



SHS Advisory Committee Meeting

December 11, 2025 | 3:00–4:30 pm

Attendance: Daniel, Crystal, Theo, Patrick, Ty, Yvette, Cheryl, Sandra, Ria, Lauren, Ed

STAFF: Mack Vohs, Breanna Flores, Anna Johnson

Agenda Item	Discussion Points	Decision/Action
Welcome Land and Labor Introductions		
Memo for Department Leadership: Access Recommendations Preview	<p>The SHS team is sharing a preview of the committee's recommendations with HSD leadership so your ideas will be on their radar as they begin assembling our department's budget this month.</p> <p>Question: What is the fiscal year for this budget cycle? Answer: FY 2027 will run from July 1, 2026–through June 30, 2027</p> <p>We will keep the committee updated with ongoing budget engagement opportunities as they are announced in coming months.</p>	

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<p>Recommendations Prioritization Survey Results</p>	<p>We started with 20 recommendations and narrowed it down to 12 in the last meeting. Today we'll discuss which of the 12 the committee would like to move forward with.</p> <p>Question: Are we going to wordsmith each recommendation and then decide? Are we going to condense them down more?</p> <p>Answer: Based on the survey most folks did want to narrow down the list more. So we'll talk about landing on a number and decide which ones to wordsmith from there.</p> <p><u>Re: Slide about wait times to get into services:</u></p> <p>Question: Is the unit of measurement in days?</p> <p>Answer: Yes, that is correct.</p> <p>Question: Could we get the data for prior years for wait times?</p> <p>Answer: Yes, the SHS team can follow up on that.</p> <p>Question: Which folks are represented in these numbers? Is it just the ones who are moving through the system? What about folks we weren't able to contact or fell off?</p> <p>Answer: The SHS team can follow up on that.</p> <p>Question: What does programming entail—does it include shelter? Etc. What is included in coordinated access programming?</p> <p>Answer: Not all of the programming in our system goes through coordinated access. The committee heard a presentation about coordinated access a few years ago—the SHS team can get that information and reshare.</p> <p><u>Re: expanding alternative shelter recommendation:</u></p> <p>Question: In part 1 did we not have that recommendation, is that why it's listed as N/A in that column?</p> <p>Answer: Yes, this recommendation previously listed tiny homes under housing options and the committee suggested separating them out since tiny homes are a shelter model.</p>	<p>Action: The SHS team will follow up with wait list data from prior years, what folks are represented in the numbers, and what programs are included in Coordinated Access data.</p>
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	<p>Question: Recommendations P1 and C3 both have a score of 5—does that mean they're tied?</p> <p>Answer: Yes, that is correct.</p> <p>Question: Why are we making cuts to the list? Is it because of lack of funding, or just that we don't think we can do all these things?</p> <p>Answer: The consensus from folks was that a smaller number of recommendations will have a bigger impact. It's a way to help leadership understand what your very top priorities are, but there isn't a certain number we have to land on.</p> <p>Comment: Some of these things are already being prioritized by the dept so for us to recommend that they're already working on, would that be helpful or not?</p> <p>SHS team response: Because we're going into another difficult budget season there may be things the committee would recommend that the department double down on—emphasizing that these are high priorities.</p> <p>Comment: I'm not sure how the recommendations will be presented, like through a memo, presentation to leadership, etc, but could we say we went through this process and acknowledge budget constraints, and highlight our top choices but also have a category for if there are more resources? A second page to capture these so we don't lose them, but more highly uplift the core ones.</p> <p>Response: There was some agreement in the chat for this. (If many of the recommendations we don't move forward with are combined with ones that are, we may not need to do this.)</p> <p>Comment: Part of the reason for narrowing down is also a timeline consideration because it takes time to flesh these all out.</p> <p><u>Re: filling out the survey:</u></p> <p>Comment: When I was filling out the survey my thoughts shifted when I thought about the recommendations through a budget lens. Wondering if this could have happened for other folks. I did shift my answers because of the budget—thinking of what would be more</p>	
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	<p>expensive, etc.</p> <p>Comment: Given that we're losing 81M in the next fiscal year, expanding doesn't make sense—it's more around what we want to save. We should edit the recommendation language to reflect that</p> <p>Comment: We could weave P2 into H5 (P2 was on the chopping block).</p> <p>Response: Other member said P2 may go better with C3?</p> <p>P2: Establish case management standards around check-in frequency and services provided</p> <p>H5: Expand outreach (particularly in libraries) with investments in peer support, caseworkers, and street outreach workers</p> <p>C3: Standardize waitlist management policies across SHS contracts to reduce wait times</p> <p><u>Discussion about combining P2 with another recommendation:</u></p> <ul style="list-style-type: none"> • Argument to combine with C3: Standardizing waitlists could be more of an administrative thing vs actually checking in with people. So it could make sense to combine it with case management standards. • Argument to combine with H5: Maybe not so much outreach, but I was focusing on case workers which is where I saw the connection. • I think the point is to move people swiftly through the process. The check in frequency is also about making sure people get info, are being heard, etc. I feel like it aligns more with standardizing waitlist management especially because we may not expand outreach. • Maybe we could remove the outreach part and make it more about case management since expanding likely won't happen this year. People get lost because there isn't case management. I think those two could be combined. • SHS team: These are great suggestions and we can maybe combine elements of both. 	<p>Action: The SHS team will consider how to weave together elements of P2, H5, and C3.</p>
