



**SHS Advisory Committee Meeting**

December 14, 2023 | 3:00-4:30 pm

**Attendance:** Cheryl, Desiree', Jessica H, Johnnie, Shannon, Xenia, Yvette, Ria, Sandra

**STAFF:** Breanna Flores, Cristal Otero, Anna Johnson

Agenda Item	Discussion Points	Decision/Action
Welcome Land and Labor Introductions Updates	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	
Vote: Meeting Duration	<ul style="list-style-type: none"> <li>• Opinion: Would depend on how much is being accomplished in the subcommittees. Ideally the subcommittees are where the work is being done and the larger meeting is for sharing what has been accomplished in the workgroups.</li> <li>• Question: Are there enough subcommittees to address what we need to cover?</li> <li>• Feedback from a workgroup member: It's been a bit disappointing because the workgroups only have a few people attending each, which makes getting through the work challenging.</li> <li>• Opinion: Initial inclination was to keep the agenda at 1.5 hours; was not aware of issues with getting through the agenda.</li> <li>• SHS team: The proposal to go back to two</li> </ul>	

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	<p>hours by the co-chairs was intended to give some breathing room for discussion. There may be situations where we don't need the full two hours and can conclude early if needed. We can schedule for two hours as a placeholder but not use the full time unless necessary.</p> <ul style="list-style-type: none"> <li>● Opinion: All for going back to two hour meetings—would help us get through a lot more.</li> <li>● <i>See Zoom transcript below for additional opinions from the chat</i></li> <li>● Opinion: It's important for folks to come to the meetings so we can get things done. Adding extra time to a meeting that not everyone comes to defeats the purpose. 90 minutes could be the norm—don't try to fill the agenda to get to two hours, but use the full two hours only if we need it.</li> <li>● SHS team: We validate the importance of attendance and engagement and are working on strategies to ensure we have quorum at committee meetings. We will debrief after this meeting and chart a path forward.</li> <li>● Question: Could we allow folks to vote in absentia—respond to the reminder email before the meeting with their vote if they're not able to make it? <ul style="list-style-type: none"> <li>○ Answer: SHS charter doesn't forbid this, but we should think through it—wouldn't want folks <i>not</i> to attend because they voted over email.</li> </ul> </li> <li>● Feedback: It's important to have conversations during the meeting on what we're voting on—so when folks aren't there, the conversation can't be as robust.</li> <li>● SHS team: Can commit to more</li> </ul>	
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	attendance/engagement strategies—do more outreach, day-of text/email reminders, etc.	
Vote: Recommendations Process	<ul style="list-style-type: none"> <li>There were no verbal disagreements with the recommendations process. Moved to an unofficial vote without discussion.</li> </ul>	
Coordinated Access Basics, Case Study, and Q&A	<p><i>Please refer to slides for content of presentation</i></p> <ul style="list-style-type: none"> <li>Question: Why are only SHS and HUD funded projects incorporated? <ul style="list-style-type: none"> <li>Answer: This is based on best feedback from providers regarding what the system can support—don't have staffing capacity in the office to support the referrals into various adult system resources. Shelter isn't included in Coordinated Access (this is fairly common). RRH is also not incorporated because providers wanted to keep the flexibility at their agencies to serve people quickly.</li> </ul> </li> <li>Feedback: Getting shelter is really hard. The role of the JOHS and county should be to push toward things that aren't necessarily comfortable. For RRH, folks should at least get on a list. Taking into consideration how people are being prioritized is important. Many folks aren't in RRH because they aren't as easy to house, which creates equity issues.</li> <li>JOHS Response: It's helpful to distinguish between Coordinated Access and how we can coordinate throughout different parts of the system. If we added shelter and RRH to CA it could slow down the process and lead to people sitting on waitlists. Also not ideal to have folks call around to different agencies.</li> <li>Opinion: As a culturally specific provider I would not want Coordinated Access involved in the shelter process because housing is pretty high barrier, and shelter should be low barrier. The VI SPDAT is preventing a lot of</li> </ul>	

