



Overview of coordinated entry and by-name lists for people experiencing homelessness in Portland/Gresham/Multnomah County

Please note: households may be eligible for resources through multiple entry points. Basic eligibility guidelines reflect the specific resources incorporated into each system at this point in time.

Population and basic eligibility	Coordinated entry access points	Participating organizations
Unaccompanied youth <i>Youth under 25 - can be literally homeless (in shelter, a place not meant for human habitation), in transitional housing, or doubled up</i>	Janus Youth through their Access Center (1635 SW Alder St, 503.432.3986) and through mobile outreach. Access also provided via Homeless Youth Continuum Day/Drop-In Programs.	5 orgs: Immigrant and Refugee Community Organization - Africa House, Janus Youth, Native American Youth and Family Center, New Avenues for Youth, Outside In
Domestic Violence Survivors <i>Actively fleeing or attempting to flee domestic violence, regardless of where currently staying</i>	<ul style="list-style-type: none"> - Call to Safety (503.235.5333) or Toll-Free (1.888.235.5333) - Linea UNICA for Spanish speakers (503.232.4448) - The Gateway Center (503.988.6400) - Volunteers of America OR Home Free (503.771.5503) 	12 orgs: Bradley Angle, Call to Safety (formerly Portland Women's Crisis Line), El Programa Hispano Católico - Project UNICA, Gateway Center, Immigrant and Refugee Community Organization - Refugee and Immigrant Family Strengthening Program, Native American Youth and Family Center - Healing Circle, Raphael House, Ecumenical Ministries of Oregon - Slavic Oregon Social Services, Salvation Army-West Women's and Children's Shelter, Self Enhancement Inc., Volunteers of America - Home Free, YWCA of Greater Portland
Families <i>Adults accompanied by children under 18. Must be literally homeless (in shelter, a place not meant for human habitation, transitional housing), in an institution <u>and</u> at risk of exiting to homelessness, in housing <u>and</u> will become literally homeless within 14 days, doubled up <u>and</u> at risk of homelessness, or fleeing or attempting to flee domestic violence</i>	Call 211 Organizations within the Homeless Family System of Care also serve as access points for participants of their programs.	12 orgs: 211 Info, El Programa Hispano Católico, Immigrant and Refugee Community Organization, Home Forward, Innovative Housing Inc., JOIN, Latino Network, Native American Rehabilitation Association Northwest, Native American Youth and Family Center, Our Just Future, Path Home, Self Enhancement Inc.

Population	Coordinated entry access points	Participating organizations
<p>Adults</p> <p><i>Unaccompanied adults, adults in couples, and households with dependents 18 and older. The head of household must be literally homeless (in shelter, a place not meant for human habitation, transitional housing), in an intuition <u>and</u> at risk of exiting to homelessness, in housing <u>and</u> will become literally homeless within 14 days, or fleeing or attempting to flee domestic violence.</i></p>	<p>If someone at your organization is trained to conduct the assessment, refer in-house. If not, the Coordinated Housing Access Team (CHAT) is the main point of access. You can connect with the team in a few ways:</p> <ul style="list-style-type: none"> • Email chat@tprojects.org • Call the CHAT hotline (844-765-9384) • Complete online pre-screening at https://www.tprojects.org/housing-assessment <p>For culturally specific assessments for the BIPOC community, you can call/email the BIPOC CHAT Line at 503-280-2600 (Option 3) or housingreferrals@ulpdx.org</p> <p>Organizations within the Homeless Adult System of Care also serve as access points for participants of their programs.</p>	<p>35 orgs: 4D Recovery, Beacon Village, Cascade AIDS Project, Cascadia Health, Care Oregon, Catholic Charities, Central City Concern, City of Gresham, City of Portland, Clackamas Service Center, Cultivate Initiatives, Do Good Multnomah, El Programa Hispano Católico, Home Forward, Impact NW, Immigrant and Refugee Community Organization, JOIN, Mental Health & Addiction Association of Oregon (MHAAO), Multnomah County, Native American Rehabilitation Association Northwest, New Narrative, Northwest Pilot Project, Oregon Health & Science University, Our Just Future, Outside In, Portland Street Response, Salvation Army, Self Enhancement Inc., Somali Empowerment Circle, Sunstone Way, Transition Projects, Urban Alchemy, Urban League of Portland, VA Portland Health Care System, WeShine PDX</p>
<p>Veterans (for Veteran By-Name List)</p> <p><i>Anyone who's ever served in the US Armed Forces (Army, Navy, Air Force, Marine Corps, or Coast Guard) or been called into active duty by the National Guard or as a Reservist, regardless of discharge status - must be literally homeless (in shelter, a place not meant for human habitation) or in transitional housing.</i></p>	<p>Veteran Services Hotline (855-425-5544), Transition Projects Resource Center (650 NW Irving St, 503-280-4700), VA Community Resource and Referral Center (308 SW 1st Ave, 503-808-1256)</p>	<p>8 orgs: 211 Info, Central City Concern, Do Good Multnomah, Impact NW, JOIN, Northwest Pilot Project, Transition Projects, VA Portland Health Care System</p>

For information on coordinated access in Clackamas County, call 503-655-8575 or email cha@clackamas.us.

For Washington County, call 503-640-3263 or email communityconnect@caowash.org.

Updated June 2025. This information is subject to change – for the updated version, please visit <https://hsd.multco.us/coordinated-access/>.