

**SHS Advisory Committee  
Meeting  
December 14th, 2023  
3:00 PM - 4:30 PM**



# Agenda

Time	Agenda Item	Facilitator
3:00	Welcome Land & Labor Introductions SHS Updates	Breanna Flores
3:15	Vote: Meeting Duration	Anna Johnson
3:30	Vote: Recommendations Process	Anna Johnson
3:45	Coordinated Access Basics, Case Study, and Q&A	Cristal Otero/ Katie Dineen
4:30	<b>Session closes</b>	<b>Close</b>

# Land & Labor Acknowledgement

Multnomah County rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River. This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these people and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them. Let us please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.

**Credit to: Dr. Aileen Duldulao ad Heather Heater, Multnomah County**

# Introductions

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- Name
- Pronouns
- Organization/community you represent

# SHS Updates

## Winter Advisory Body Gathering/ National Homeless Persons Memorial Day

- December 21
- 2–5 p.m.
- RSVP by December 19
- Street Roots event after

*Honoring National Homeless Persons Memorial Day*

## Winter Gathering

**21st**

*December*

**2–5pm**

*Thursday*

McCoy Building | 8th Floor  
619 NW 6th Avenue  
Portland, Oregon 97209

**RSVP by 12/19** via email or text

If you need support with transportation to the event.  
Please include that information in your rsvp:

[johscommunityadvisory@multco.us](mailto:johscommunityadvisory@multco.us) | text 971-421-9766

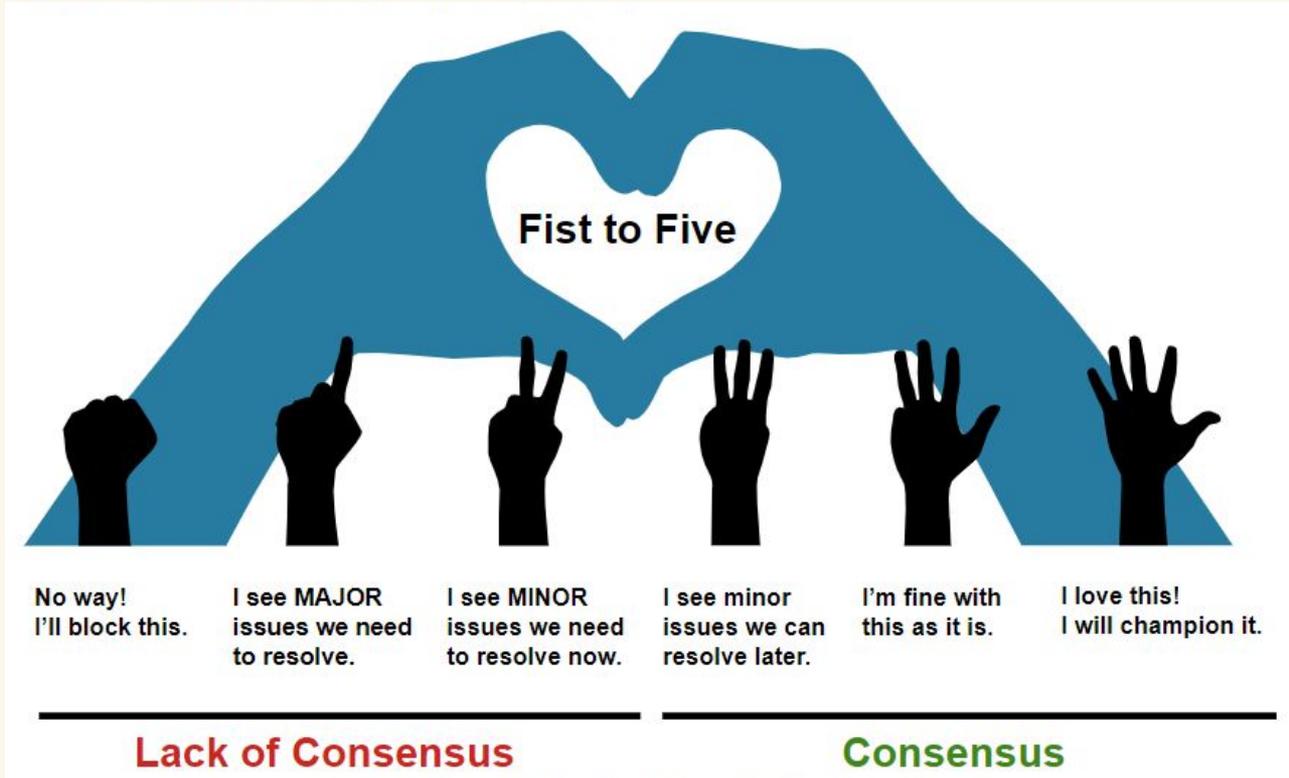
# Vote: Meeting Duration

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In August, SHS advisory committee members voted to meet monthly, rather than every other month, and for 1.5 hours rather than 2.