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	<p>people from getting housing—can't imagine the problems it might cause if it was incorporated in shelter. It needs to be a better tool before we try to do something like that.</p> <ul style="list-style-type: none"> <li>○ JOHS is currently working on revamping the VI SPDAT in Multnomah County</li> <li>● Question: What about folks with SUDs? <ul style="list-style-type: none"> <li>○ Answer: There are interventions for this population in all the different systems. Some systems/providers are better equipped than others to navigate this. Case conferencing between providers helps strengthen system coordination. Each system meets on about a monthly basis for coordination/case conferencing meetings.</li> </ul> </li> <li>● Question: Are you considering having culturally specific assessors for each group? <ul style="list-style-type: none"> <li>○ Answer: There are currently culturally specific assessors for Latinx and African American populations. Culturally specific resources have really expanded in our community.</li> </ul> </li> <li>● Question: Are there outreach components to Coordinated Access? <ul style="list-style-type: none"> <li>○ Answer: All of the systems have outreach components, yes.</li> </ul> </li> <li>● Question about adult system CHAT (Coordinated Housing Access Team): There is a main line with TPI and a BIPOC line with Urban League.</li> <li>● Feedback: Would be so great if there was a one page flier with this information to take out the confusion. <ul style="list-style-type: none"> <li>○ Katie Dineen will provide some resources that the SHS team will share in the followup materials</li> </ul> </li> </ul>	<p><b>SHS team will share CA resources in followup email</b></p>
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	<ul style="list-style-type: none"> <li>● Question: There is a lack of clarity in interactions with clients and participants around how to get services. With the implementation of measure 110 and all the work that's gone into creating new programming and expanded services, is there any plan to try to integrate or create resources around populations and expand who is distributing the resources? <ul style="list-style-type: none"> <li>○ Answer: Katie D. has been brought into some conversations around what makes sense to go through Coordinated Access, but not all. Decisions made by funding stream with some community engagement. Not able to speak to that as much.</li> </ul> </li>   <li>● Question: I am still unsure what to tell someone when they walk into my office looking for housing. When you can 211, they give you a list of resources, which is not useful for folks who have barriers. Will there be a move toward expanding access to information that is more equitable and user friendly? Will there be more aggressive outreach so more folks are able to walk through the system? <ul style="list-style-type: none"> <li>○ Answer: Don't have enough staff in Coordinated Access to reach everyone, but more case managers are being hired. There are also many resources outside CA—and there does need more clarity around where people go when they're seeking services. CA is trying to establish info around who's eligible, what's available, etc. to make things accessible for all.</li> </ul> </li>   <li>● Feedback: Might need more CHAT team members to expand Coordinated Access. The SHS committee could recommend that.</li>   <li>● Question about Medicaid: Some programs</li> </ul>	
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	<p>explicitly funded through Medicaid dont go through Coordinated Access.</p> <ul style="list-style-type: none"> <li>• Question: Is there a way to get a Coordinated Access FTE for orgs? Are there any plans to have outreach workers that an org could apply for to help guide them through the process?</li> <li>• Case Study: We ran out of time for this activity today but will pick up in January. The committee may eventually want to make a recommendation about how SHS funds are used for Coordinated Access.</li> </ul>	
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**ZOOM Chat:**

**From ria tsinas/ APHR/ she/her to All Panelists 03:13 PM**

I saw your testimony at the measure 110 hearing last week! Thank you for showing up!! Shannon.

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:20 PM**

Me too

I was hopeful today would be the day there were enough of us!

**From Breanna Flores (She/They) MultCo to All Panelists 03:20 PM**

If we don't hit quorum, can we get folks votes today and then for those who aren't here over email?

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:21 PM**

That would work for me.

**From Jessica Harper to All Panelists 03:24 PM**

I had the same question as Desiree' - what items did we not get to?

**From ria tsinas/ APHR/ she/her to All Panelists 03:25 PM**

I'm currently on medical leave so my participation in general has been scaled back.. I'm working hard to be on the mend and am hoping to be closer to 100 percent in the next month or so..

**From Desiree' DuBoise (She/They) to All Panelists 03:26 PM**

I am remembering we couldn't discuss the retreat at one meeting either.

**Me to Desiree' DuBoise (She/They) (Direct Message) 03:26 PM**

Yes that's right Desiree'.

**From Xenia Schez to All Panelists 03:28 PM**

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I'm okay with going back too the 2hour meeting if we need to have discussion about a certain topic.

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:28 PM**

Me too. 2 hours works if we need it

**From Sandra Comstock to All Panelists 03:28 PM**

I am goo with a 2 hour window - especially as we finalize recommendations

**From Cheryl's iPad to All Panelists 03:29 PM**



**From ria tsinas/ APHR/ she/her to All Panelists 03:31 PM**

I'm good with it as well/

Have we had an issue with quorum regularly at this meeting?

**From Sandra Comstock to All Panelists 03:31 PM**

Question : what do we do if we continue to not meet quorum - will that mean no recomendations?

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:31 PM**

I wonder if having two subcommittees is pulling our capacities

**From Desiree' DuBoise (She/They) to All Panelists 03:31 PM**

I agree, it's about the best use of time

**From ria tsinas/ APHR/ she/her to All Panelists 03:31 PM**

I feel like attendance is usually pretty good at this meeting.

**From Jessica Harper to All Panelists 03:33 PM**

Not meant to be a criticism of staff for sure - I totally understand it's tough to get everyone here. I appreciate all you're doing.

