



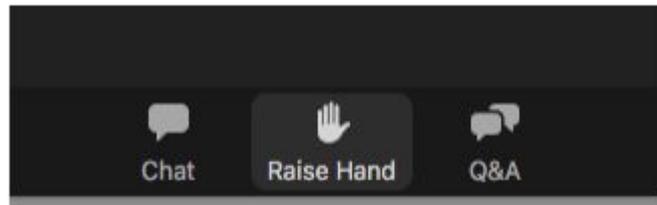
THE JOINT OFFICE OF HOMELESS SERVICES



Joint Office of
Homeless Services

Zoom - Webinar

- Utilizing Zoom webinar, as CBAC is a Public Meeting
- Non-CBAC member attendees can join meeting, and can use the Q&A feature to enter comments (questions may not be answered in real-time, but we can follow up if you provide your email address)
- CBAC member participants can use the Chat, but it is not visible to attendees



Meeting Agenda

- 4:05 Welcome and check in. Confirm consent for meeting recording
- 4:07 Welcome old members, new members and JOHS staff
- 4:09 Confirm practice of modified consensus decision making
- 4:12 Review meeting guidelines, address questions
- 4:15 Overview of JOHS (no presentation; just Q&A)
- 4:25 Leading with Race, and Equity work at JOHS (presentation and discussion)
- 4:45 CBAC overview, questions about Chair's guidance for this year's CBAC
- 5 minute break if needed –
- 4:55 Overview of JOHS Budget and Key Dates for FY 2025 budget process (presentation and discussion)
- 5:20 Proposed Intergovernmental Agreement (no presentation; discussion only)
- 5:40 CBAC Chair selection and CCBAC representative selection
- 5:50 Next steps and next meeting
- 6:00 End meeting

Welcome!!



Welcoming returning members, new members and JOHS staff
(some are returning and some are new)

1. Name
2. Pronouns
3. Any other brief details you would like to share: affiliations, location, experiences, and so on

Modified Consensus Process

"Fist to Five" Consensus Decision Making



Meeting Guidelines

1. We make ourselves comfortable
2. We respect and listen to each other
3. We make space for different participation levels and styles
4. We move up, and we move back
5. We recognize our own social positionality
6. We differentiate between opinion and informed knowledge
7. We speak from our own experience
8. We differentiate between safety and comfort
9. We choose to respectfully interrupt oppression

JOHS Overview



An Introduction

Our Mission & What We Do

We work with community-based organizations and governmental entities to provide housing, street outreach, shelters, and other programs focused on people experiencing or at risk of homelessness in Portland and Multnomah County.

We also place particular emphasis on **coordinated services** that are participant-driven and equity-based.

What We Don't Do

- Enforce municipal codes
- Address criminal activity
- Provide direct service

A Brief Timeline

2016

Multnomah County
Chair Kafoury and
Portland Mayor Hales
created The Joint Office
to combine all homeless
services under one roof.



2021

The Joint Office
expanded significantly in
2021 thanks to the
Supportive Housing
Services measure passed
by Metro voters in 2020

How We Do What We Do:



Services We Fund

We provide funding and oversight to community-based organizations who deliver services to people experiencing homelessness. We also conduct homeless street counts, manage systems of care, and oversee system reporting and evaluation.

Some of the services we fund include:



**Rapid
Rehousing**



**Permanent
Supportive
Housing**



**Outreach &
Navigation**



**Shelter &
Survival
Support**



Hygiene



Employment

Homelessness in Multnomah County

5,860

people who accessed homeless services
for the first time (FY23)

4,266

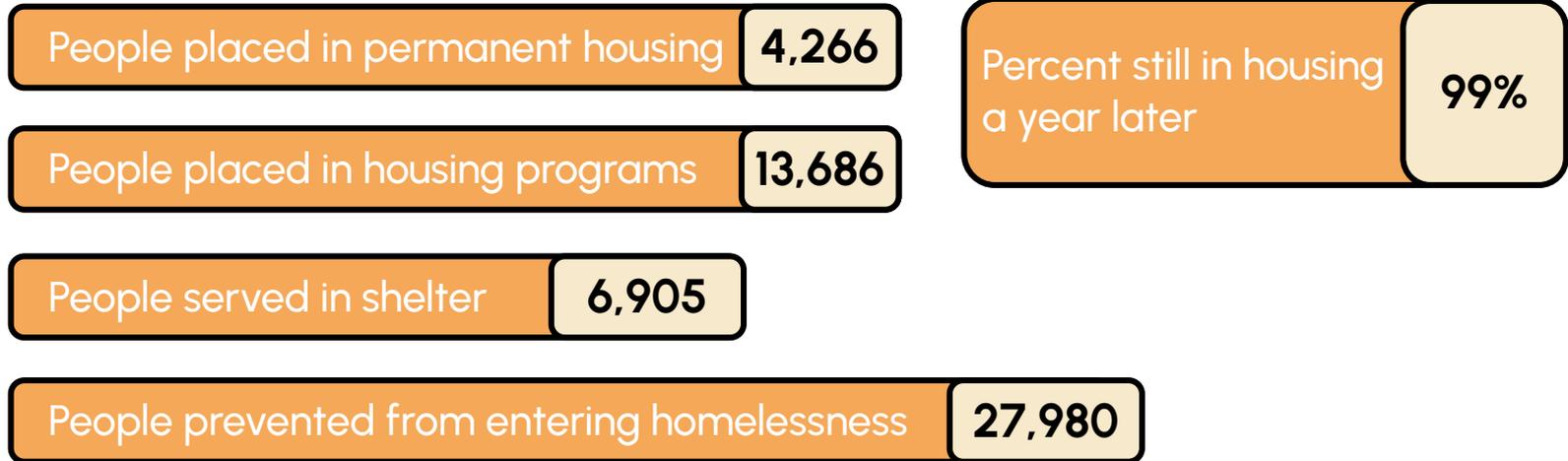
people moved to permanent
housing from homelessness (FY23)

6,297

people experiencing homelessness
on one night in January 2023

Housing: The Solution

FY 2023 Data



Shelter: More Beds, More Options



1

In 2015, there were 650 beds at 8 sites, with most shelter beds concentrated in downtown Portland.



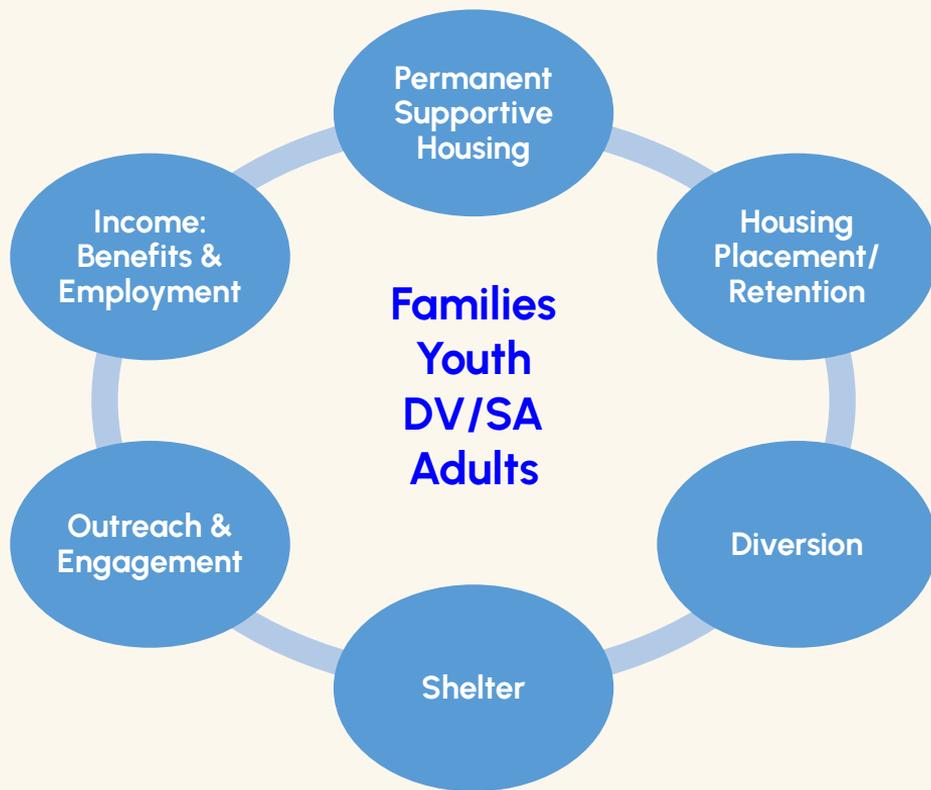
2

We now have funding for more than 2,400 adult shelter beds throughout the county, roughly 5x the capacity of 2015.

