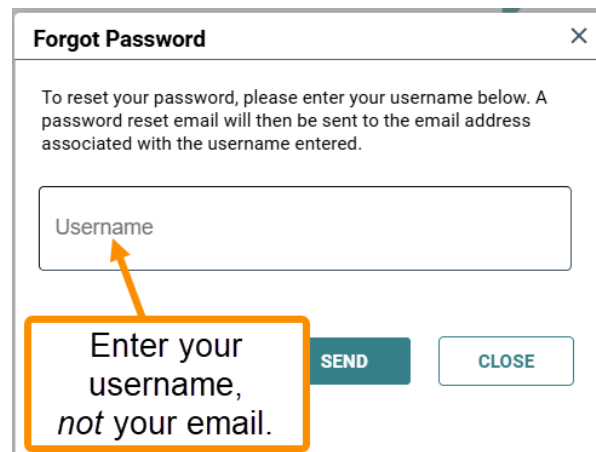# Resetting your HMIS Password

- You can reset your password by clicking the "Forgot Password" link on the login screen.

- On the next screen, be sure to **enter your username, not your email address**.
  Then, click Send.

- You will receive an email to reset your password. The email will go to the email address that is connected to your HMIS user account.

- **You will be prompted to reset your password after your first login.**

If the Forgot Password feature still doesn't work, please contact us at hmishelp@multco.us.