Or up to 2 hours once a month

**From Sandra Comstock to All Panelists 03:34 PM**

Some of the votes are after a conversation in the meeting

**From Xenia Schez to All Panelists 03:37 PM**

I like ria idea especially on months where there holiday

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:38 PM**

4

**From Desiree' DuBoise (She/They) to All Panelists 03:39 PM**

3

**From Xenia Schez to All Panelists 03:39 PM**

4

**From ria tsinas/ APHR/ she/her to All Panelists 03:39 PM**

4

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**From Jessica Harper to All Panelists 03:39 PM**

3

**From Sandra Comstock to All Panelists 03:39 PM**

5

**From Cheryl's iPad to All Panelists 03:39 PM**

3

**From Yvette Hernandez to All Panelists 03:40 PM**

5

**From Shannon Jones Isadore to All Panelists 03:41 PM**

3

**From Breanna Flores (She/They) MultCo to All Panelists 03:46 PM**

Can you move Sandra from attendees to panelist?

**From Jessica Harper to All Panelists 03:46 PM**

I am supportive of this as it is presented

**From Cheryl's iPad to All Panelists 03:47 PM**

I agree

**From Sandra Comstock to All Panelists 03:47 PM**

I missed the whole discussion :-(

**From Jessica Harper to All Panelists 03:48 PM**

I think we can vote

oh sorry, Sandra! disregard my last comment

**From Desiree' DuBoise (She/They) to All Panelists 03:49 PM**

4

**From Sandra Comstock to All Panelists 03:49 PM**

5

**From Xenia Sacher to All Panelists 03:49 PM**

3

**From ria tsinas/ APhR/ she/her to All Panelists 03:49 PM**

5

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:50 PM**

4

**From Cheryl's iPad to All Panelists 03:50 PM**

5

**From Jessica Harper to All Panelists 03:50 PM**

5

**From Shannon Jones Isadore to All Panelists 03:50 PM**

4

**From Yvette Hernandez to All Panelists 03:51 PM**

4

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**From Johnnie Shaver (he/him); Equi Institute to All Panelists 03:54 PM**

I've appreciated being on the CA Committee, as well

**From ria tsinas/ APHR/ she/her to All Panelists 04:01 PM**

It seems rather gatekeepy..

Currently, there's an inordinate amount of confusion around how to access housing.

**From Johnnie Shaver (he/him); Equi Institute to All Panelists 04:04 PM**

Sorry!!

**From ria tsinas/ APHR/ she/her to All Panelists 04:07 PM**

What about folx with chronic and persistent mental health issues or sud's?

They tend to be more difficult to house and cycle in and out of housing...

**From Sandra Comstock to All Panelists 04:08 PM**

Are you considering lgbtqia+ or black/indigenous/latinx AA AAIP groups ? Or does that make it too complicated?

**From ria tsinas/ APHR/ she/her to All Panelists 04:08 PM**

Are there outreach components to these systems?

**From Sandra Comstock to All Panelists 04:09 PM**

Are you considering lgbtqia+ or black/indigenous/latinx AA AAIP groups ? Or does that make it too complicated?

**From Cheryl's iPad to All Panelists 04:09 PM**

Since TPI is hard to access by phone and in person how can a person get the information and help they need

**From Breanna Flores (She/They) MultCo to All Panelists 04:12 PM**

having some instable internet, will be on camera when I can.

**From ria tsinas/ APHR/ she/her to All Panelists 04:12 PM**

I have been making sure folx have an email address and then fill out a form online with clack county or through the johs website

**From Cristal (She/her) to All Panelists 04:17 PM**

We talked about Coordinated Access system in the SHS Annual Report on pages 58-60. Link to report: <https://www.flipsnack.com/A6EF675569B/supportive-housing-services-fy2023-annual-report-dtnsp9uo7k/full-view.html>

**From ria tsinas/ APHR/ she/her to All Panelists 04:29 PM**

That would be so useful!!

**From Cristal (She/her) to All Panelists 04:32 PM**

We are at 430 - thank you everyone for your participation today!

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Our official meeting will need to end as planned but we will hold time now for continued discussion.

**From Breanna Flores (She/They) MultCo to All Panelists 04:32 PM**

To be conscientious of time, if folks have questions beyond what they have shared today let us know and we can share them with Katie. Thanks all!

**From ria tsinas/ APHR/ she/her to All Panelists 04:32 PM**

Employ navigators that are people with lived experience!!

**From Cheryl's iPad to All Panelists 04:34 PM**

Great question and great responses and yes do come back to several meetings  
Yes can we please make sure smaller agencies get these funds

**From Desiree' DuBoise (She/They) to All Panelists 04:35 PM**

My thought as well

**From Katie Dineen, she/her, JOHS to All Panelists 04:36 PM**

Thank you so much for having me! Sorry I wasn't able to get to all of your questions and comments.

**From Sandra Comstock to All Panelists 04:36 PM**

Final thought this should be put out to the press - this is exciting and important work

**From Desiree' DuBoise (She/They) to All Panelists 04:37 PM**

Yes!!!

**From Cheryl's iPad to All Panelists 04:37 PM**

Absolutely

**From Xenia Schez to All Panelists 04:37 PM**

Happy holidays y'all  
Thank you Katie  
I'll be there

**From Breanna Flores (She/They) MultCo to All Panelists 04:38 PM**

Public transportation assistance available for those who need/want it to attend Winter Committee  
Gathering as well

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