- Plus, space for hundreds more youths, families and domestic violence survivors

Program Overview & Systems of Care

- Program Implementation & Oversight
- Homeless Services Planning
- Shelter Development and Programming
- U.S. Dept. of Housing and Urban Development Lead Agency
- Metro Supportive Housing Services Implementation



Homeless Youth Continuum



Unaccompanied youth under 25 years old who are experiencing homelessness in Multnomah County

System Values

- ❖ Assertive Engagement
- ❖ Positive Youth Development
- ❖ Harm Reduction
- ❖ Culturally Responsive and Culturally Specific Services

Homeless Family System of Care

System Values

- ❖ Housing First
- ❖ Racial and Social Justice
- ❖ Assertive Engagement
- ❖ Family Values

The Homeless Family System of Care serves families who are experiencing homelessness in Multnomah County



Domestic Violence System of Care

Serves survivors fleeing violence and/or experiencing homelessness as a result of violence who are in need of confidential, emergency shelter and/or safe, stable, housing

System Values

- ❖ The Right to Self Determination
- ❖ Equity, Inclusion and Accessibility
- ❖ Confidentiality and Safety
- ❖ System Collaboration



Adult System of Care



Provide a range of services to adults experiencing homelessness and/or housing instability in Multnomah County. We are guided by service providers to ensure collective and collaborative leadership and participation in system development, resourcing, and continuous improvement



System Values

- ❖ Housing First and Low Barrier
- ❖ Racial and Social Justice
- ❖ Assertive Engagement
- ❖ Culturally Responsive and Culturally Specific Services

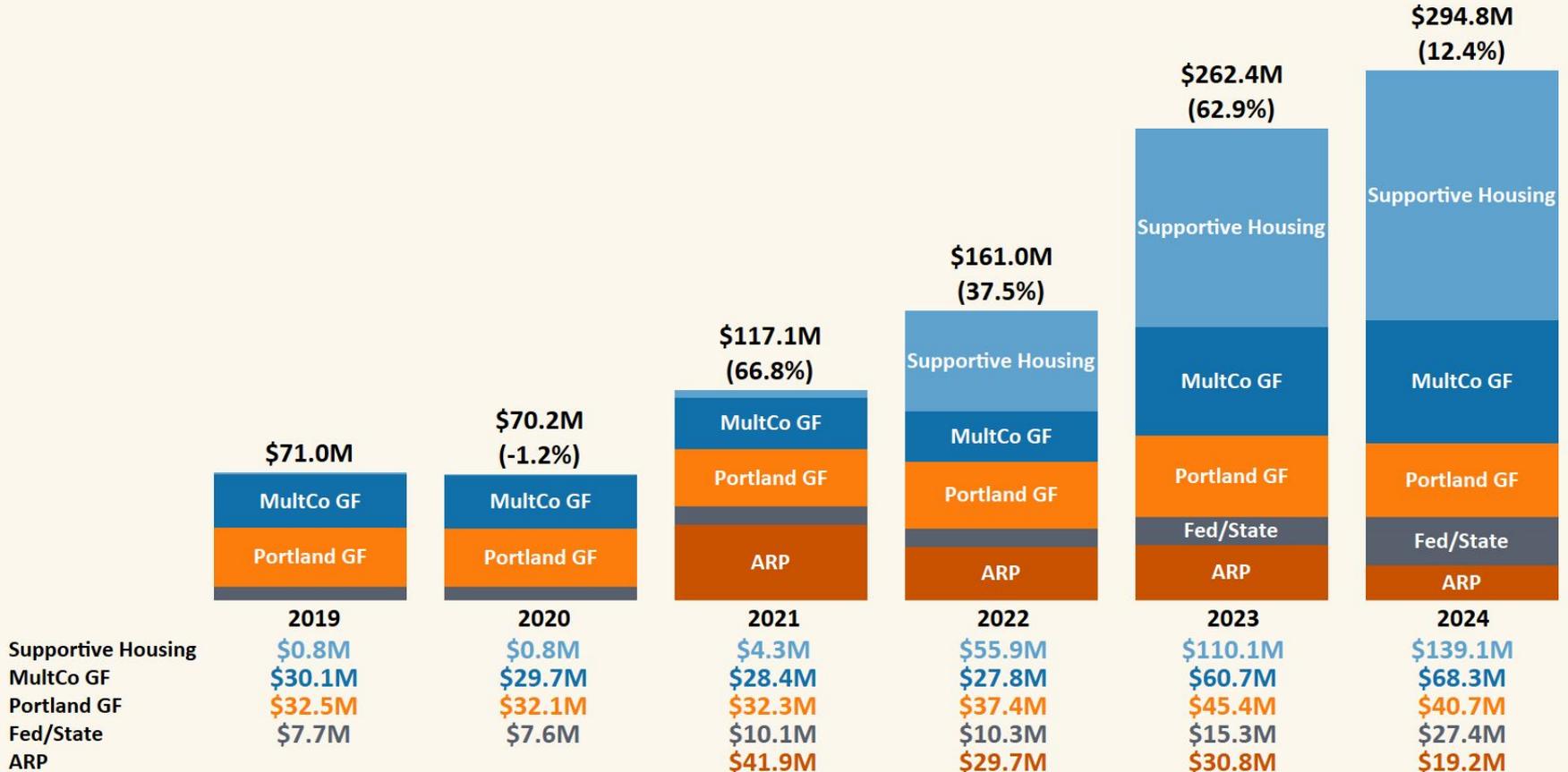


Our Challenge

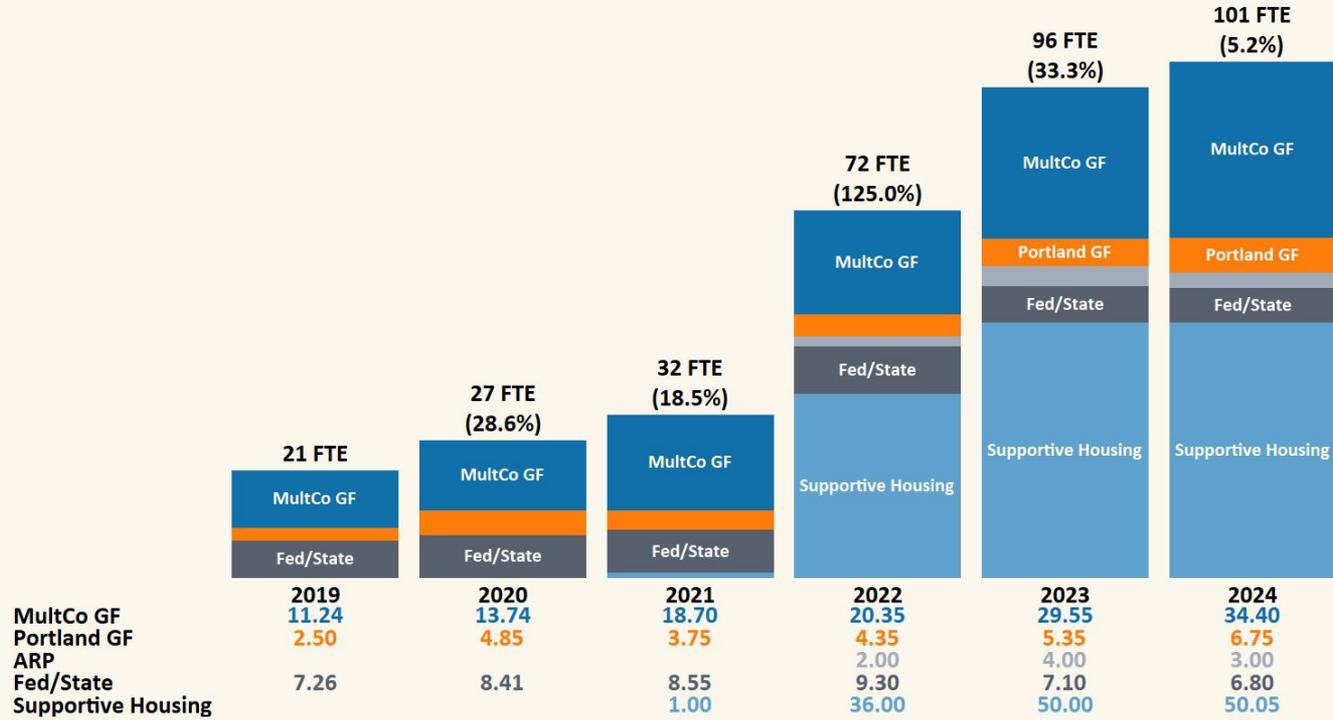
As we successfully move people out of homelessness and into permanent housing, the crisis in available affordable housing has led more people to fall into homelessness.

