

# HSD Provider Conference

October 22, 2025

*(please make a copy for your notes)*

Notes from Session: Sustaining Housing Through Employment

Presenters: Jennifer/Ernesta and Large Panel

Moderators:

Notetaker:Lori

## **-Main Points from Session Overview/Presentation (high level; detail not required):**

- Starts with key questions around who is present, people in organization interested in finding a job
- Worksystems providers public workforce opportunities/supported work
- AHFE has an “aligned network of many providers: COP, Coaching. Resources
- After job is obtained work coaches are available for a year to keep them stable
- Rent assistance HUBS support people, not everyone,
- Goal is 70% of participants get a job, exceeded every year (average wage is 20.75) Over 80% still housed a year later!
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## **-Questions/Answers (summarization):**

Panelists:(prepared questions)

- Services provided at CCC?: At EAC,employment assessment, career planning, job search training and placement, resume building, move in costs, rent aspects
- Services at IRCO?: same services at CCC, plus mock interviewing (many are not native english speakers and want to work with them to ensure they are comfortable). Creating connections with clients also helps them experience critical personal connections
- How do you determine someone is ready for employment: explain to source of referrals what a good referral looks like, each person gets an in person orientation
- Tools needed to success? Tools needed for stability: personal development tools, so people can see they are drivers of their own destiny
- Empowering Clients?Latino network empowers participants by listening, enrollment process can be boring, but it is an opportunity to understand goals, lived experience helps reflect shared experience

- How do participants prepare for employment?: In depth interviews, motivational interviewing, to ensure it is a good match, long term/short term goals and plan to get there, mock interviews, jobs cafe every week, trainings like computer skills
- How do you help someone find the career that is best for them?: Building trust and honest relationships. Develop options with them and goals.
- Critical for success? Meet People where they are at, journey is not always linear, CCC will work with someone for up to 3 years
- How do your participants overcome the housing challenges they face: challenging, connecting them community partners, rental assistance referrals for eviction prevention, move in cost. Advocate for emergency and transitional options, legal support and options, sometimes intense advocacy through documentation
- Work with CJ to support clients
- Recent success that makes you proud of your work?/Single mom, FT student, housing and employment stability....found them housing, career mapping and educational goals to see Medical Assistant would be a good fit, supported education as MA, and they are now interviewing for that role.
- Recent success that makes you proud of your work?/Individual was blind, gay and living in shelter, had a masters degree in home country, worked with disability coach to find apartment that accomodating of disability, interview at PSU, didn't get job, they coached, and then he got the job. Also supported with move in costs, clothing costs etc
- Favorite part: career mapping
- How do you benefit from the network: gives them access to job training, resources, collaboration, on top of trends
- Struggling to get documentation for a client (one state to another): first get SS# (in person) card, that makes everything easier, then birth certificate, than drivers. Can also order BC online if you know the information and verifying information, parents and siblings can also get BC
- If participant wants to get fees waived, they can self declare as homeless

**-Main Discussion Points not captured above:**

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**-Takeaways or Follow-Ups for HSD  
(expectations/priorities/recommendations/etc):**

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