

HSD Provider Conference

October 22, 2025

Notes from Session: Healthcare Using Medicaid Care Coordination to Connect Clients to Care

Presenters: Adam Peterson

Moderators: n/a

Notetaker: Freja Lyons

Main Points from Session Overview/Presentation:

- Basics of Medicaid-oregon health plan is our states Medicaid program- each agency has their own contracts with care coordination
- Mostly ohp and trillium health in Oregon
- Medicaid is federal benefit and states match people with care
- Must be part of local care coordination for best care
- Ohp is entirely income and disability based for eligibility
- People can apply online, through phone, or in person at various locations
- About 2 week wait to get on open card typically- once assigned they will get pcp and dentist
- Medicaid is free- never a copay
- People can roll on and off Medicaid and will retain their original id #
- Each plan has a different coverage
- Need to know your ID# to get care
- 5 different health plans- OHSU, Legacy, Kaiser. Providence, care Oregon
- Care coordination is available for health, behavioral health, or dental
- 79,000 health share participants are engaging with housing services in Multnomah county
- Most behavioral health have availability within 2 weeks
- People can get bus tickets or door to door service for appointments
- Flexible services- temp lodging to recover from medical procedure
- Navigating complex care needs: complex physical, complex mental health, dental- care coordination- with their insurance- no wrong door

- Specialty behavioral health- care Oregon
- Care coordinators- are responsible for coordinating the provision of all covered services for members
- HSD case conferencing- every 2 weeks- available in Multnomah County as well as Clackamas and Washington counties

Questions/Answers:

- Interested in dual enrollment Medicaid/Medicare... SSDI puts over income and they still need the support A: unfortunately eligibility is driven by income
 - person in audience responded Aging and Disability Resource Center helped
- Health related service's needs... send the OHP form... takes months- housing/medical devices/medically tailored meals A: all go thru care Oregon. In order to qualify for housing benefit must be housed- intended as prevention
- People are getting evicted while waiting and then be ineligible (comment)
- Is there a plan to pay for unhoused housing services? A: Great question for Oregon Health Authority
- Is inpatient and outpatient treatment open to methamphetamine detox?
- What kind of oversight is there over IDS? feels very subjective A: over last few months that feedback was consistent... now is an oversight body working to align
- Will there ever be a document A: great suggestion
- Defining what is and is not a benefit particularly for medical respite would be super helpful A: working to align across all health systems