Department Budget

6 YEAR TREND OF SIGNIFICANT JOHS FUNDING

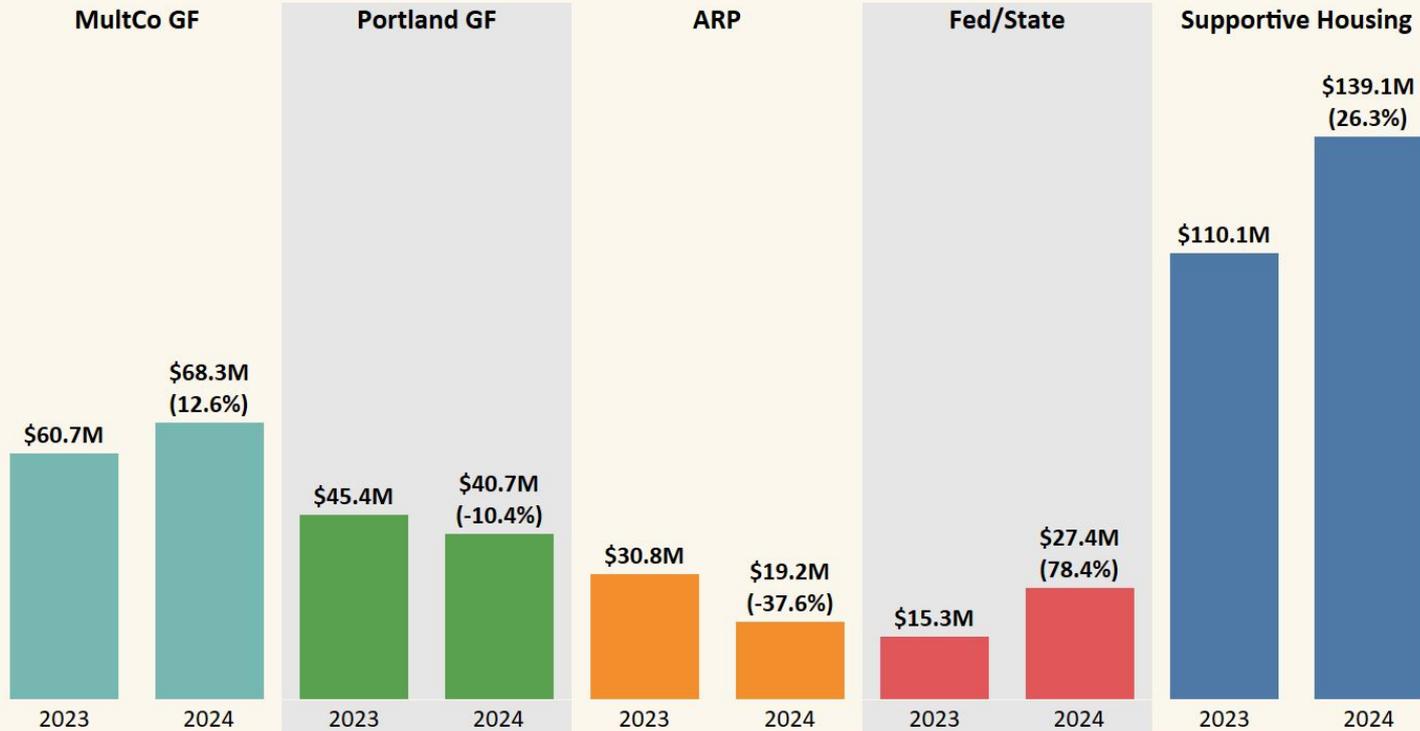


FTE - 6 Year Trend



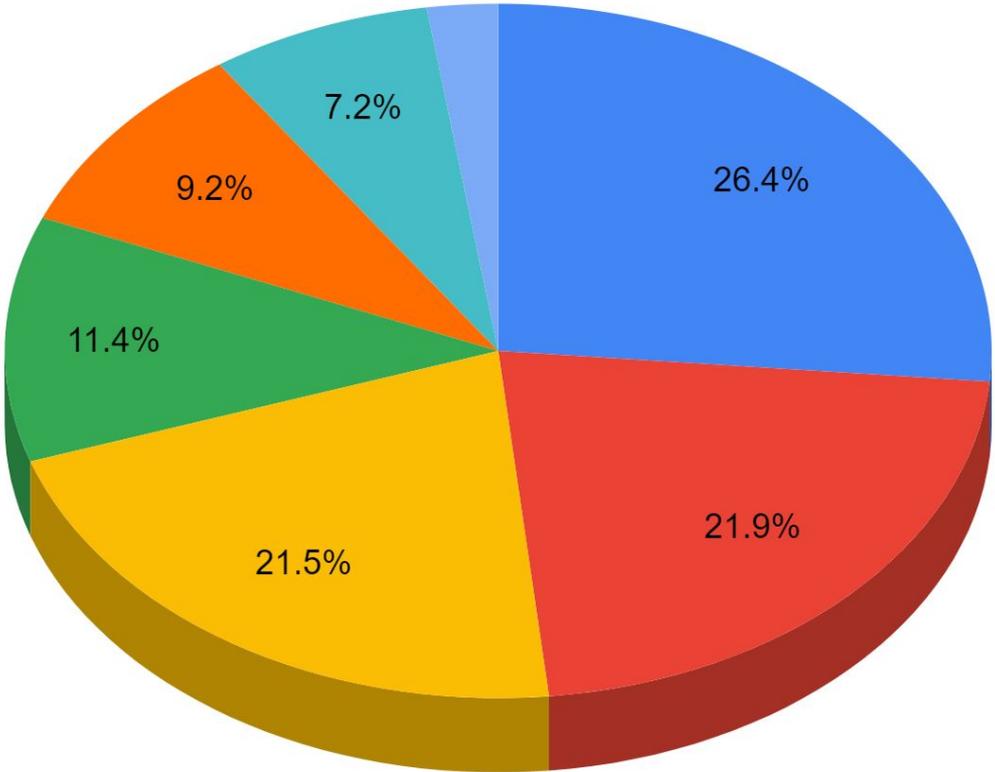
Supportive Housing includes Metro Supportive Housing Services, Visitor Development Fund and Supportive Housing Fund (01521); *ARP* includes City and County

Budget by Fund - \$294.8M



Supportive Housing includes Metro Supportive Housing Services, Visitor Development Fund and Supportive Housing Fund (01521); ARP includes City and County

FY24 JOHS BUDGET BY INVESTMENT AREA



- Safety off and on the Streets
- Housing Placement & Retention
- Supportive Housing
- System Support, Access, & Coordination
- COVID-19 & American Rescue Plan
- Strategic Capital Investments
- Administration and Operations

Budget by Category - \$294.8M Includes \$19.2M of ARP

FY 2024 Adopted Expenditures & Percent of Total



	FY 2019 Adopted	FY 2020 Adopted	FY 2021 Adopted	FY 2022 Adopted	FY 2023 Adopted	FY 2024 Adopted
Contractual Services	\$60.78M	\$61.66M	\$92.46M	\$127.91M	\$181.82M	\$227.42M
Personnel	\$2.70M	\$3.56M	\$8.88M	\$13.61M	\$17.29M	\$19.23M
Capital Outlay	\$6.25M	\$3.50M	\$2.20M	\$7.55M	\$45.40M	\$18.86M
Unappropriated & Contingency						\$14.73M
Internal Services	\$0.80M	\$1.23M	\$1.39M	\$2.00M	\$4.61M	\$6.78M
Materials & Supplies	\$0.52M	\$0.24M	\$12.16M	\$6.94M	\$13.25M	\$6.78M
Cash Transfers						\$0.98M
Grand Total	\$71.05M	\$70.20M	\$117.09M	\$161.03M	\$262.36M	\$294.78M

