

MULTNOMAH COUNTY



Homeless Services
Department

**Family Shelter @ 24124 SE Stark St
Gresham 97030**

October 29, 2025

East County Family Shelter

Site: 24124 SE Stark St in Gresham 97030



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Today's presentation

- Introductions
- Quick overview
 - Meet the service provider: Just Compassion
 - Question & Answer round
 - Commissioner Jones-Dixon closing remarks
- Family Shelter Operations
 - Timeline
 - Services
 - Site occupancy

*East County Family Shelter Timeline**

**Hold community
meeting #1
&
Board approves
project**

Sep 2025

**Announce shelter
operator
&
Hold community
meeting #2**

Oct 2025

- **Begin Good Neighbor Agreement (GNA) work sessions**
- **Shelter operator begins taking referrals**
- **Vote and approve GNA & Host community meeting #3**

NOV/DEC 2025

**Subject to change*

Preview: Just Compassion Ramp Up Timeline

- **Ramp up timeline: now - 12/1**
- **Site occupancy by Just Compassion: 11/17**
- **Families will start moving in on 12/1**
- **Full ramp up/ capacity reached by mid-January, 2026**

Michael Austin, Deputy Director



Just Compassion

East County Washington

Be Seen. Be Heard. Be Known.

JUST COMPASSION

BE SEEN. BE HEARD. BE KNOWN



JC SERVICES

- ✦ **Street Outreach**
- ✦ **Shelters - Tigard + Gresham**
- ✦ **Case Management**
- ✦ **Permanent Supportive Housing**
- ✦ **Eviction Prevention**
- ✦ **Safe Parking**

KEY STAFFING

- ✦ **Behavioral Health Specialist**
- ✦ **Case Manager/Family Advocate**
- ✦ **Childcare Development Specialists**
- ✦ **Youth Services Coordinator**
- ✦ **Safety Coordinator**



MISSION:

*TO PROVIDE A COMMUNITY-CENTERED
RESPONSE TO ADDRESS THE NEEDS OF
UNHOUSED AND MARGINALIZED
INDIVIDUALS.*

Question and Answer Session

Multnomah
County





Appendices

Good Neighbor Agreement (GNA)

- *A Good Neighbor Agreement is a written statement of shared commitments and individual stakeholder responsibilities in relation to an HSD funded shelter.*
- *It is not legally binding; however, the signatories to a Good Neighbor Agreement are making a public commitment and a commitment to each other to abide by the terms of the GNA.*
- *The scope of a GNA is limited to how a shelter program and its participants will engage with immediate neighbors, and how immediate neighbors will engage with the shelter program and its participants.*

Current and Future Shelter Proportions

- Multnomah County has increased funded shelter units by over 200% since 2017, and 95% since 2019
- Currently, there are 52 publicly-funded sites across the County, 3 are in Gresham
 - With the addition of this site, Gresham sites will represent **7%** of all publicly-funded shelter sites and **7%** of all units

Motel Search Criteria

- Multco reviewed over 50 motels across the County based on:
 - Safety
 - Geographic Considerations
 - Layout
 - Room Features
 - Equity and Accessibility
 - Building Concerns
 - Price; Lease v Purchase options (limiting factor in East County)
- Location impacted by population interest and geographic equity

Homeless Families in East County

- **211** is the single point of contact to request service in our family system.
- Accompanying materials include calls from families self-identifying as homeless, along with a map
 - **20%** of callers specifically requesting Gresham for shelter
 - **2,198 calls** from ZIP codes that overlap Gresham and/or the three cities in East County (**42.9%** of all calls from families self-identifying as homeless)



Definition of homelessness for the family system and eligibility

- “Families” include adults with minor children in their care OR pregnant and in the 3rd trimester
- Must be a Multnomah County resident
- Homelessness is defined as: doubled up, staying in shelter, transitional housing, places not meant for habitation, in an institution, or official court order notice of eviction