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	<p>Comment: A lot changes when we're talking about cuts. One thing that has happened is a big expansion in outreach and shelter and cuts to housing and I am worried about that. If we continue with the current proportions many people may be stuck on the streets. Some of the recommendations are about policies and some are about investments. I would like the north star to be that we invest more in housing, period.</p> <p>Comment:</p> <ul style="list-style-type: none"> • Speaking as a person with lived experience of coming out of prison, DV, and being unhoused and unsheltered, I don't disagree with the overall prioritization but I do believe that establishing trauma informed training should be a part of all of this. People don't know how to deal with folks coming out of prison who have a lot of trauma. Prison breaks you down and can lead to behaviors that are adaptive in prison but create barriers in getting services. • We also need orgs to do training prior to engaging with clients, as well as every quarter. Because if they don't it sets up a bad dynamic of potential failure for folks seeking help. <p>Comment: I agree with being trauma informed and doing the trainings. I thought that leadership had a priority for training/trauma competency—it's being considered so that is good.</p> <p><u>Re: Slide that shows combined score (combined rank) for each recommendation</u></p> <p>Question: Are these ranked by how much each thing would cost? Was there a discussion or analysis about what can be done with existing staff, existing funding, or what level of funding we will have?</p> <p>Member response: I don't know if we have info to know how much each thing costs, except i do know it costs less to house folks than shelter them</p> <p>SHS team response: You could answer that in different ways. What makes sense because it doesn't cost the county as much vs. something they're working on so it would tie in easily and not be as much of an ask? Or you can also ask them to prioritize something they</p>	
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	<p>aren't already looking at.</p> <p>Comment: Because leadership has a list of things they're prioritizing, if any of these are similar to the 8 we have narrowed down, maybe we should focus on ones that aren't on their list.</p> <p><u>Vote on how many recommendations to include to leadership:</u></p> <ul style="list-style-type: none"> • We got quorum on a vote (see chat below for exact results) to narrow down the list to the top 5 recommendations. <p>Comment: This vote will not eliminate the other recs forever, but just not prioritize them in this round. And if some don't make the top 5 we could weave them into the others.</p> <p>Suggestion: Reducing intake barriers and standardizing waitlists could be combined. Even C1 could be included in that as well. Maybe we combine all C recommendations.</p> <p>Question: Should we include H5? (Expand outreach (particularly in libraries) with investments in peer support, caseworkers, and street outreach workers)</p> <p>Member response: The county has expanded their outreach and so has the city. There is a lot of outreach. Maybe making sure outreach is in places that people can reliably go to vs. scattered—but there is a lot of that already.</p> <p>Comment: If we combined C1 through C3 we would only have to remove one other rec.</p> <p>Comment:</p> <ul style="list-style-type: none"> • Regarding outreach—we also need to go into areas that are inaccessible. • When I worked at TPI we went into areas that most outreach workers weren't familiar with. So when we did reach out to those folks they were glad to know they were still thought of. We want to make sure everyone is included and meet them where they stand and listen to exactly what they want. 	<p>Decision: We will move forward with the top 5 recommendations and weave elements of P2, P3 and others into those choices.</p> <p>Action: SHS team will explore combining all "C" category recommendations together.</p> <p>Action: SHS team will modify outreach item so "expand" language isn't used/ we talk about outreach in areas off the beaten path.</p>
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	<ul style="list-style-type: none"> • I get that budget cuts will happen, but we can change the approach. And if people want assistance, to make sure that we are there after this budget cut. • So I would tweak the outreach recommendation to say "ensure outreach is equitably distributed and reaches diverse areas of the community" <p>Comment: P1 and P4 both speak to how we choose providers—how we want providers to act with participants and workers. We want our providers to do both. So maybe those could be combined.</p> <p>Comment: Thank you to Crystal for sharing your story—I think we should think about how to make trauma informed care a priority in the remaining recs.</p>	<p>Action: SHS team will explore combining P1 and P4.</p> <p>Action: SHS team will explore weaving trauma informed training/care into the remaining recs.</p>
Wordsmith Top Recommendations	Ran out of time; save for January	
Closing & Next Steps	SHS team will combine the recs suggested above and share back out with the group for review.	