Budget by Division

Budget by Division

28



Support & Coordination

- Data analysis
- Community engagement
- Equity Engagement



Joint Office of Homeless Services



Safety Off & On the Streets

- Emergency and Alternative shelter options
- Outreach & Engagement
- Survival gear
- Navigation teams



Housing Placement & Retention

- Housing case management
- Rent assistance
- Support with income acquisition
- Barrier mitigation



Supportive Housing

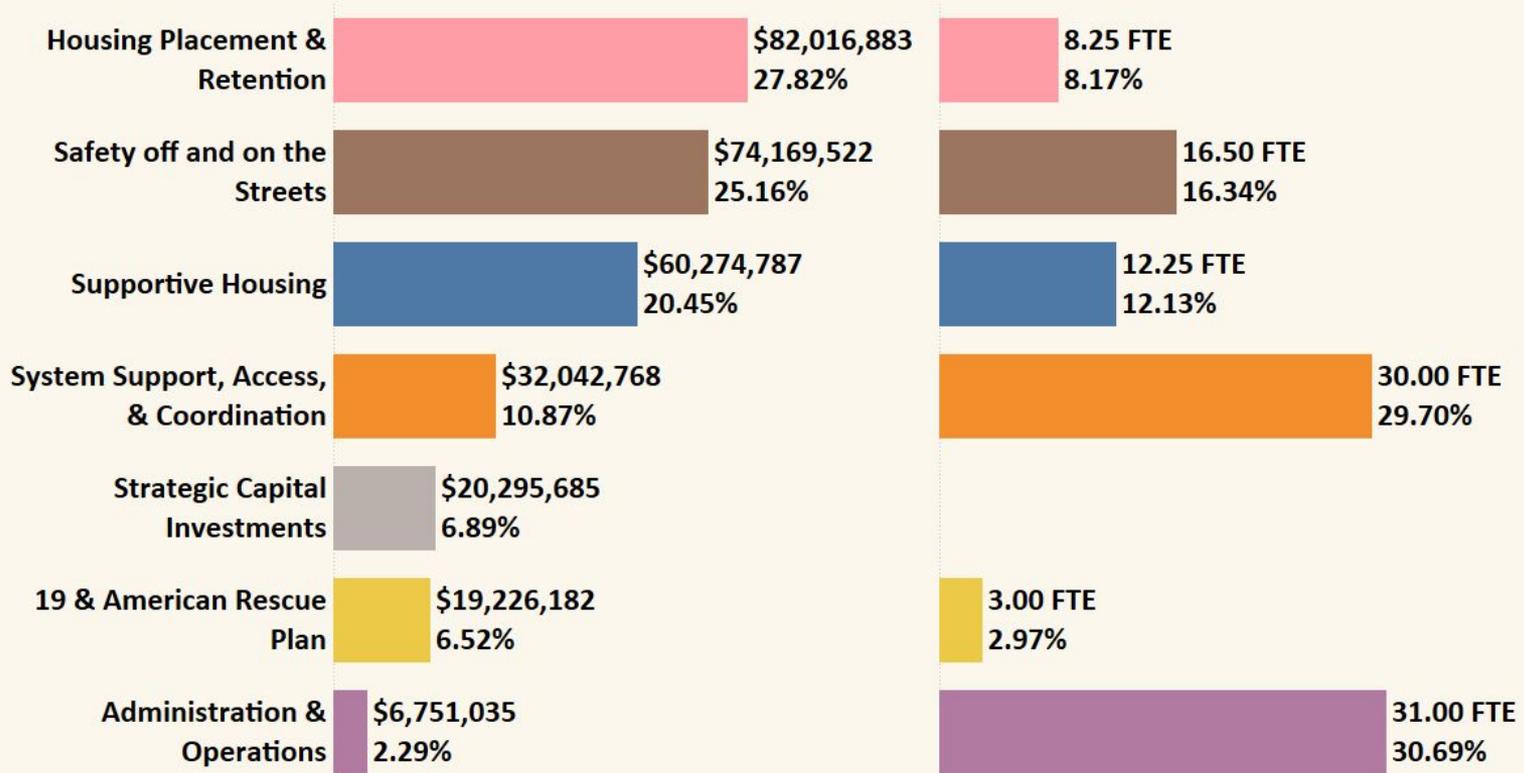
- Long-term rent assistance
- Wrap-around services



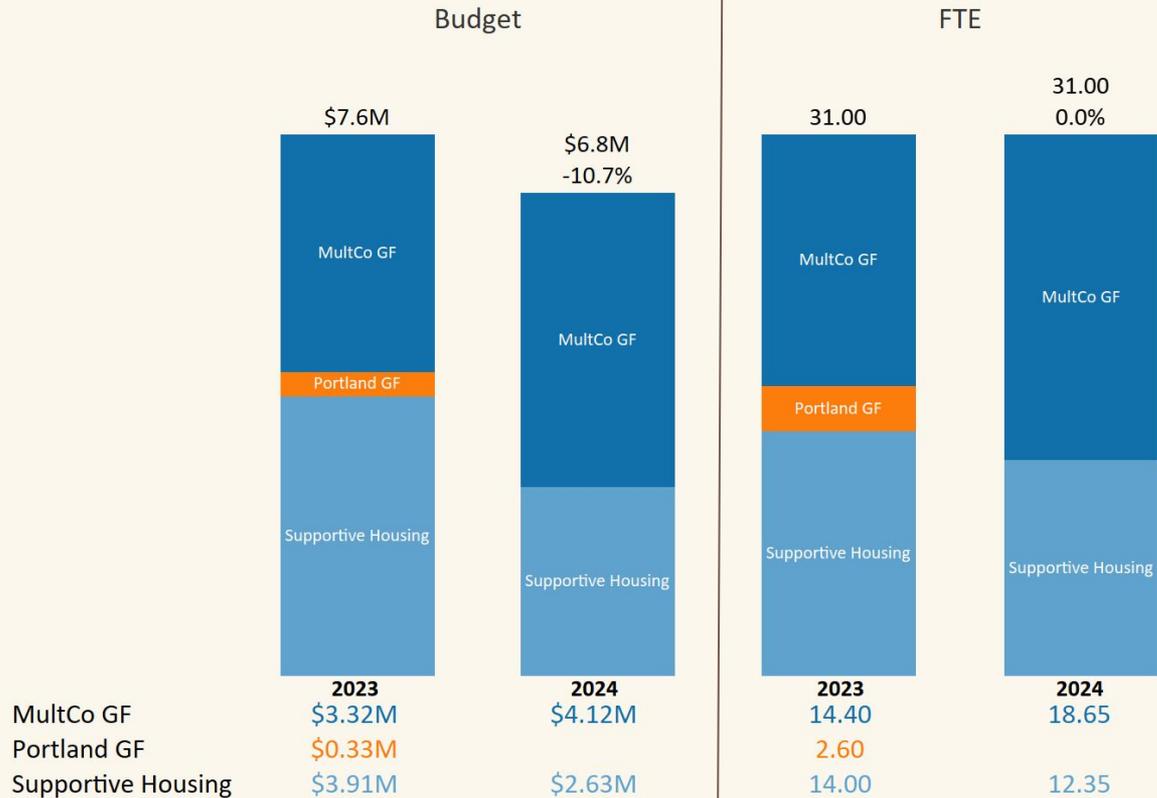
Admin & Operations

- Executive leadership
- Strategic direction
- Regional coordination
- Policy Development

