



Today's presentation

- Introductions
- Quick overview
 - Meet the service provider: Just Compassion
 - Question & Answer round
 - Commissioner Jones-Dixon closing remarks
- Family Shelter Operations
 - Timeline
 - Services
 - Site occupancy



East County Family Shelter Timeline*

Hold community
meeting #1
&
Board approves
project

Announce shelter
operator
&
Hold community
meeting #2

- Begin Good Neighbor Agreement (GNA) work sessions
- Shelter operator begins taking referrals
- Vote and approve GNA& Host community meeting #3

Sep 2025

Oct 2025

NOV/DEC 2025

Preview: Just Compassion Ramp Up Timeline

- Ramp up timeline: now 12/1
- Site occupancy by Just Compassion: 11/17
- Families will start moving in on 12/1
- Full ramp up/ capacity reached by mid-January, 2026



Michael Austin, Deputy Director



Just Compassion

East County Washington Be Seen. Be Heard. Be Known.





JC SERVICES

- **Street Outreach**
- → Shelters Tigard + Gresham
- Case Management
- Permanent Supportive Housing
- **Eviction Prevention**
- Safe Parking

KEY STAFFING

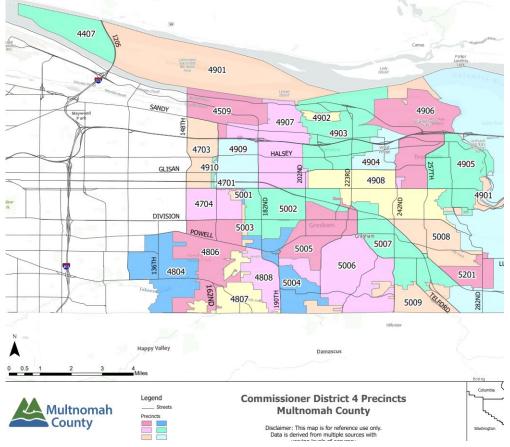
- Behavioral Health Specialist
- Case Manager/Family Advocate
- Childcare Development Specialists
- Youth Services Coordinator
- → Safety Coordinator



Question and Answer Session



Commissioner Jones-Dixon, District 4









Good Neighbor Agreement (GNA)

- A Good Neighbor Agreement is a written statement of shared commitments and individual stakeholder responsibilities in relation to an HSD funded shelter.
- It is not legally binding; however, the signatories to a Good Neighbor Agreement are making a public commitment and a commitment to each other to abide by the terms of the GNA.
- The scope of a GNA is limited to how a shelter program and its participants will engage with immediate neighbors, and how immediate neighbors will engage with the shelter program and its participants.



Current and Future Shelter Proportions

- Multnomah County has increased funded shelter units by over 200% since 2017, and 95% since 2019
- Currently, there are 52 publicly-funded sites across the County, 3 are in Gresham
 - With the addition of this site, Gresham sites will represent 7% of all publicly-funded shelter sites and 7% of all units



Motel Search Criteria

- Multco reviewed over 50 motels across the County based on:
 - Safety
 - Geographic Considerations
 - Layout
 - Room Features
 - Equity and Accessibility
 - Building Concerns
 - Price; Lease v Purchase options (limiting factor in East County)
- Location impacted by population interest and geographic equity



Homeless Families in East County

- **211** is the single point of contact to request service in our family system.
- Accompanying materials include calls from families self-identifying as homeless, along with a map
 - 20% of callers specifically requesting Gresham for shelter
 - 2,198 calls from ZIP codes that overlap Gresham and/or the three cities in East County (42.9% of all calls from families self-identifying as homeless)



Definition of homelessness for the family system and eligibility

- "Families" include adults with minor children in their care OR pregnant and in the 3rd trimester
- Must be a Multnomah County resident
- Homelessness is defined as: doubled up, staying in shelter, transitional housing, places not meant for habitation, in an institution, or official court order notice of eviction

