mandatory engagement with medications—it isn't mentioned but it's often a barrier to "engagement" requirements—being forced to take medication to be compliant. Emphasizing housing first—making sure people have access to medication management but not being forced.</p> <p><b>Recommendation 5: Ensure outreach is equitably distributed</b></p> <p>No concerns from the committee on this recommendation.</p>	<p><b>Action:</b> SHS team will add language about not requiring mandatory engagement with medications to rec #4.</p>
Vote on Access Recommendations	<p>EJ-4 RT-4 PA-4 SC-4 JS-4 THS- 5 LL-4 YH-5 CC-5 DC-5</p> <p>The recommendations pass!</p>	
Closing & Next Steps	<p>The SHS team will make the edits suggested in this meeting and will send the recommendations back out to the committee for one final review next week before submitting to Homeless Services Department leadership for their consideration!</p>	

**Zoom Chat:**

15:07:51 From Edward Johnson to Hosts and panelists:  
Edward Johnson  
Community volunteer

15:09:10 From Jamar Summerfield to Hosts and panelists:  
I am a representative of the Black community, our elders, and individuals who have been formerly incarcerated.

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15:09:27 From Jamar Summerfield to Hosts and panelists:  
Jamar Summerfield

15:21:30 From Theo Hathaway Saner to Hosts and panelists:  
This is solid to me

15:24:55 From Edward Johnson to Hosts and panelists:  
I agree that it could possibly be simplified

15:31:32 From Anna J, she/her Multco SHS team to Hosts and panelists:  
[https://docs.google.com/document/d/li8YvDK6uO6\\_WE8fidRbvRxpMeYISENw2YvQl4ZP788l/edit?tab=t.0](https://docs.google.com/document/d/li8YvDK6uO6_WE8fidRbvRxpMeYISENw2YvQl4ZP788l/edit?tab=t.0)

15:33:36 From Lauren Link to Hosts and panelists:  
that makes sense to me--to make policies more standardized across providers

15:34:00 From Theo Hathaway Saner to Hosts and panelists:  
that sounds like a good addition

15:34:34 From Glyceria Tsinas to Hosts and panelists:  
Sounds good

15:36:18 From Yvette Hernandez to Hosts and panelists:  
Create a centralized, easy-to-navigate intake system with clear, streamlined processes that reduce barriers and standardize waitlist management, especially for people with disabilities or mental health/substance use challenges.

15:39:48 From Anna J, she/her Multco SHS team to Hosts and panelists:  
Not a dumb question! Thanks Ria :)

15:41:02 From Ty Schwoeffermann to Hosts and panelists:  
Sorry my internet dropped.

15:41:35 From Glyceria Tsinas to Hosts and panelists:  
I think that's a great point. I think that's why the evaluative and accountability piece is important to reiterate

15:46:43 From Cheryl's iPad to Hosts and panelists:  
I'm here just got back from vaca in Cally and had to get food thank you Mz Cheryl

15:49:52 From Lauren Link to Hosts and panelists:  
No concerns from me on this one

15:51:32 From Theo Hathaway Saner to Hosts and panelists:  
I like it

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15:52:52 From Ty Schwoeffermann to Hosts and panelists:  
For the last one, prioritizing families especially in eviction situations is my recommendation.

15:54:18 From Yvette Hernandez to Hosts and panelists:  
Agree

15:55:01 From Glyceria Tsinas to Hosts and panelists:  


16:03:38 From Glyceria Tsinas to Hosts and panelists:  
Yes!

16:04:34 From Glyceria Tsinas to Hosts and panelists:  
Way to be an awesome facilitator Mack!

16:06:08 From Edward Johnson to Anna J, she/her Multco SHS team(direct message):  


16:10:07 From Yvette Hernandez to Hosts and panelists:  
"Expanding diverse housing options" refers to providing a wide variety of housing solutions beyond traditional emergency shelters to address homelessness comprehensively. The term emphasizes a spectrum of choices tailored to individual needs and circumstances.

16:11:04 From Edward Johnson to Anna J, she/her Multco SHS team(direct message):  


16:18:17 From Daniel Carrillo to Anna J, she/her Multco SHS team(direct message):  
Hey Anna, I was in attendance on the zoom phone and just got some service.

16:19:28 From Anna J, she/her Multco SHS team to Daniel Carrillo(direct message):  
Hey! So glad you're here! For some reason I didn't have the option to promote you when you were on the phone.

16:19:33 From Glyceria Tsinas to Hosts and panelists:  
Ableism

16:20:29 From Glyceria Tsinas to Hosts and panelists:  
Among many other things of course.

16:25:13 From Edward Johnson to Anna J, she/her Multco SHS team(direct message):  
I like this one even though it's a lot

16:26:40 From Theo Hathaway Saner to Hosts and panelists:  
yes

16:26:58 From Jamar Summerfield to Hosts and panelists:

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4

16:26:59 From Edward Johnson to Anna J, she/her Multco SHS team(direct message):

4

16:27:32 From Daniel Carrillo to Hosts and panelists:

5

16:27:33 From Glyceria Tsinas to Hosts and panelists:

4 cos I never vote 100 % on anything

16:27:35 From PATRICK ALEXANDER to Hosts and panelists:

4

16:27:43 From Sandra Comstock to Hosts and panelists:

4

16:27:47 From Lauren Link to Hosts and panelists:

4

16:27:49 From Theo Hathaway Saner to Hosts and panelists:

5

16:28:08 From Yvette Hernandez to Hosts and panelists:

5

16:28:34 From Cheryl's iPad to Hosts and panelists:

5

16:29:44 From Glyceria Tsinas to Hosts and panelists:

Good work everyone!

16:29:49 From Anna J, she/her Multco SHS team to Everyone:

Congrats!! great work committee!

16:29:53 From Cheryl's iPad to Hosts and panelists:

Yayyyyyy

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