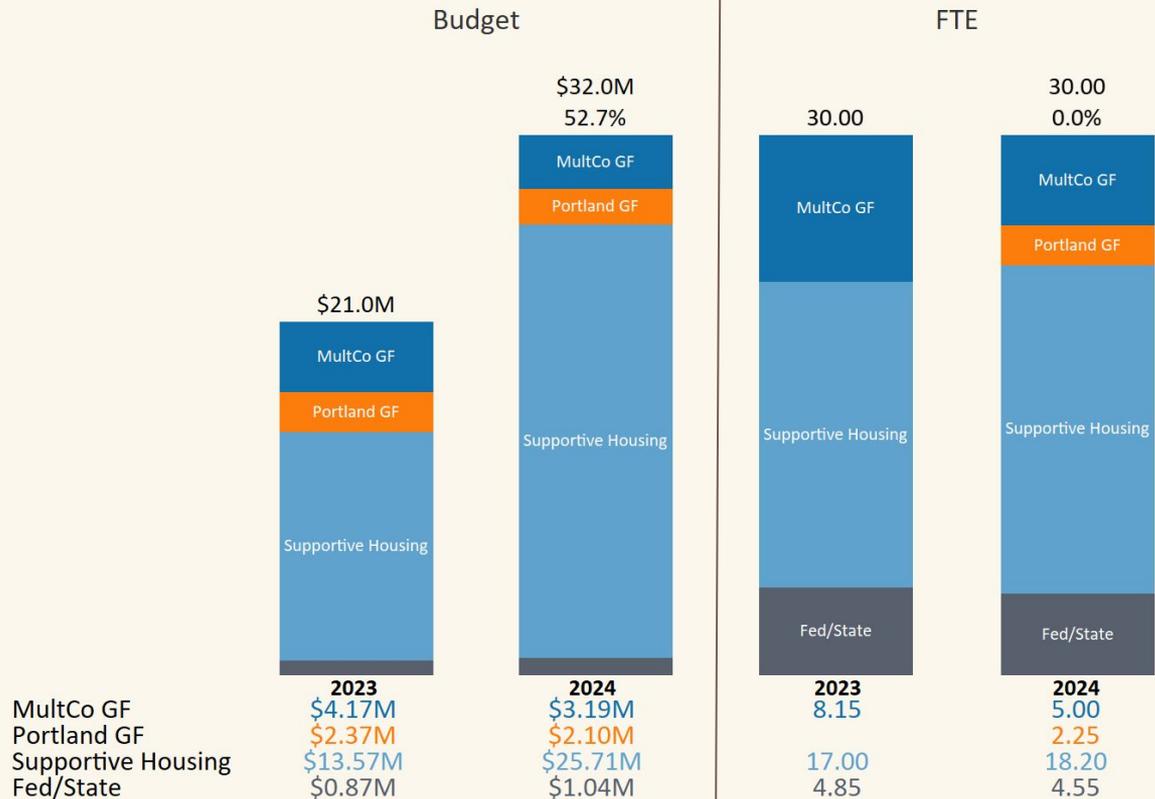
Budget by Division (\$294.8M and 101.00 FTE)