Zoom Chat:

15:00:49 From Daniel Carrillo to Hosts and panelists:

Hello everyone

15:01:19 From HSD Community Advisory to Hosts and panelists:



15:02:23 From Breanna Flores (she/they) HSD to Hosts and panelists:

brb

15:04:59 From Cheryl's iPad to Hosts and panelists:

Ello everyone Mz Cheryl she/her rep SHS

15:10:45 From Crystal Magaña to Hosts and panelists:

Crystal

15:10:59 From Crystal Magaña to Hosts and panelists:

she/her. Lived Experience

15:11:05 From Breanna Flores (she/they) HSD to Hosts and panelists:

Breanna Flores, she/they, HSD. Good to see y'all!

15:12:27 From Mack Vohs (they/them) to Hosts and panelists:

I love your profile photo Ty!

15:14:20 From Ty Schwoeffermann to Hosts and panelists:

Hi everyone, good to see you all. Wanting to have an off camera day. Feeling some seasonal effects today. In solidarity.

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15:22:21 From Anna J, Multnomah County (she/her) to Hosts and panelists:
FY 2027
July 1, 2026–through June 30, 2027

15:32:02 From Anna J, Multnomah County (she/her) to Hosts and panelists:
Welcome Lauren :)

15:32:07 From Lauren Link to Hosts and panelists:
Thanks!

15:33:54 From Cheryl's iPad to Hosts and panelists:
So far this is looking good 🍷

15:40:54 From Breanna Flores (she/they) HSD to Hosts and panelists:
that's a great question, Yvette

15:41:39 From Yvette Hernandez to Hosts and panelists:
BRB

15:53:16 From Theo Hathaway Saner to Hosts and panelists:
I like that idea

15:55:02 From Lauren Link to Hosts and panelists:
that makes sense. I agree that we shouldn't spend more time on the recommendations we aren't going to prioritize.

15:56:50 From Glyceria Tsinas to Hosts and panelists:
Yes- you are correct I recall the same thing

15:57:10 From Glyceria Tsinas to Hosts and panelists:
We could weave p2 into h5

16:00:06 From Breanna Flores (she/they) HSD to Hosts and panelists:
Hey folks, I unfortunately need to head out but will review the notes. Thanks all for the great discussion. I'm excited to see how these recommendations shape out. Take care!

16:08:12 From Glyceria Tsinas to Hosts and panelists:
You're correct Yvette's

16:08:25 From Glyceria Tsinas to Hosts and panelists:
I recall that being the case as well.

16:14:48 From Crystal Magaña to Hosts and panelists:
5

16:15:00 From Lauren Link to Hosts and panelists:
5

16:15:02 From Daniel Carrillo to Hosts and panelists:
5

16:15:03 From Theo Hathaway Saner to Hosts and panelists:
5

16:15:04 From Ty Schwoeffermann to Hosts and panelists:
5

16:15:10 From Edward Johnson to Hosts and panelists:
5

16:15:11 From Glyceria Tsinas to Hosts and panelists:
4

16:15:19 From sandracomstock she/her H4A to Hosts and panelists:
5

16:15:30 From Cheryl's iPad to Hosts and panelists:

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16:16:18 From Glyceria Tsinas to Hosts and panelists:

I say 4 cos I never give anything 😊 100percent support!

16:17:34 From Yvette Hernandez to Hosts and panelists:

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16:20:44 From Lauren Link to Hosts and panelists:

I was curious what others thought about including the outreach recommendation (H5) after the earlier discussion

16:22:49 From Cheryl's iPad to Hosts and panelists:

Include this any and all information is valuable

16:23:54 From Cheryl's iPad to Hosts and panelists:

We have to go into area that are not easy accessible

16:24:46 From Edward Johnson to Hosts and panelists:

I'm fine with it

16:29:24 From Anna J, Multnomah County (she/her) to Hosts and panelists:



16:31:29 From Anna J, Multnomah County (she/her) to Hosts and panelists:



16:33:43 From Cheryl's iPad to Hosts and panelists:

TY ALLZ ❤️

16:33:50 From Edward Johnson to Hosts and panelists:



16:33:58 From Edward Johnson to Hosts and panelists:

Thank you

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