**Should the committee move back to 2 hour meetings (rather than 1.5) starting in January?**

# Vote: Meeting Duration



# Recommendations Process



# Framing the Conversation: Recommendations Process

## What are we talking about?

We are currently co-creating a formal process that details the chain of events that takes place after the committee makes a recommendation.

## Why is it important?

This is an opportunity for the committee to influence what their preferred recommendations process looks like.

# Purpose of the Committee

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The Supportive Housing Services Advisory Committee provides the Joint Office with **access to expertise and advice** on a **broad range of issues** affecting the **programmatic outcomes** and **implementation** of the Metro Supportive Housing Servicing funding. Their role is to **uplift guidance and recommendations** as they see fit to improve the **strategic approach to achieve SHS goals**.

# Suggested Recommendations Process

- **1 PROPOSE-** Committee members develop recommendations with support from Joint Office staff.
- **2 VOTE-** Committee reviews & votes. After consensus,, they are approved and published on the JOHS website.
- **3 SUBMIT-** Approved recs are submitted to the JOHS director and the executive leadership team.
- **4 REVIEW-** JOHS leadership team decides who will respond.
- **5 REPLY-** Leadership issues a memo in ~4 weeks. Includes reviewer, considerations, how recs will influence decision making, and specific next steps.
- **6 DEBRIEF-** Memo is shared with committee and debriefed at a future meeting.
- **7 FOLLOW UP-** Optional step for committee to request status update or report from JOHS on adopted recs. *\*(New addition)*

# Suggested Recommendations Process

## Updates Since 10/12 Meeting:

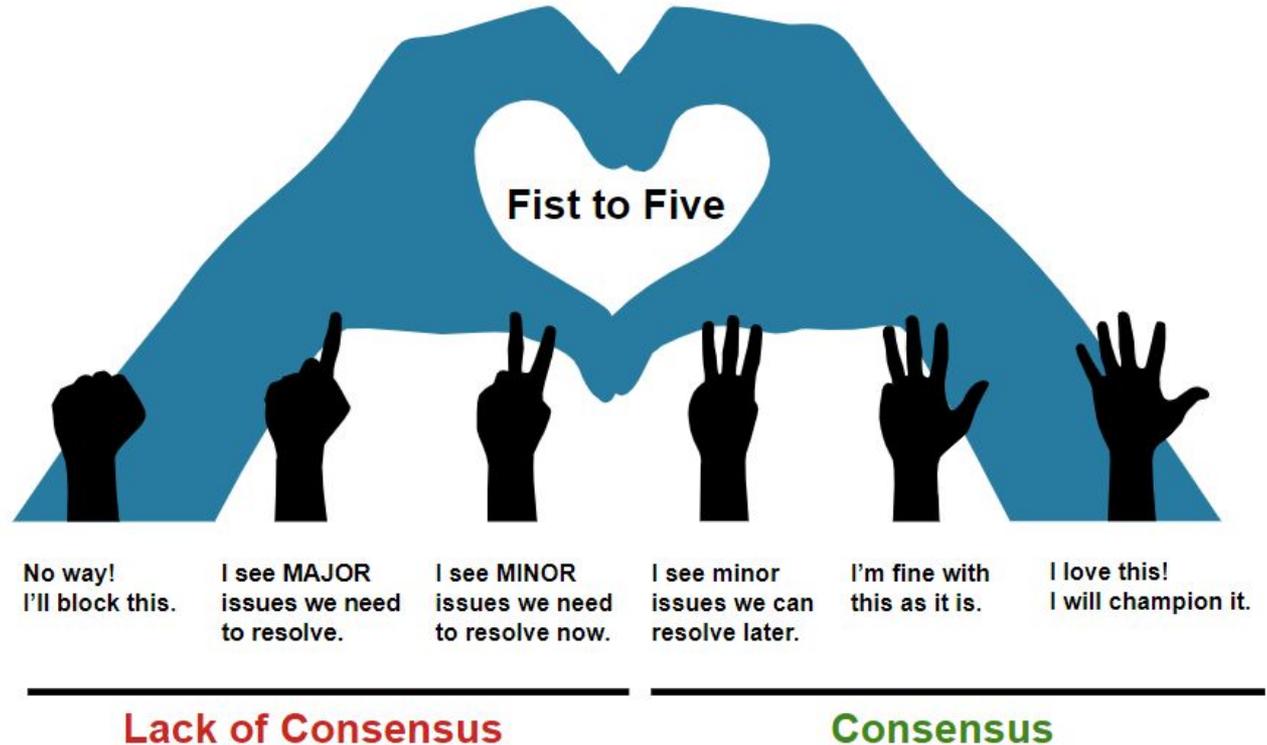
As a result of committee feedback in the October meeting, the following items were updated on the recommendations process document:

- **Response time** for JOHS changed from 6 to ~4 weeks
- **When JOHS accepts** a recommendation, a specific next step will be specified and/or amendments. When a recommendation is rejected, a reason will be provided.
- **Added section** for follow up (step 7 on previous slide)

# Vote: Recommendations Process

**Vote of 3 or above** approves the recommendations process as written.

**Vote of 2 or below** does not approve the recommendations process as written.



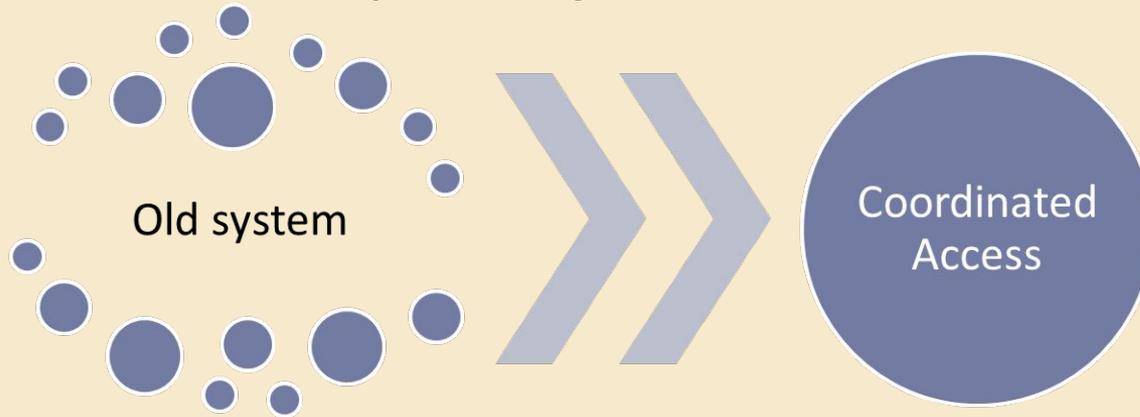


Joint Office of  
**Homeless Services**

# **Coordinated Access & Case Study Activity**

# What is Coordinated Access?

A process designed to coordinate housing resources for people experiencing homelessness



Rather than go to every organization that might have a resource, the person seeking services can complete a standardized assessment at one organization and be placed on a centralized list for a range of resources across multiple organizations.

# *Coordinated Access in Our Community*

**Each population  
system has separate  
processes (but  
coordination  
happens!)**

## **Youth**

People under the age of 25

## **Survivors of Domestic Violence**

Actively feeling or attempting to flee

## **Families with children**

Households with minors

## **Adults unaccompanied by children**

All household members are 18+

## **Veterans**

Served in the US Armed Forces or have been called into active duty

# Common Barriers to Accessing Services

What common barriers do folks face accessing services?

## Examples:

- Current assessment, VI-SPDAT, creates further inequality
- Long/unclear timelines for service connection



# Benefits & Areas of Improvement



## Benefits

- People with the highest needs (“most vulnerable”) are prioritized for limited housing program resources
- Creates a comprehensive community-based response system
- Reduces or eliminates the need for multiple agency waiting lists and “first come first served” structure

## Improvement Areas:

- New tool development for adult and family systems

**Discussion:** What opportunities for improvement do you see?



# *Case Study Activity*

# *Case Study: Patty & Tracy (Part 1)*

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**Patty** (65), the head of household, and her daughter, **Stacy** (34) need support in finding housing after an eviction left them unhoused and sleeping in their vehicle. Patty lives with a chronic illness and receives a fixed amount of SSI funds a month. Stacy started living with her mother six months ago after she discovered she was pregnant with her first child. Prior to living with her mother, she spent the past couple of years couch surfing with various friends and occasionally in shelter. Due to a rent increase, Patty and Stacy were unable to keep up with rent payments and found themselves houseless and in need of help as Stacy entered her 2nd trimester of pregnancy.

# Case Study: Patty & Tracy (Part 1)

Patty (65), the head of household, and her daughter, Stacy (34) need support in finding housing after an eviction left them unhoused and sleeping in their vehicle. Patty lives with a chronic illness and receives a fixed amount of SSI funds a month. Stacy started living with her mother six months ago after she discovered she was pregnant with her first child. Prior to living with her mother, she spent the past couple of years couch surfing with various friends and occasionally in shelter. Due to a rent increase, Patty and Stacy were unable to keep up with rent payments and found themselves houseless and in need of help as Stacy entered her 2nd trimester of pregnancy.

## Questions to Consider:

- How can this household navigate housing services?
- What barriers may they face?
- What system(s) can this household access?

## ***Case Study: Patty & Tracy (Part 2)***

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Now, how would Patty and Stacy's navigation of coordinated access change if Stacy was in her third trimester while the household is experiencing homelessness?

### **Questions to Consider:**

- How can this household navigate housing services?
- What barriers may they face?
- What system(s) can this household access?

# Questions?



# Close