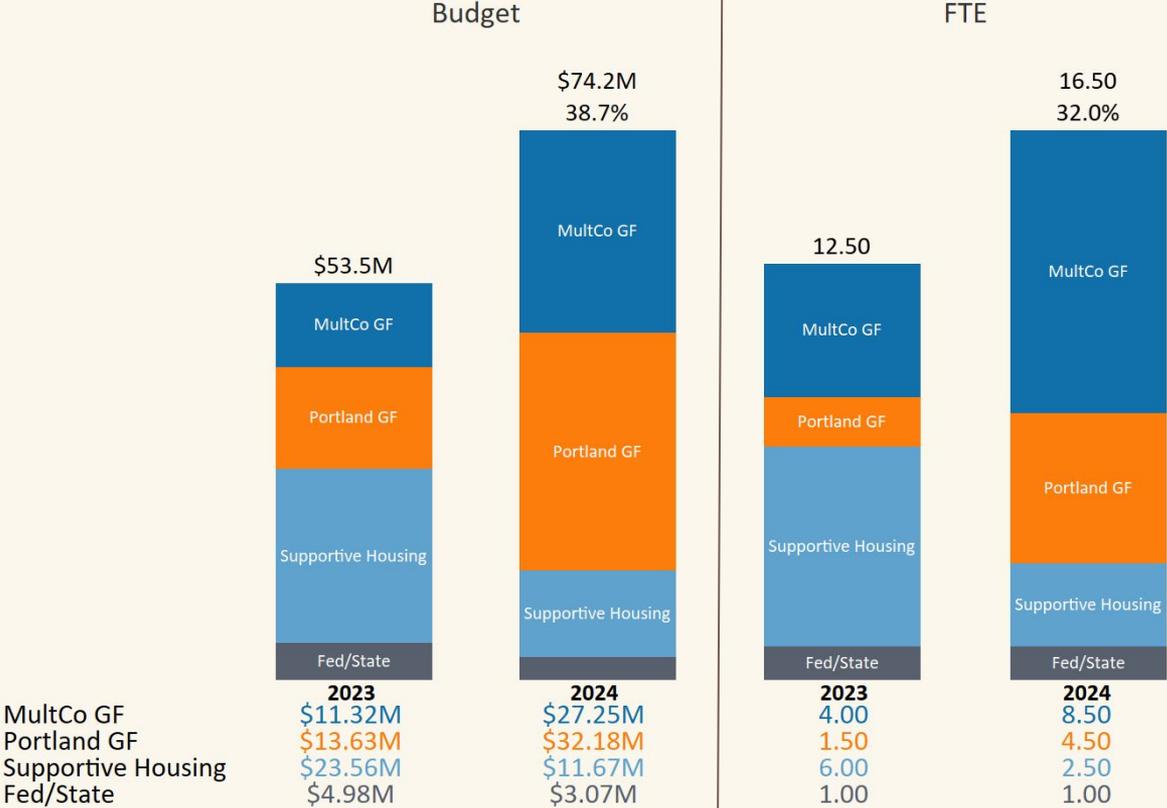
Administration & Operations



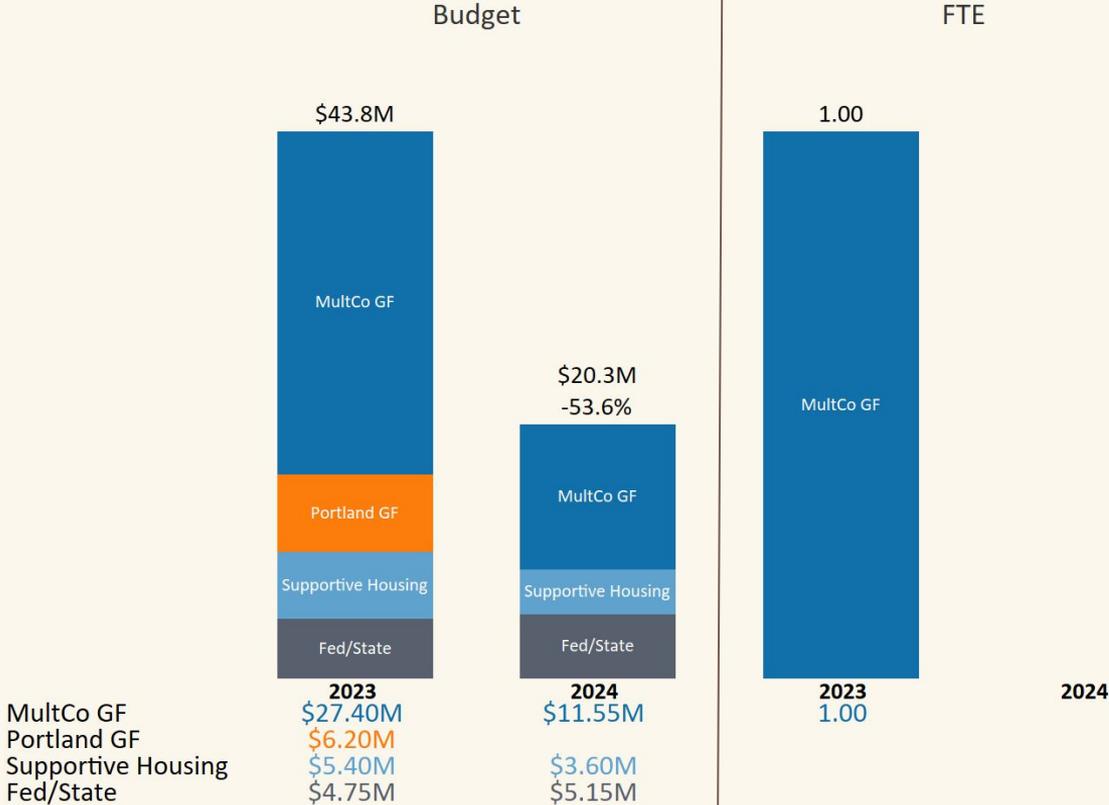
System Support, Access, & Coordination



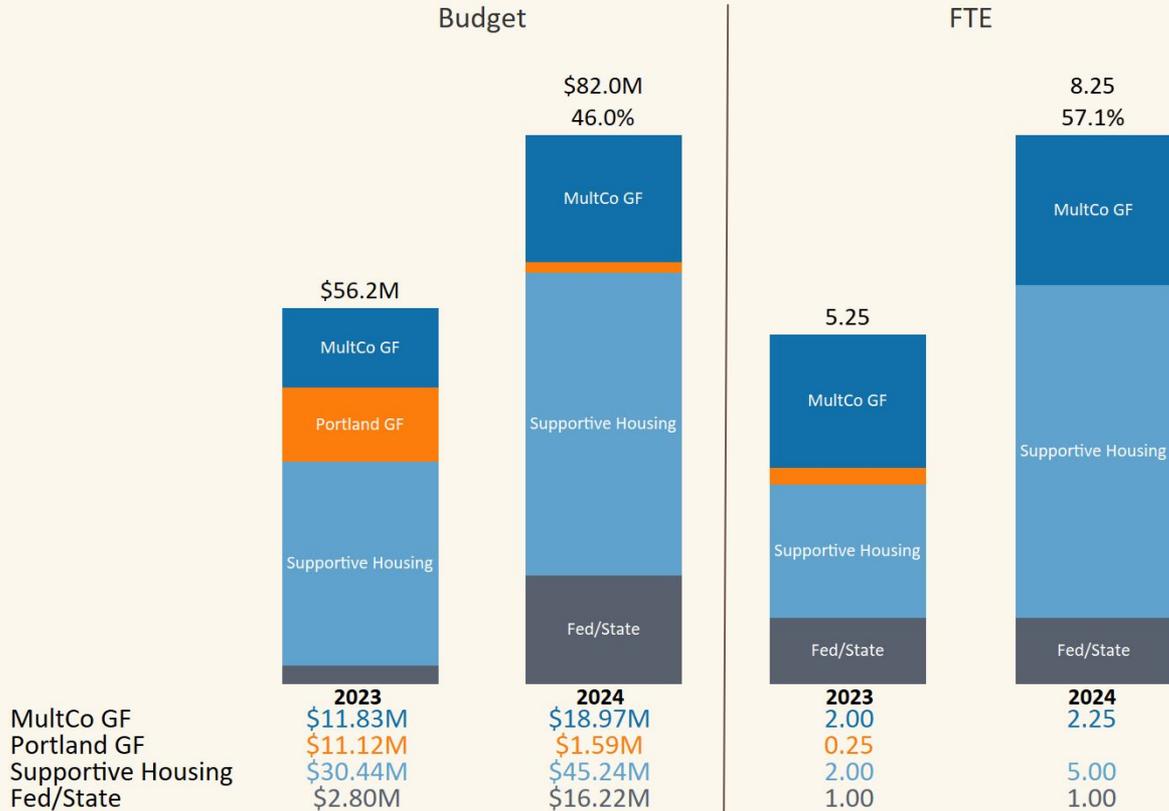
Safety Off & On the Streets



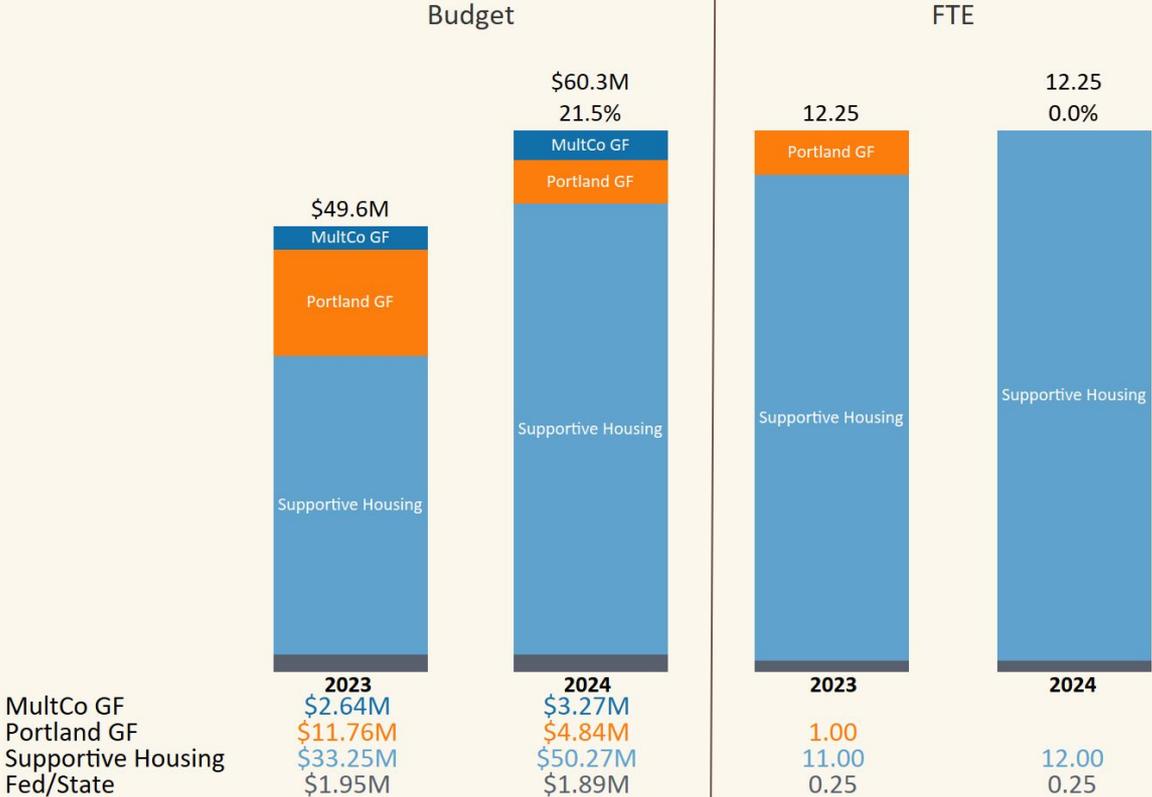
Strategic Capital Investments



Housing Placement & Retention

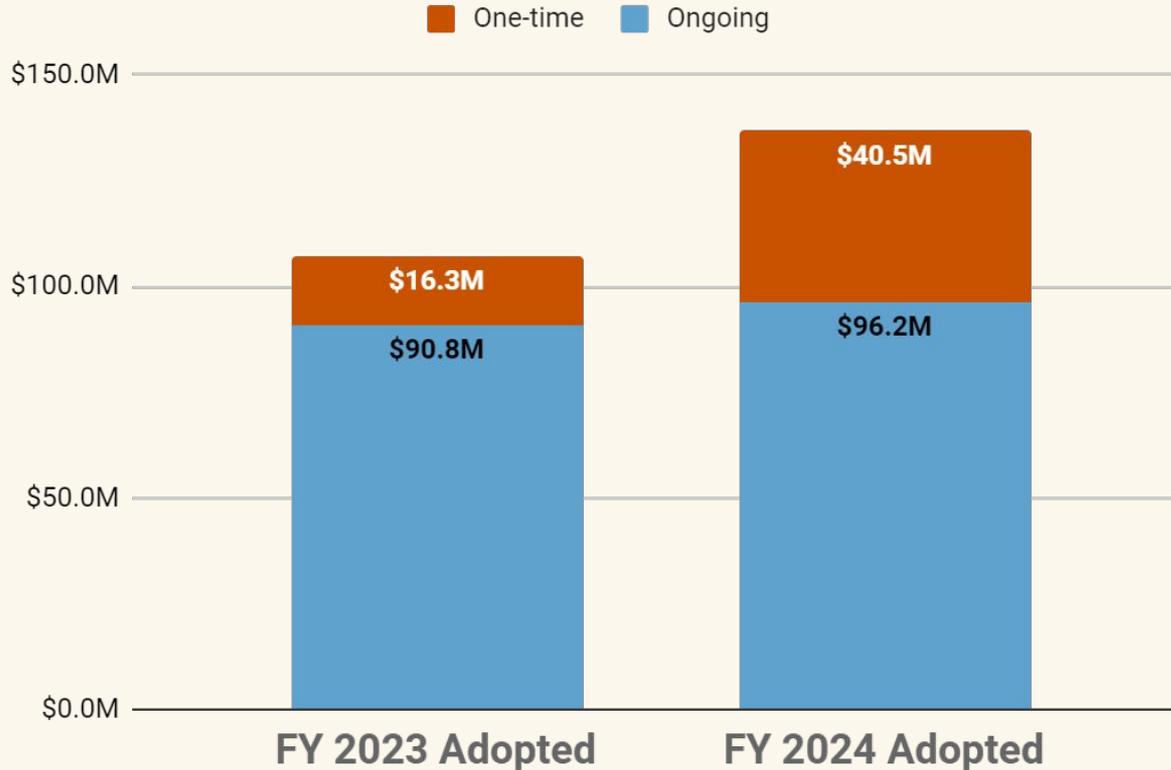


Supportive Housing

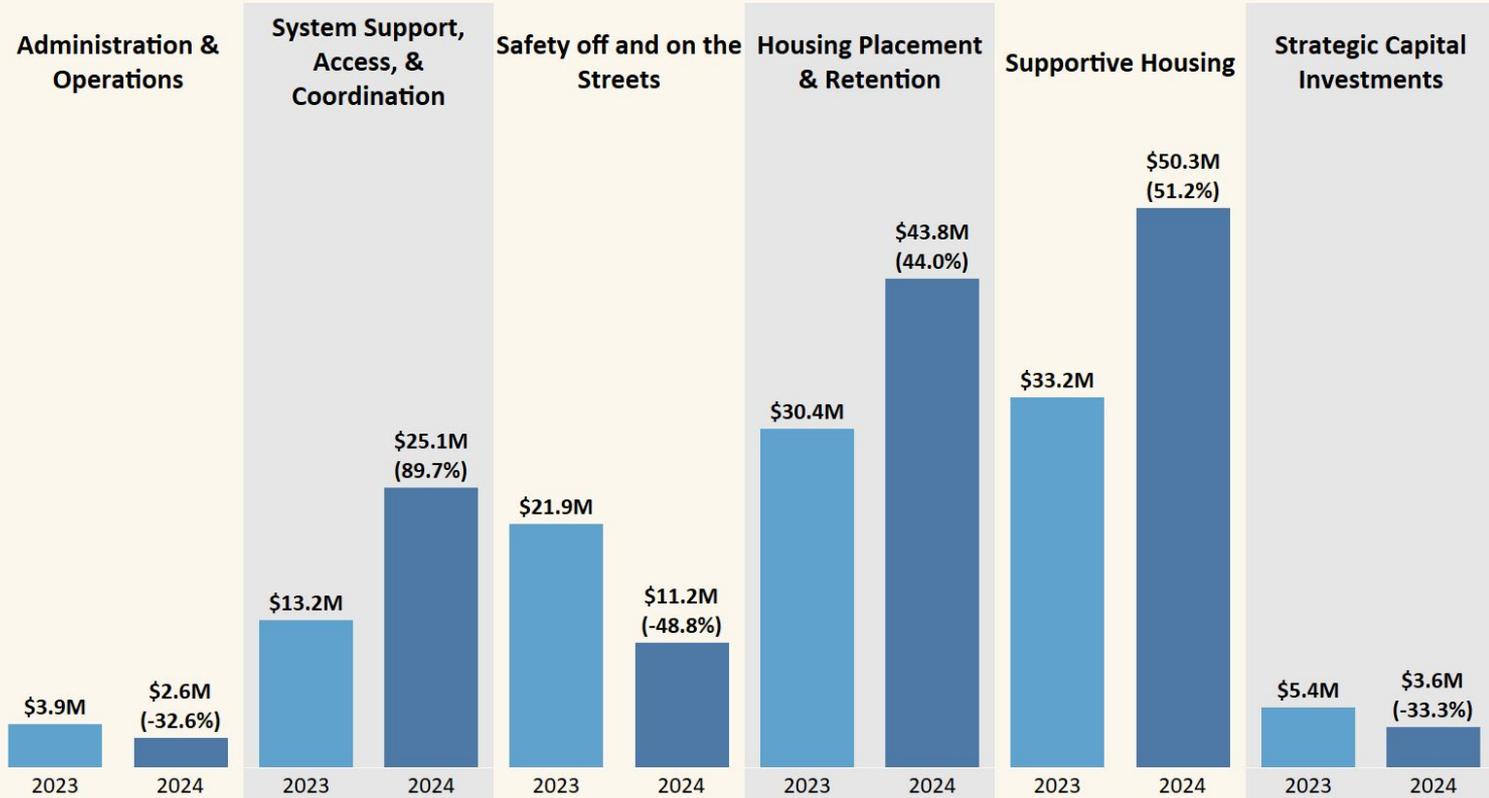


Supportive Housing Services (SHS)

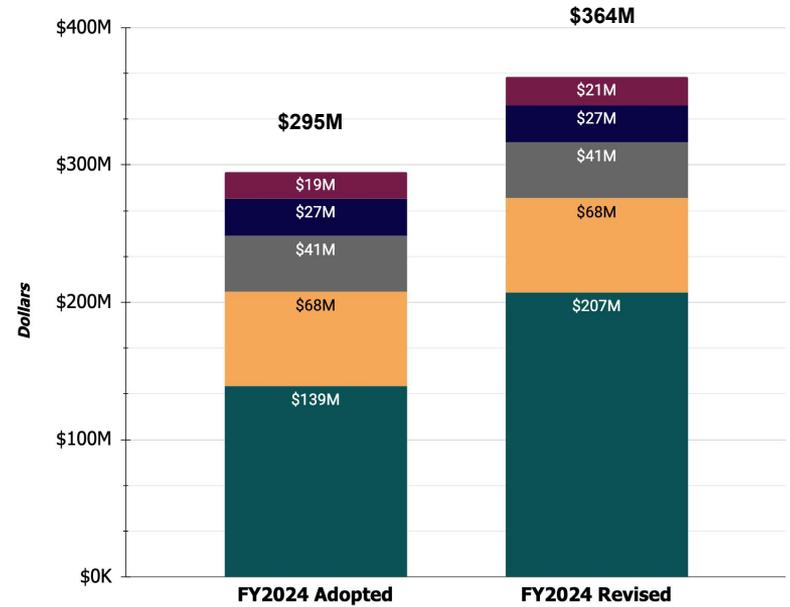
Metro SHS Measure Budget - \$136.7M



Metro SHS Measure Budget by Division



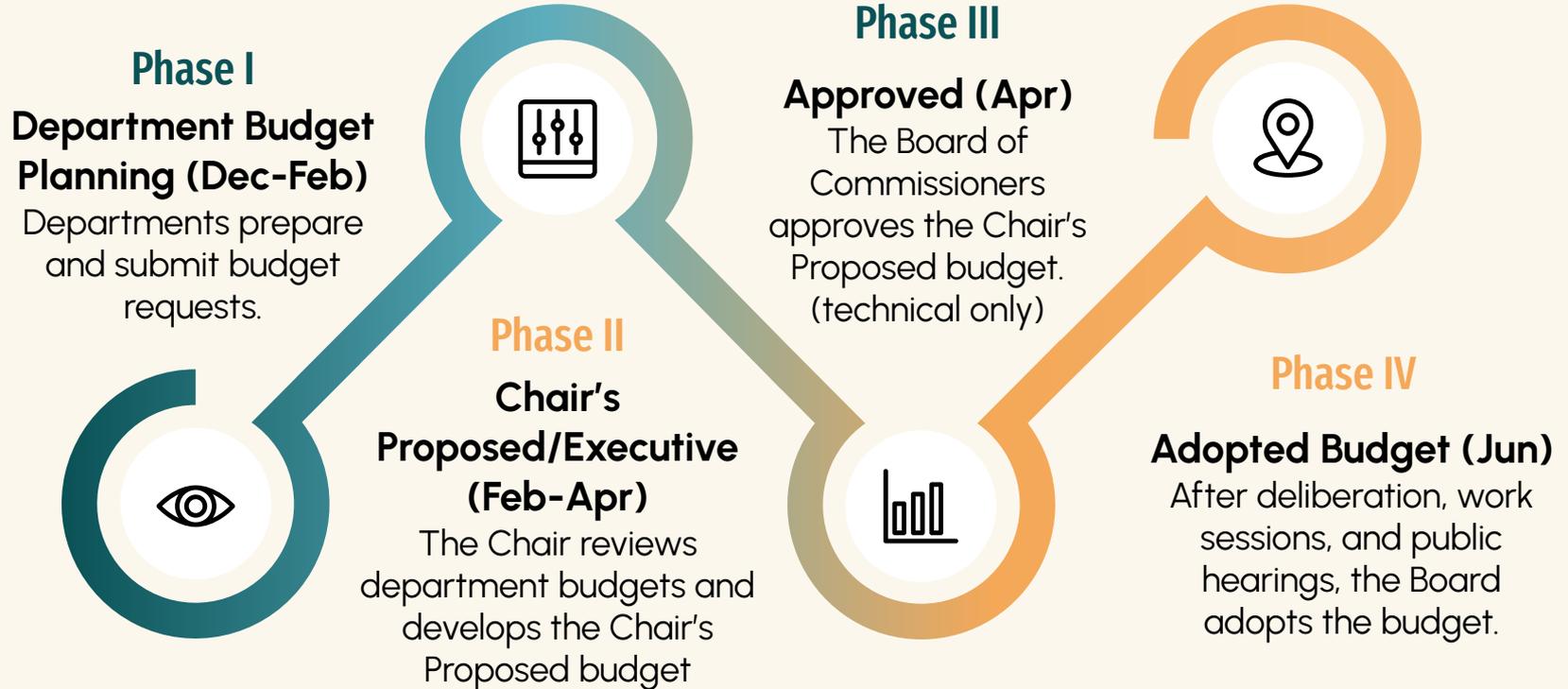
Financial Summary Joint Office FY2024 Budget Increased Overall FY2024 Budget by \$70M



Supportive Housing Services (SHS)	\$139M	\$207M
MultCo General Fund (GF)	\$68M	\$68M
Portland General Fund (GF)	\$41M	\$41M
Fed/State	\$27M	\$27M
American Rescue Plan (ARP)	\$19M	\$21M

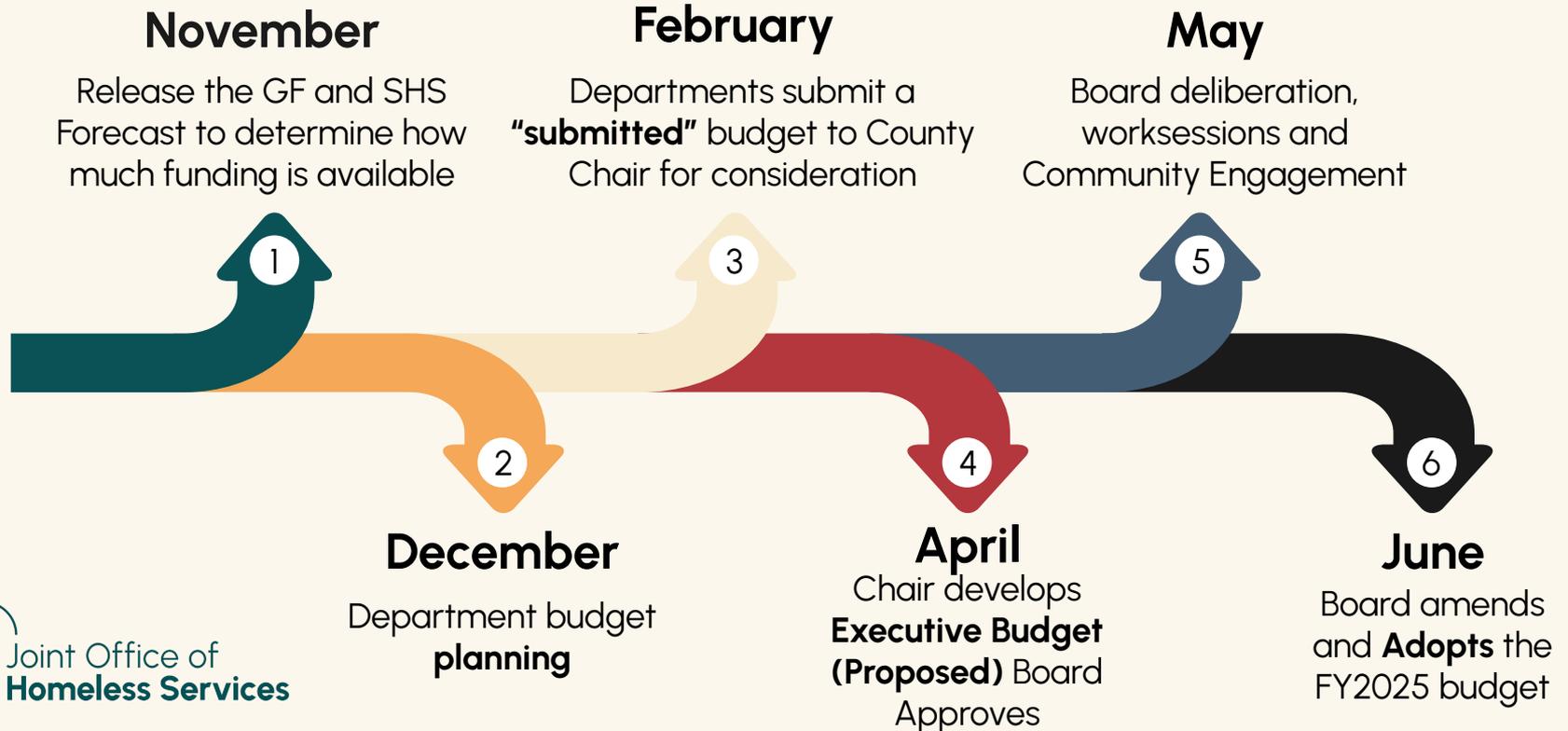
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County Budget Process



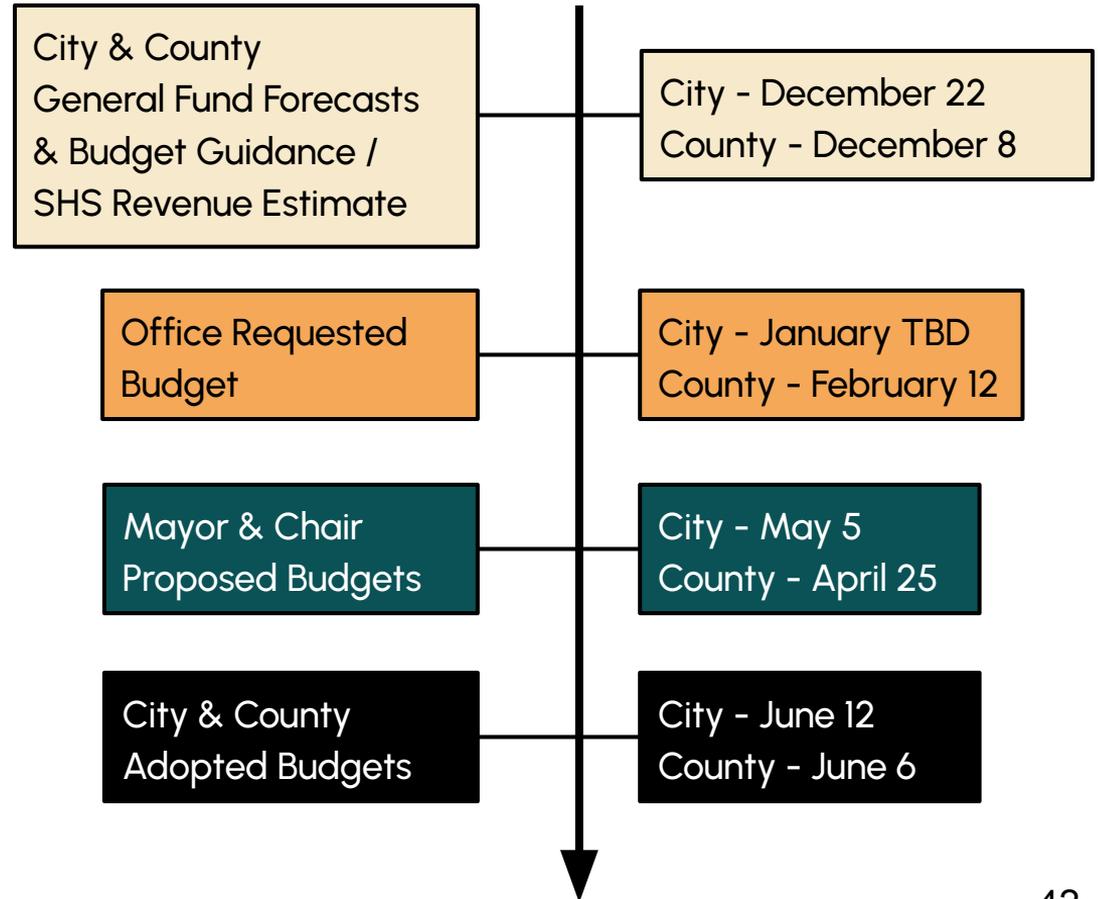
County Budget Process (cont.)

Note: Departments have their own internal budget process within the larger countywide process.



FY 2025 Budget Process

Key Dates





Joint Office of
Homeless Services